



User Guide

bv-Control[®] for NetWare[®]





bv-Control[®] ***for NetWare[®] v8.00***

User Guide

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Contents

Information Resources	11
About BindView Corporation	12
Online Documents	12
Using PDF Files	12
User Guides	12
Release Notes	13
Online Help	13
Typestyle Conventions	13
Alert Statements	13
Contacting BindView	14
1 Overview	15
BindView RMS Console	16
bv-Control for NetWare	17
ActiveAdmin	17
Site Standards	17
Auditing	18
Trustee Assignment Analysis	19
NLM Support	19
2 Installation and Setup	21
System Requirements	22
BindView RMS Console System Requirements	22
Information Server System Requirements	22
bv-Control for NetWare	23
Pre-installation	23
Installing bv-Control for NetWare	23
Configuring the Console	28
Adding Product Licenses	32
Adding Users	35
Configuring bv-Control for NetWare	38
Configuration Wizard	38
Credential Database	39
Other Settings	43
Linking Credentials	43
Query Upgrade Wizard	43
Setting up bv-Control for NetWare	47
Setting Up Default Scopes	47
Setting Up Advanced Scopes	50

Modifying or Deleting an Advanced Scope	54
Setting Query Preferences	58
Setting Auditing Preferences	62
Checking Product Configuration Settings	63
DOS Partition Analysis	66
Loading the BVSIM4.NLM file	66
Upgrading from the BindView RMS Console	66
Removing bv-Control for NetWare	67
Uninstalling the Product	67
Removing the Product	69
3 Using Query-Related Features	73
Understanding Queries	74
Query Components	74
Creating a Query	75
Selecting a Data Source	75
Adding Fields	76
Adding Filters	77
Adding Sorts	79
Adding Scopes	80
Saving a Query Definition	83
Running Queries	84
Rerunning Queries from the Grid Toolbar	86
Monitoring the Status of Processed Queries	86
Dialog Book	87
Using ActiveAdmin	89
Deleting Resource Objects	89
Changing Resource Object Attributes	90
Deleting Historical Datasets and Session Logs	92
Baselining	93
Creating a Delta Dataset	94
Exporting	96
Exporting Prerequisites	97
Exporting to a Disk File	97
Saving Export Settings	98
Creating Task Lists	101
Running Task Lists	104
Creating Schedules	105
Charting	111
Creating a Series Chart	111
4 Scoping	115
Understanding Scoping	116

Setting a Scope	116
Adding an Item to a Scope	118
Deleting an Item from a Scope	119
Saving a Named Scope	120
Modifying a Named Scope	120
Advanced Scoping	121
Import from File	121
5 Site Standards	125
Understanding Site Standards	126
Using Site Standards	126
Site Standards Fields	126
Defining Server Attributes	127
Managing Site Standards	128
Adding a Site Standard	128
Importing Site Standards	131
Exporting Site Standards	132
Deleting Site Standards	132
Modifying Site Standards	132
Standards Related Fields	134
Using Site Standards in Queries	134
Intrepreting the Results of a Site Standards Query	135
Using ActiveAdmin with Server Site Standards	136
Appendix A bv-Count for NDS eDirectory Utility	139
Introduction	139
Appendix B Secondary Windows 2000 Installation	143
Introduction	143
Index	149

Information Resources

In This Section

About BindView Corporation	12
Online Documents	12
Typestyle Conventions	13
Alert Statements	13
Contacting BindView	14

About BindView Corporation

BindView Corporation is a leading provider of proactive business policy, IT security and directory management software worldwide. BindView solutions and services enable customers to centralize and automate policy compliance, vulnerability management, directory administration and migration across the entire organization. With BindView insight at work™, customers benefit from reduced risk and improved operational efficiencies with a verifiable return on investment. More than 20 million licenses have shipped to 5,000 companies worldwide, spanning all major business segments and the public sector.

Online Documents

Documentation is provided in the following electronic formats on the BindView product CD:

- Adobe® Acrobat® PDF files
- HTML Release Notes files
- Online help

Using PDF Files

With Adobe Acrobat PDF files, you can navigate through a document quickly and perform full-text searches. In addition, the PDF files can be viewed online, distributed to multiple users electronically, or printed.

You must have Adobe® Reader® installed to read the PDF files.

To view PDF files, double-click PDF files to open them, and then move through the document by clicking topic headings in the left pane or **green** hypertext links in the text. To print copies, click **Print** from the **File** menu.

Installing Adobe Reader

Adobe Reader installation programs for common operating systems are available for a free download from the Adobe Web site at www.adobe.com.

User Guides

The Docs directory on the BindView product CD contains copies of the user guides and other documentation in the PDF format.

The *bv-Control for NetWare User Guide* contains information about bv-Control for NetWare v8.00 and about the BindView RMS Console and Information Server v8.00. If you upgrade the BindView RMS Console and Information Server, the *BindView RMS Console and Information Server User Guide* included with the update will contain information about the new version of the Console.

Release Notes

If the autorun function is enabled, a Readme HTML file for your BindView product is accessible under the Documentation menu of the BindView setup menu when you insert your CD. You also can select to view this file after the installation is completed, or by browsing to the Release Notes directory in the root directory for your program:

C:\Program Files\BindView\RMS\Release Notes

Online Help

Comprehensive help is available from the Help menu on the BindView RMS Console and the BindView RMS Web Console. Additionally, you can access help by clicking the **Help** button in any dialog, by right-clicking an item and selecting **Help** from the action menu, or by pressing **F1** in any dialog.

Typestyle Conventions

The following conventions are observed throughout this guide:

- **Bold** text is used to designate file and folder names, dialog titles, names of buttons, icons, and menus, and terms that are objects of a user selection.
- *Italic* text is used for word emphasis, defined terms, and manual titles.
- Monospace text (*Courier*) is used to show literal text as you would enter it, or as it would appear onscreen.

Alert Statements

The alerting statements are Notes, Cautions, and Warnings. These statements are formatted in the following style:

Note: Information that is incidental to the main text flow, or to an important point or tip provided in addition to the previous statement or instruction.

Caution: Advises of machine or data error that could occur should the user fail to take or avoid a specified action.

Warning: Requires immediate action by the user to prevent actual loss of data or where an action is irreversible, or when physical damage to the machine or devices is possible.

Contacting BindView

BindView has sales and support offices around the world. For information on contacting BindView, please refer to the information below or to the BindView Web site: **www.bindview.com**

For Technical Support: **www.bindview.com/support**

Technical Support is available Monday through Friday from 7:00 a.m. to 7:00 p.m. Central Time. Normal working hours for all other departments are 9:00 a.m. to 6:00 p.m.

Phone

Sales and Customer Service	U.S. and Canada	800-813-5869
	Outside N. America	713-561-4000
Technical Support	U.S. and Canada	800-813-5867
	Outside N. America	713-561-4000
Training/Professional Service	U.S. and Canada	800-749-8439
	Outside N. America	713-561-4000

Fax

All Areas 713-561-1000

E-mail

Sales	sales@bindview.com
Training	edu@bindview.com
Documentation	docs@bindview.com

Other

FTP Site	ftp://ftp.bindview.com
Internet	www.bindview.com
Postal Mail	BindView 5151 San Felipe, Suite 2500 Houston, TX 77056

1

Overview

In This Chapter

BindView RMS Console	16
bv-Control for NetWare.....	17

BindView RMS Console

The BindView RMS® product installs as a Snap-in to the Microsoft Management Console (MMC). The MMC is a host application which provides a common interface for management Snap-ins, such as the BindView RMS Console. For detailed information about how to use and configure the MMC, consult **Help Topics** from the MMC **Help** menu, or consult the MMC home page at www.microsoft.com. The BindView RMS Console provides a platform for and essential services to the bv-Control® for NetWare® product.

Together, the BindView RMS Console and bv-Control for NetWare product provide a complete solution to help you view and manage your NetWare environment. At the same time, the BindView RMS Console can host other BindView products, giving you an integrated view of your network resources. Fig. 1 shows the BindView RMS Console user interface.

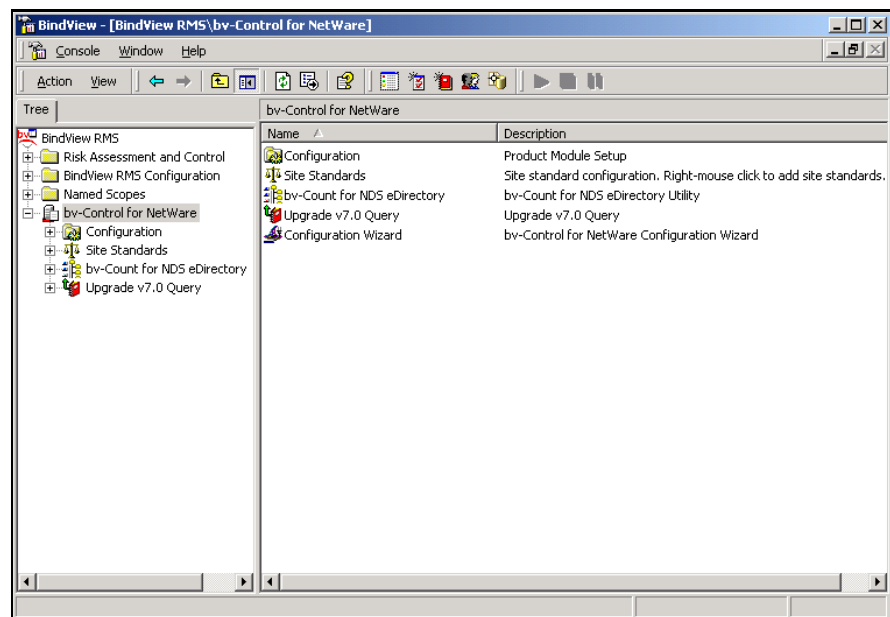


Fig. 1 BindView RMS Console User Interface Elements

You use the BindView RMS Console to create a query to collect information about your NetWare environment. Once the query has been processed and the information collected from your NetWare environment, the BindView RMS Console can display it in a grid, a chart, or a report.

For complete details on using the BindView RMS Console, please consult the *BindView RMS Console and Information Server User Guide* in conjunction with this guide.

bv-Control for NetWare

bv-Control for NetWare installs into the BindView RMS Console, extending the console's capabilities. With the bv-Control for NetWare module, the BindView RMS Console can access information from NetWare 5 and 6 servers on your enterprise network. Using bv-Control for NetWare, you can view and manage the servers, volumes, directories, and files on your NetWare system. You can use the query tools supplied by the BindView RMS Console to select and filter items in grids, charts, and reports based on conditions you specify. In addition, bv-Control for NetWare provides NLM™ (NetWare Loadable Module™) management and the ability to enforce Site Standards. Together with other modules, bv-Control for NetWare and the BindView RMS Console provide a comprehensive administration solution across disparate platforms.

bv-Control for NetWare is a *query-based* addition to the BindView RMS Console.

In addition to the standard features provided by the BindView RMS Console, the release of bv-Control for NetWare v8.00 allows you to:

- Edit the contents of fields in grids generated by a Query and have those values change on the server (ActiveAdmin®).
- Generate audit logs to review changes made using ActiveAdmin.
- Compare network file servers against selected site-server attributes you define.

ActiveAdmin

With ActiveAdmin, you can make changes to certain of your servers' properties from within the BindView RMS Console. To help you, the following features are available:

- Icons signifying editable fields in the list of available data sources
- Editable (ActiveAdmin) fields grouped in Available Fields lists
- A command that opens editors when you right-click in a grid
- ActiveAdmin editors associated with specific types of results which appear in a grid
- Dialogs for error messages generated by NetWare if attempts to update NetWare settings fail due to inadequate permissions
- ActiveAdmin permission settings in the Enter User Account Information dialog
- An audit database and related fields that retain log information on all changes made using ActiveAdmin

Site Standards

Site Standards allow you to set up a model for all servers and then determine how closely the real servers on your network adhere to the ideal you created. bv-Control for NetWare provides the following features to help you to create and use Site Standards:

- Ability to configure multiple, independent Site Standards
- Site Standards fields in the list of available data sources
- Ability to select which Site Standard to conform to from a dialog

Auditing

In addition to support for NetWare features, bv-Control for NetWare provides auditing functionality that uses an approach similar to that of Novell's Auditcon. Using the bv-Control for NetWare Auditing feature, you can enable, configure, and run auditing queries.

Auditors using the reporting feature of bv-Control for NetWare can generate reports against data sources. Reports can be generated from four different Audit File Types:

- Current audit log file
- Newest history audit log file
- Oldest history audit log file
- All history audit log files

These audit log files list the selected NetWare object audit events that occur during an audit.

Audit administrators configure the NetWare objects using the ActiveAdmin features in bv-Control for NetWare. Typically, auditing is enabled for a container or volume; then, specific audit events are enabled. Once the audit is enabled, audit events are recorded in the current log file. bv-Control for NetWare provides reporting for volume auditing only.

Warning: Auditing in NetWare has changed with the release of NetWare 6.0 and later. This new version of NetWare now uses NAAS, and no longer uses the same API calls as Auditcon. The bv-Control for NetWare product uses API calls that are supported in NetWare versions 4.x and 5.x, but if there is an attempt to configure NetWare 6.0 with these API calls, adverse results may occur. Therefore, it is strongly advised that NDS auditing not be enabled through bv-Control for NetWare environments where NetWare 6.0 holds replicas of the partitions being audited, and volume auditing not be configured on NetWare 6.0 servers through bv-Control for NetWare.

Each volume being audited has its own set of audit files. Each set of files is kept in an audit file archive. These archives are administered by the audit administrator.

Note: Not all audit events that are visible in the Auditing dialog are available for Auditing in mixed environments.

Note: BindView does not support the password-based auditing (NetWare 4.10). This option can be enabled on individual servers by setting the ALLOW AUDIT PASSWORDS console parameter. This may result in an unsuccessful attempt to enable the auditing volume in mixed configurations via the RMS Console.

Trustee Assignment Analysis

bv-Control for NetWare includes comprehensive Trustee Assignment Analysis features to help you manage and report on trustee relationships on your network.

File System Trustee Assignment Analysis

bv-Control for NetWare supports detailed analysis of NetWare 4, 5, and 6 NetWare file system trustee assignments on a line-by-line basis using the bv-Control for NetWare data source, Trustees of File System. This allows customers to view a single spreadsheet of all file system trustee assignments from the file level, and also allows the administrator to use ActiveAdmin® to make changes directly to the result set.

NLM Support

bv-Control for NetWare allows you to view, audit, and manage the NLM® files on your NetWare servers.

ActiveAdmin Management of File Server NLM Files

bv-Control for NetWare supports full NLM management, including the ability to distribute updated NLM files to servers not meeting site standards, the ability to load and unload NLM files, the ability to run scripts on the servers after distribution, and the ability to load or re-initialize NLM files as necessary. The **NLMs On Disk** data source allows for reporting, deleting, loading/unloading, and updating of NLM files on a NetWare file server. A user can select the NLM files to update and the source to update from. The ability to modify text files such as STARTUP.NCF and AUTOEXEC.NCF is also available.

ActiveAdmin Management of File Server Set Variables

bv-Control for NetWare supports management as well as reporting of file server set variables, including the ability to automatically configure multiple file servers to match Site Standards for set variables.

bv-Count for NDS eDirectory

bv-Control for NetWare includes a utility to count the number of objects in your NetWare environment called bv-Count® for NDS® eDirectory™. For complete information on using bv-Count for NDS eDirectory, please see [chapter A](#).

2

Installation and Setup

In This Chapter

System Requirements	22
Pre-installation	23
Installing bv-Control for NetWare	23
Configuring the Console.....	28
Configuring bv-Control for NetWare.....	38
DOS Partition Analysis	66
Upgrading from the BindView RMS Console	66
Removing bv-Control for NetWare	67

System Requirements

This section describes the hardware and software requirements for using the BindView RMS Console, the Information Server, and bv-Control for NetWare.

BindView RMS Console System Requirements

Before you install the BindView RMS Console, you should ensure that the workstation and enterprise meet the following minimum requirements:

- Pentium® II 450 MHz
- 256 MB RAM
- 300 MB of free disk space
- SVGA monitor that supports 256 colors with the display set to 800 x 600 pixels
- Microsoft® Windows® 2000 SP3 (server or workstation), Windows XP® Professional SP1, or Windows Server™ 2003 or later
- Microsoft® Outlook® 2000, Novell® GroupWise® v5.5, Lotus Notes® v5.0 or Lotus Domino (only required for e-mailing export files)
- Microsoft® Excel (required for Excel (using OLE) export files)
- Microsoft Internet Explorer v5.5 SP1 or later
- Client for Microsoft® Networks

If you are also installing a local Information Server, your workstation and enterprise must meet the Information Server system requirements below.

Information Server System Requirements

Before you install a v8.00 Information Server, you should ensure that your workstation and enterprise meet the following minimum requirements:

- Pentium III 800 MHz
- 512 MB RAM
- 500 MB of free disk space
- Microsoft Windows 2000 SP3 (server or workstation), Windows XP Professional SP1, or Windows Server 2003 or later
- Microsoft SQL Server v7.0 or 2000, or Microsoft SQL Server Desktop Engine (MSDE) v1.0 or 2000
- Microsoft Internet Explorer v5.5 SP1 or later
- Microsoft Outlook 2000, Novell GroupWise v5.5, Lotus Notes v5.0 or Lotus Domino (only required for e-mailing export files)
- Microsoft Excel (required for Excel (using OLE) export files)
- Client for Microsoft Networks

If you install a Console and Information Server on the same machine, the machine must meet all of the listed system requirements.

Version 8.00 of the BindView RMS Console and Information Server requires v8.00 or later bv-Control snap-in modules. You cannot use

bv-Control snap-in modules with versions earlier than 8.00 with v8.00 of the BindView RMS Console and Information Server. If you have an earlier version of a bv-Control product, please contact your BindView representative for information about upgrading to a later version.

bv-Control for NetWare

In order to use bv-Control for NetWare with the BindView RMS Console, your machine must meet the following additional requirements.

- Microsoft Windows 2000 SP2, Windows XP Professional, or Windows Server™ 2003 or later
- Internet Explorer 5.01
- Novell Client™ 4.8 or higher (Information Server machine only)
- BindView RMS Console v8.00 or later
- File and Printer sharing for Microsoft Network enabled
- Server Services installed
- Admin Shares enabled

Pre-installation

bv-Control for NetWare requires a Console and Information Server to function. Before you install bv-Control for NetWare, you must use the BindView RMS Infrastructure CD to install the Console and Information Server.

During the Console installation process, you must choose the Information Server for the Console you are installing. You can choose to install a local Information Server, or you can connect the Console to an existing Information Server. The Information Server you install or connect to is the default Information Server for the Console. Refer to the *BindView RMS Console and Information Server User Guide* for detailed information on how to install the Console and Information Server.

After you install the BindView RMS Console and Information Server, you use the bv-Control for NetWare CD to install the product on the Console and Information Server machines.

Installing bv-Control for NetWare

bv-Control for NetWare is shipped on a CD. The CD must be available from either a local or remotely mounted CD-ROM drive. If you do not have access to a CD-ROM drive, contact BindView Technical Support for assistance (see ["Contacting BindView" on page 14](#)).

If you are installing bv-Control for NetWare for the first time, proceed to the ["To install bv-Control for NetWare"](#), next.

Note: If you are installing bv-Control for NetWare on a secondary Windows 2000 Domain Controller that has Active Directory® replicated to it, refer to [chapter B](#) prior to installing the product.

After you have reviewed the product requirements (see [page 22](#)), you can use the Install panel to install bv-Control for NetWare.

Before you install the product, BindView recommends that you review the Readme files for the Console and bv-Control for NetWare. The Documentation menu on the product CD Install panel provides access to the product Readme.

► **To install bv-Control for NetWare**

- 1 Insert the bv-Control for NetWare CD into the CD-ROM drive for your machine. The Install panel appears.

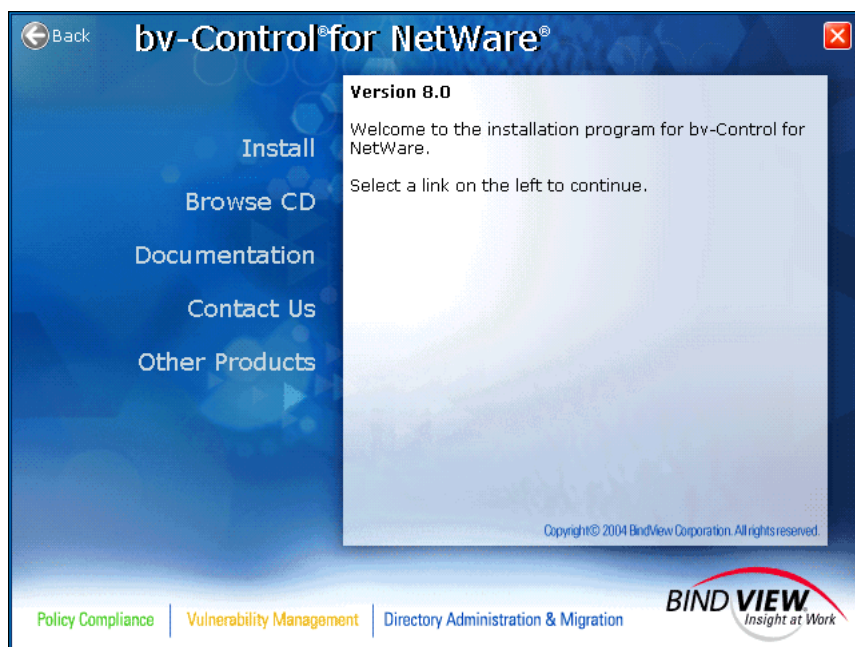


Fig. 2 Install Panel

If your machine does not have a local or remotely mounted CD-ROM drive, contact BindView Technical Support for assistance (see [“Contacting BindView” on page 14](#)).

- 2 Click the **Install** button.

The **Welcome** panel of the product Setup installation wizard appears.

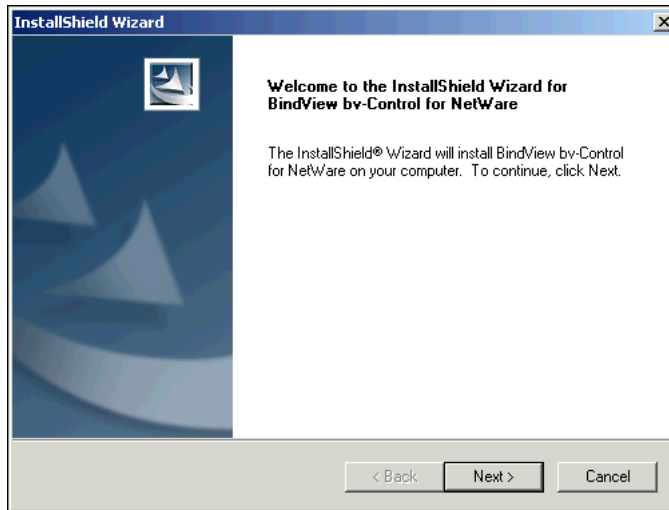


Fig. 3 Welcome Panel of the Configuration Wizard

- 3 Read the information on the panel and click **Next**. The **Software License Agreement** panel appears.

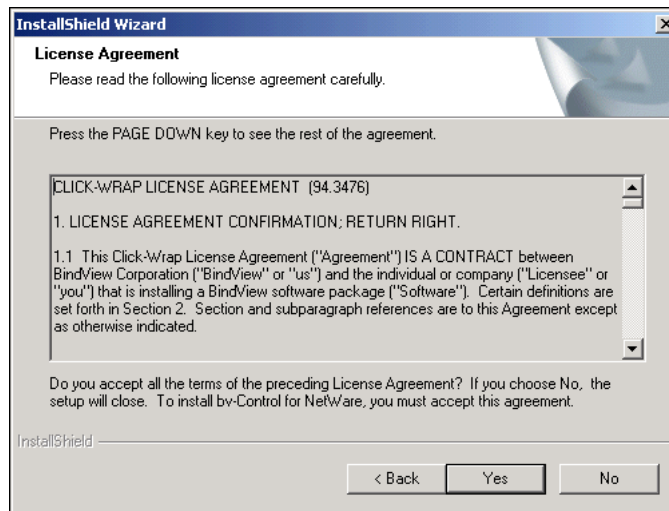


Fig. 4 Software License Agreement Panel

- 4 Read the license agreement and click **Yes** to accept the terms of the agreement.

The **Start Copying Files** panel appears.

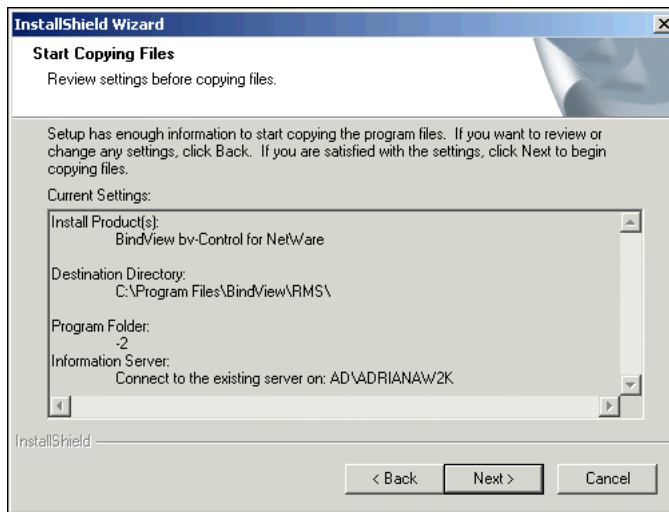


Fig. 5 Start Copying Files Panel

The **Setup Status** panel appears.

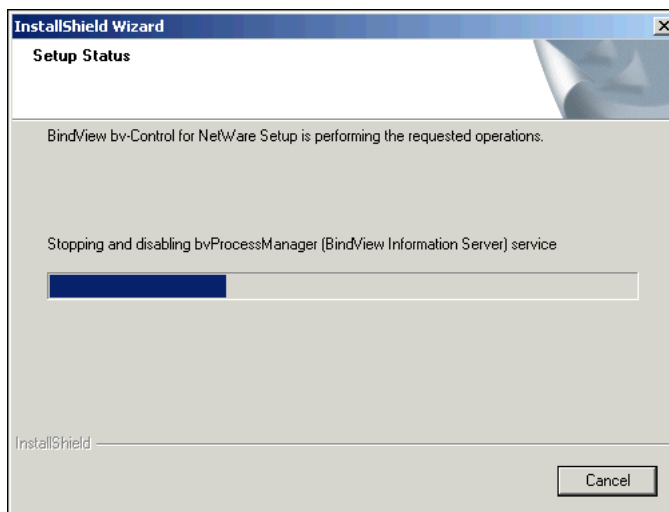


Fig. 6 Setup Status Panel

The **Setup Complete** panel appears.

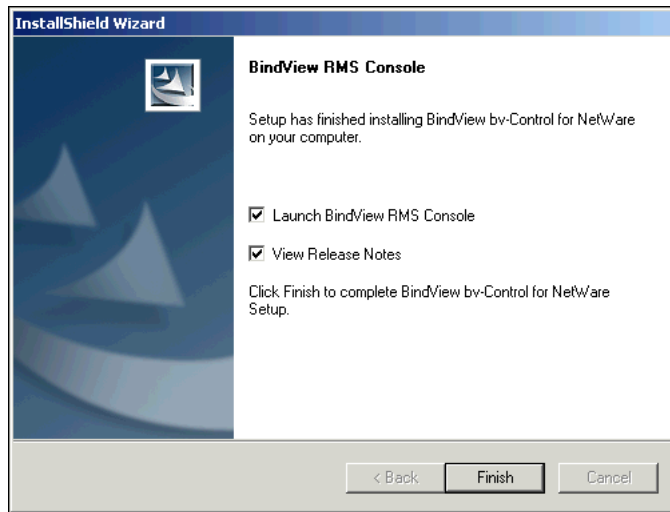


Fig. 7 Setup Complete Panel

If you selected **View Release Notes** on the Setup Complete panel, the Release Notes for the bv-Control for NetWare appears.

If you selected **Launch BindView RMS Console** on the Setup Complete panel, the BindView RMS Console Configuration Wizard appears.

5 Select the desired option or options and click **Finish**.

Configuring the Console

After bv-Control for NetWare is installed on the Console machine, the BindView RMS Console Configuration Wizard appears. This wizard allows you to perform the minimum configuration required by the Console and Information Server.

You use the BindView RMS Console Configuration Wizard to configure the following items:

- Add/Remove Products
- Add Licenses
- Add Users

Note: You can also use the Console features to custom configure the Console and the Information Server you are currently using to meet your specific needs. For detailed information, refer to the *BindView RMS Console and Information Server User Guide*.

► **To add bv-Control for NetWare using the BindView RMS Console Configuration Wizard**

- 1 When the BindView RMS Console Configuration Wizard appears, click **Next** on the Welcome panel.



Fig. 8 Welcome Panel of the BindView RMS Console Configuration Wizard

The **Add/Remove Products** panel appears..

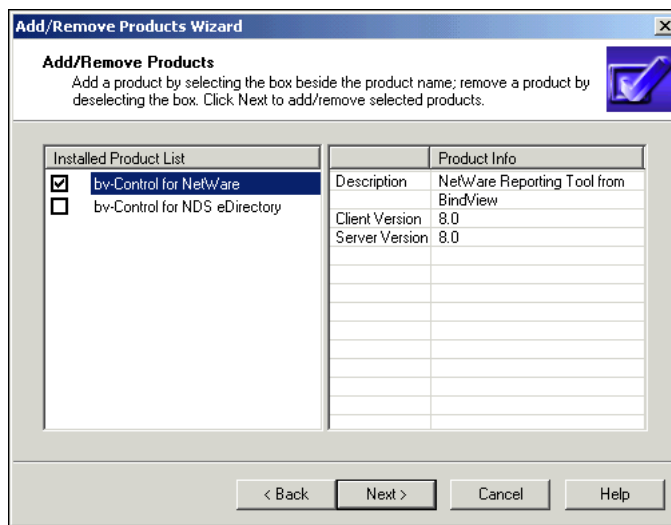


Fig. 9 Add/Remove Products Panel

- 2** Check **bv-Control for NetWare** to add to the BindView RMS Console and click **Next**.

The **Add Licenses** panel appears.

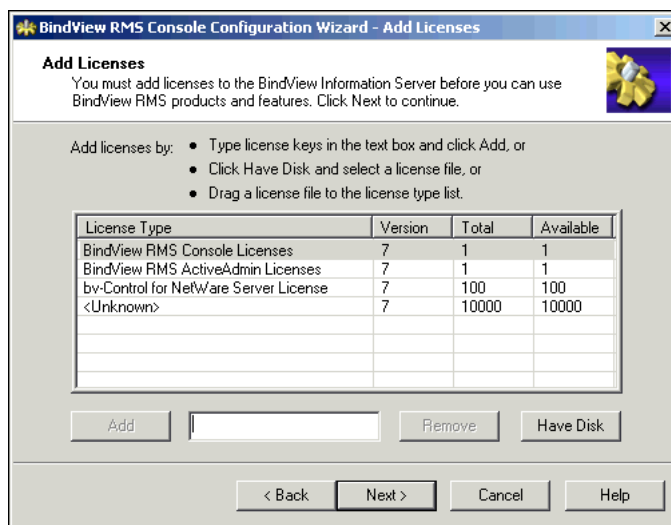


Fig. 10 Add Licenses Panel

- 3** Enter the license information. Click **Next** to continue.

The **License Summary** panel appears.

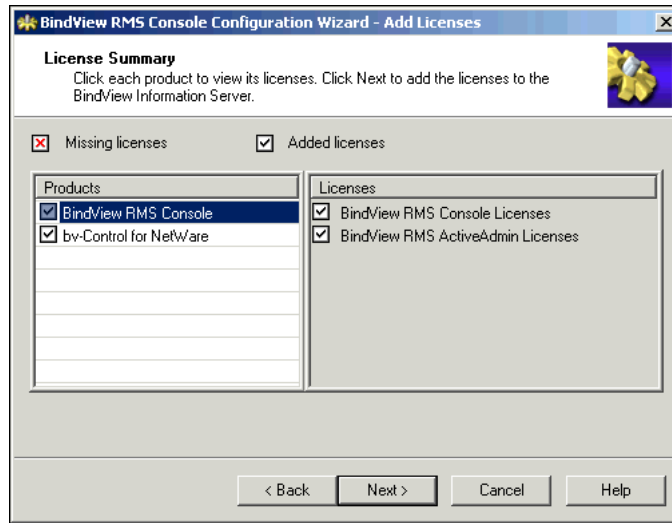


Fig. 11 License Summary Panel

- 4 Click each product to view its licenses.
- 5 Click **Next** to add the licenses to the BindView Information Server.

The **Add Licenses Completed** panel appears.

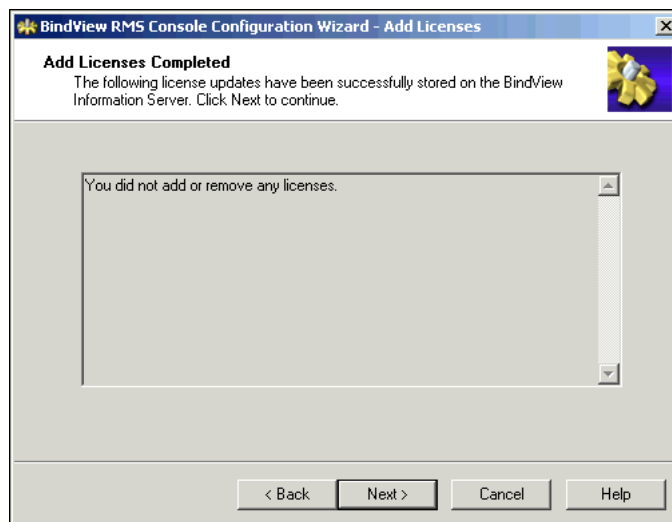


Fig. 12 Add Licenses Completed Panel

- 6 Review the information and click **Next**.

The **Add/Remove Products in Progress** panel appears.

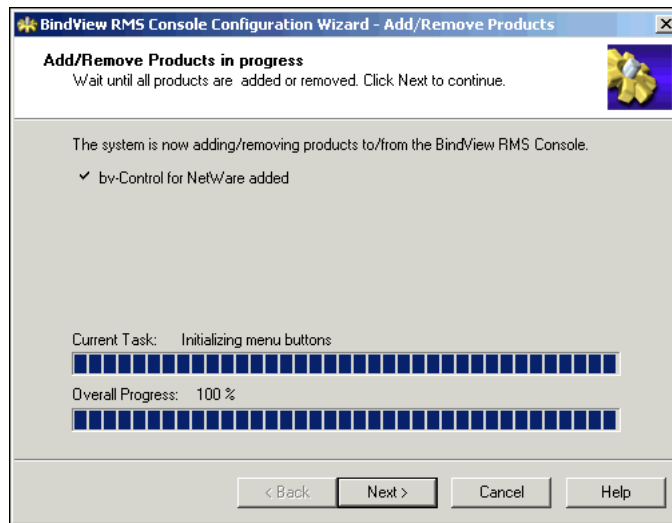


Fig. 13 Add/Remove Products in Progress Panel

- 7 Click **Next** to continue.

The **Add Users** panel appears.

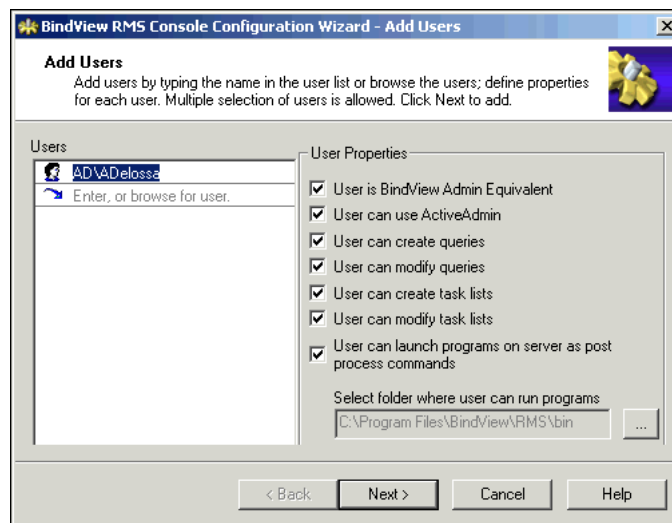


Fig. 14 Add Users Panel

- 8 Click **Next** to add the users.

The **Add Users Summary** panel appears.

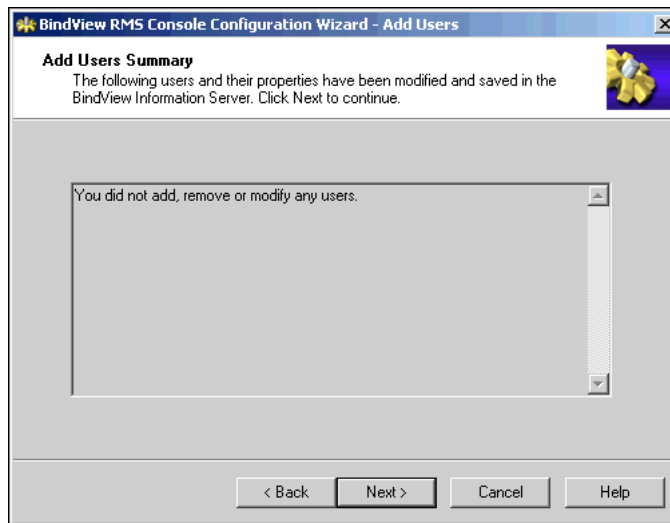


Fig. 15 Add Users Summary Panel

- 9 Review the summary and click **Next** to continue.

The **Completion** panel of the BindView RMS Configuration Wizard appears.

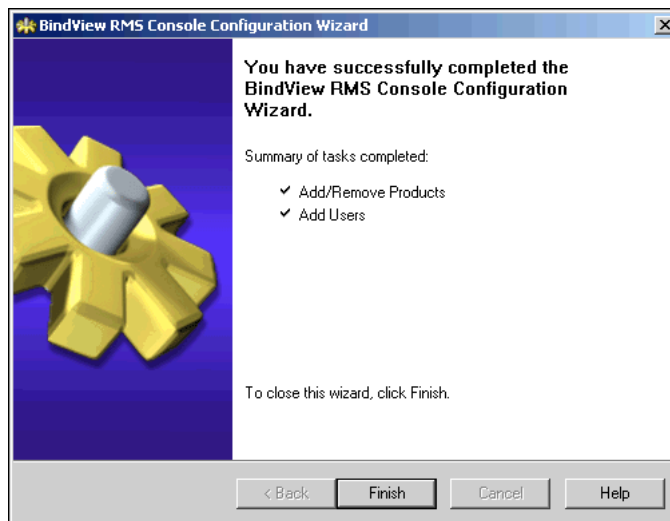


Fig. 16 Completion Panel

- 10 Click **Finish** to exit the wizard.

Adding Product Licenses

In order to use the product, the Console and bv-Control for NetWare requires licenses to be assigned to the object you want to query. When you add the necessary licenses, the license contains a limited number of unassigned object licenses. These object licenses are automatically assigned when you run a query. The results of the query will only return data for the amount of object licenses that are available. For example, if the license has 100 available server licenses, and the Console gathers information from 25 servers when

you run your first query, you have 75 server licenses remaining for assignment. If your next query requests information on 85 different servers, no information is returned for 10 of the servers.

► **To add licenses**

11 From the **Add Licenses** panel, click your cursor inside the **Add** text frame and enter the license code. Click **Add**.

Note: If your license information is stored on a disk, click the **Have Disk** button. The license code you entered populates both the **License Properties** and **Description** fields with the information applicable to the license.

12 Click **Next**.

The **License Summary** panel appears.

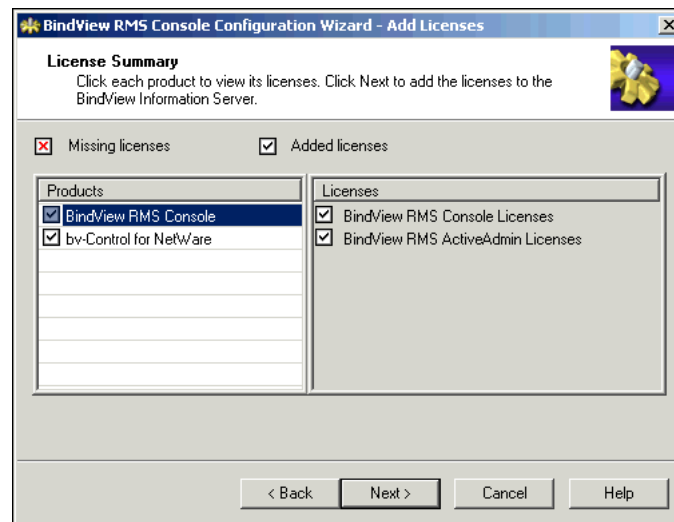


Fig. 17 License Summary Panel

If the Information Server is still missing licenses required for a specific feature, a caution message appears.

13 Review the license summary information and click **Next**.

The **Add Licenses Completed** panel appears.

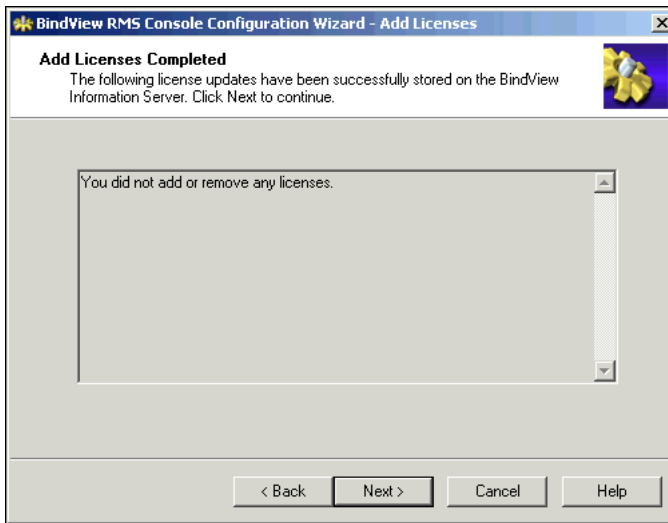


Fig. 18 Add Licenses Completed Panel

- 14** Review the information on the panel and click **Next**.

If the panel contains a caution message for missing licenses, click **Back** to return to the Add Licenses panel and add the missing licenses.

The **Add/Remove Products in progress** panel appears.

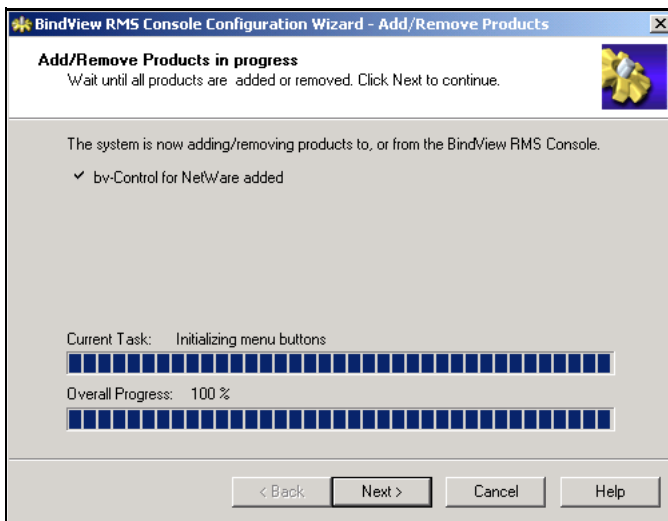


Fig. 19 Add/Remove Products Panel

- 15** Observe the progress bars and click **Next** after bv-Control for NetWare is added to the Console.

The **Add Users** panel appears.

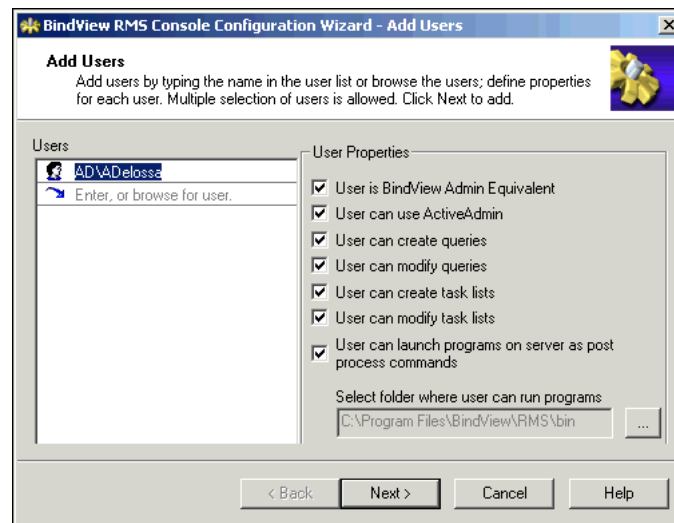


Fig. 20 Add Users Panel

Adding Users

You can add multiple users to the Information Server you just installed or are currently using, and select the properties for each added user.

► **To add users**

- 1** Add users of the Information Server by typing their fully qualified path in the **Users** frame.
- 2** Assign the desired user properties for each user and click **Next**.

The **User can use ActiveAdmin** option only appears if an ActiveAdmin license is stored on the Information Server.

Use the **Select folder where user can run programs** option to designate the folder location for the user's Run a Program executable choices. The Run a Program option is a post process command for query and baseline tasks added to a task list. For detailed information on task lists, refer to the *BindView RMS Console and Information Server User Guide*.

The **Add Users Summary** panel appears.

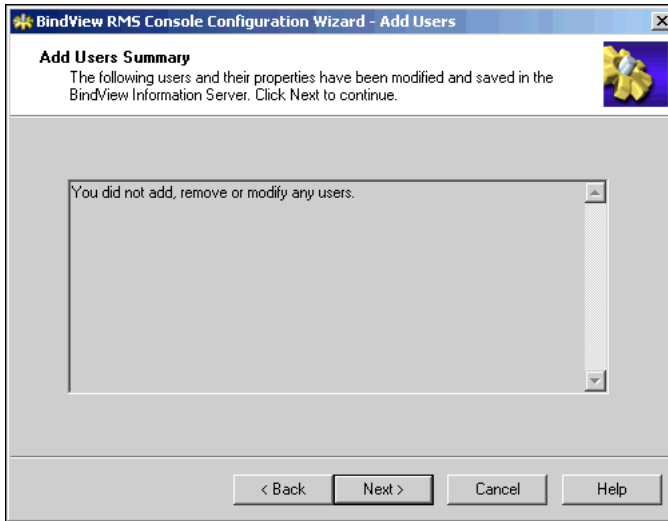


Fig. 21 Add Users Summary Panel

- 3 Review the summary information for the added users and click **Next**.

The **Completion** panel for the configuration wizard appears.

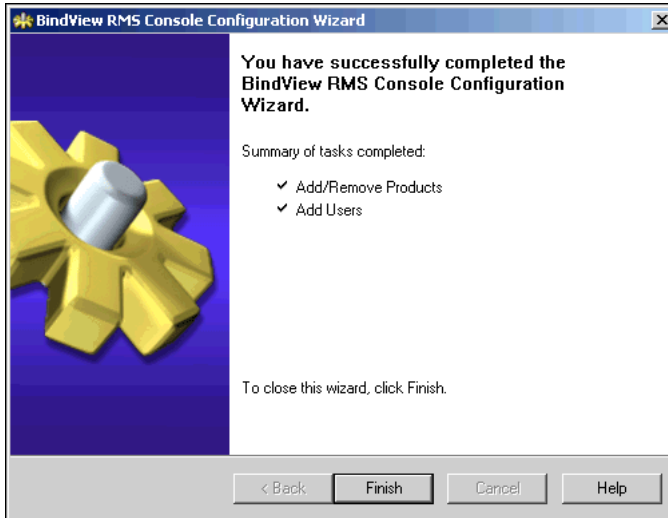


Fig. 22 Completion Panel of the BindView RMS Console Configuration Wizard

After you have completed the installation process, the MMC console will appear, as shown in Fig. 23. *bv-Control for NetWare* will appear under the *BindView RMS* container.

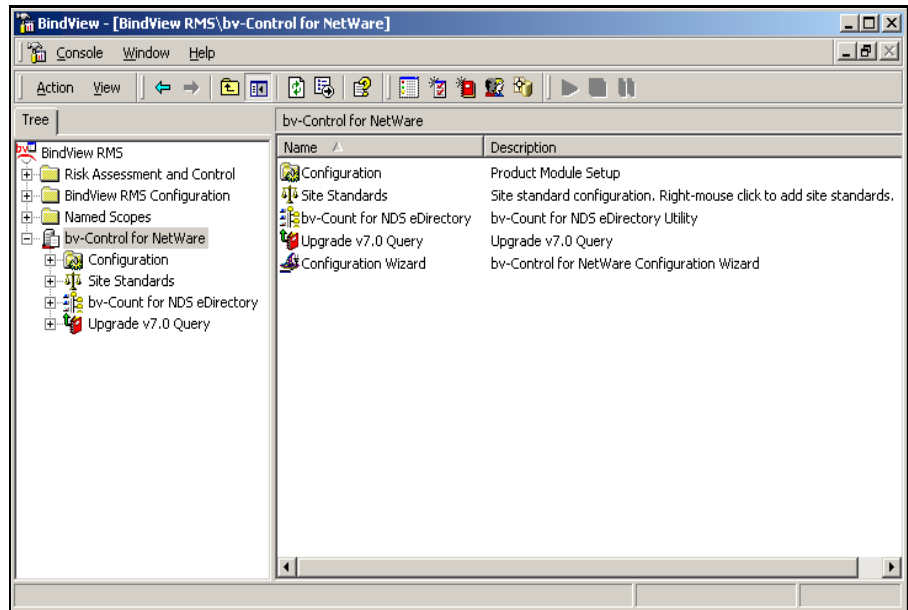


Fig. 23 Console Interface

The first time you install *bv-Control for NetWare*, you must configure the product before you can use *bv-Control for NetWare*. You use the *bv-Control for NetWare Configuration Wizard* to configure the product.

From the Console Tree, the *bv-Control for NetWare* container is labeled "Not Configured" as shown in Fig. 23. Proceed to "Configuring *bv-Control for NetWare*".

Configuring bv-Control for NetWare

bv-Control for NetWare must be configured properly before using. You use the bv-Control for NetWare Configuration Wizard to configure the product with required items.

You can also use the bv-Control for NetWare configuration feature to custom configure the product.

Configuration Wizard

You use the bv-Control for NetWare Configuration Wizard to configure the product with the following items:

- Create a Credential Database
- Define the bv-Control for NetWare Settings

► **To configure bv-Control for NetWare using the bv-Control for NetWare Configuration Wizard**

- 1 From the Console Tree, select the bv-Control for NetWare container.
- 2 In the Details Pane, double-click **Configuration Wizard**.

Note: You can also access the bv-Control for NetWare Configuration Wizard from the bv-Control for NetWare container shortcut menu.

- 3 When the **bv-Control for NetWare Configuration Wizard** appears, click **Next** on the **Welcome Panel**.

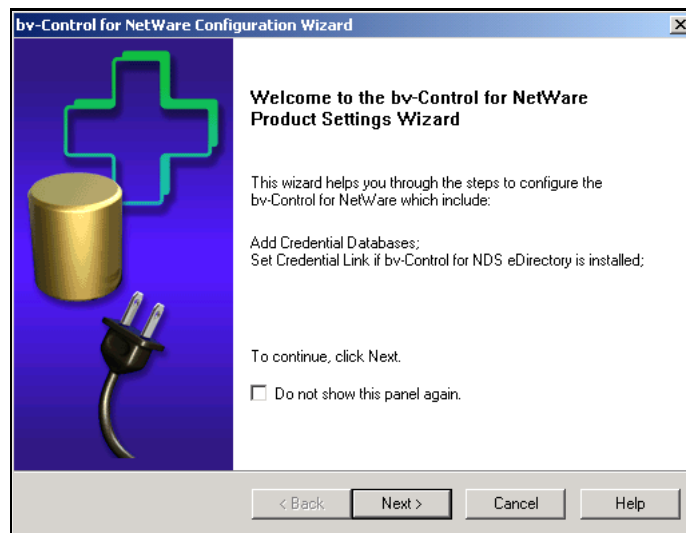


Fig. 24 Welcome Panel of the bv-Control for NetWare Configuration Wizard

The **Add Credential Databases** panel appears.

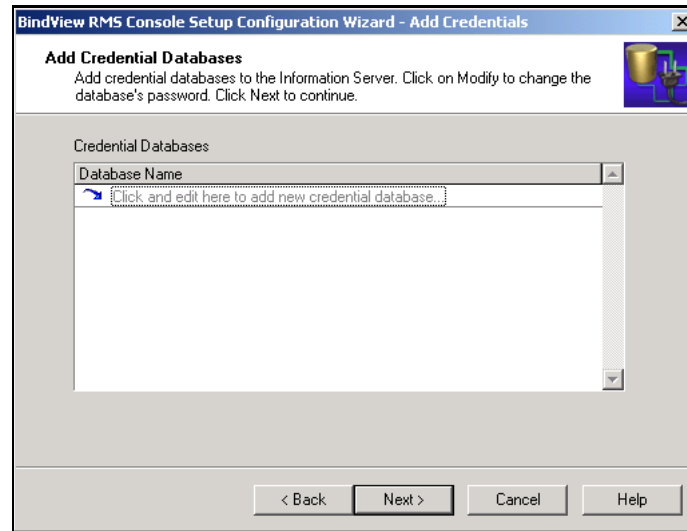


Fig. 25 Add Credential Databases Panel

Credential Database

The BindView RMS Console Job Processor is running as a local system account. Because the Job Processor is running locally, it has no network credentials. In order to collect information from the resource objects you are querying, the Information Server must have rights to those objects. A credential database provides the Information Server with the necessary credentials to authenticate the user of those resources. The Console uses the credential data so that the Information Server can logon to the resources during query processing and obtain information it needs to generate the results. Once a credential database is created, you must add the credential database to the user's account.

Credential Requirements

The credentials specified in the credential database must meet the minimum requirements specified in "[System Requirements](#)" on page 22.

Note: When a resource credential information is modified, any credential database holding that credential data will need to be updated to reflect the new values.

To configure the Console with the credential databases, you must perform the following tasks:

- Create a credential database
- Add a database
- Add credentials to the credential database
- Assign a credential database to a user
- Set Credential Link

► **To create a credential database**

- 1 From the Add Credential Databases panel, enter the name of the new credential database you want to create and click **Next**.

The **Create New Database** dialog appears.

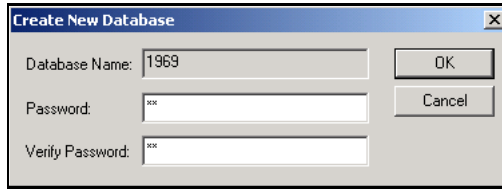


Fig. 26 Create New Database dialog

- 2 Assign and verify a password for the credential database.
- 3 Click **OK**.

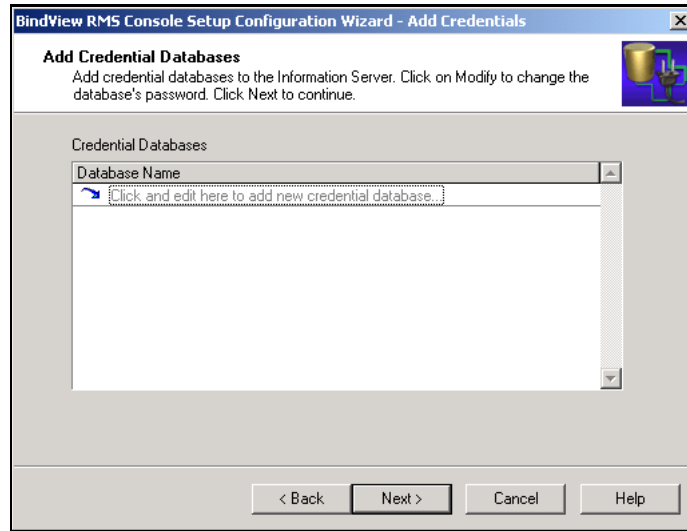


Fig. 27 Add Credential Databases Panel

The credential database you created appears on the **Add Credential Databases** panel. After you create a credential database, you must add resource object credentials to it.

- 4 Click **Next**.

The **Select Credentials** panel appears.

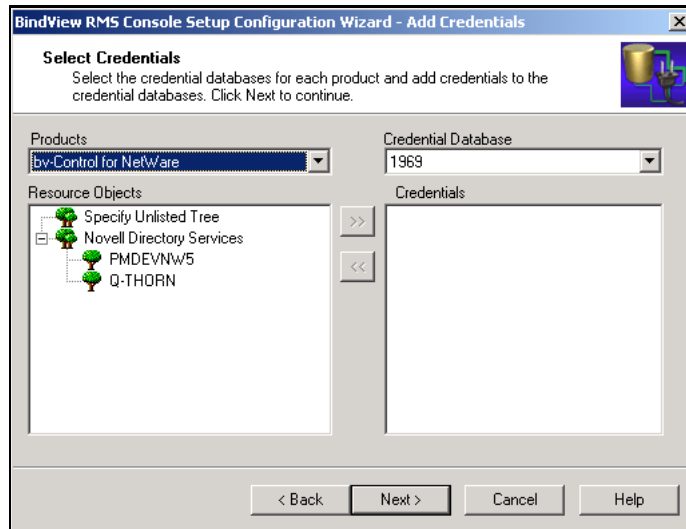


Fig. 28 Select Credentials Panel

- 5 From the **Resource objects** box, double-click the tree you want to add credentials to.

The **Additional Settings-Tree Credentials** dialog appears.

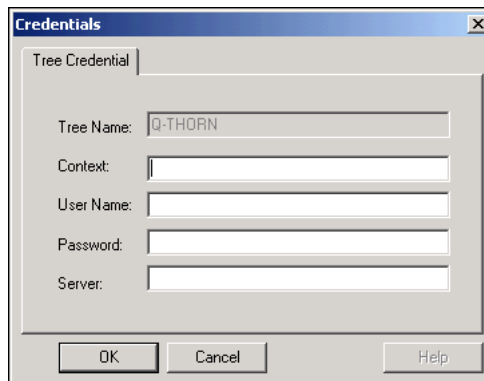


Fig. 29 Tree Credentials dialog

- 6 Enter the Context for the tree, as well as a User Name and password combination which is valid for that context.

Note: When you type the context, remember that unless you're specifying an unlisted tree, you only need to enter the context within the tree.

- 7 Click **OK**.
- 8 From the Select Credentials panel, click **Next**.

The **Assign a Credential Database to Each User** panel appears.

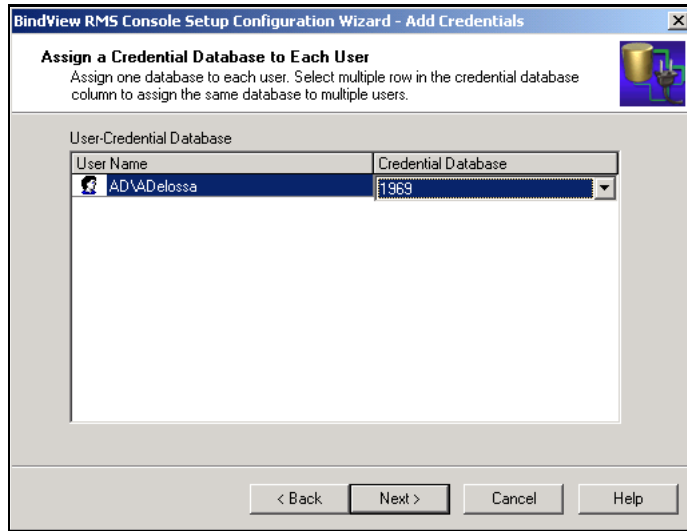


Fig. 30 Assign a Credential Database to Each User Panel

- 9 Assign a credential database to a user and click **Next**.

Note: If you will have multiple users of bv-Control for NetWare who should not all have access to the same servers or trees, you may want to create additional credential databases for those additional users.

The **bv-Control for NetWare Product Settings Summary** panel appears.

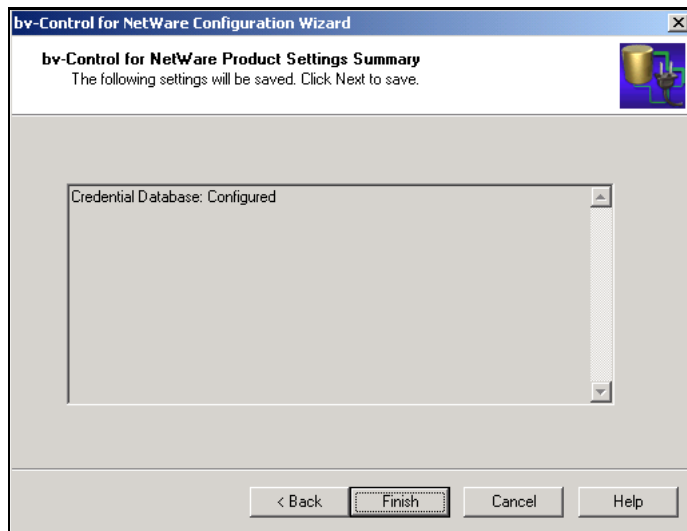


Fig. 31 Product Settings Summary Panel

- 10 Review the summary information for the bv-Control for NetWare configuration and click **Finish** to close the wizard.

Other Settings

In addition to configuring Credential Databases and assigning users, you can link existing configured credentials from the bv-Control for NDS eDirectory product or the bv-Control for NetWare and NDS product, as well as upgrade queries from bv-Control for NetWare and NDS.

Linking Credentials

bv-Control for NetWare gives you the option of linking existing configured credentials from either the bv-Control for NDS eDirectory product or the bv-Control for NetWare and NDS product. By enabling this option, you will save time by not having to re-configure your credential settings when you upgrade to bv-Control for NetWare.

► **To link existing configured credentials**

- 1 Double-click the **Link Credentials** object in the bv-Control for NetWare Configuration details page.

The **Link Credentials** dialog appears.

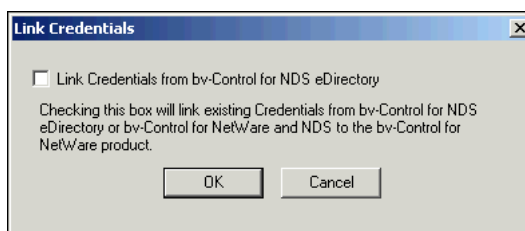


Fig. 32 Link Credentials dialog

- 2 Enable the Link Credentials option by clicking the check box.
- 3 Click **OK**.

Query Upgrade Wizard

The **Query Upgrade Wizard** allows you to upgrade queries from the bv-Control for NetWare and NDS product into the current version of bv-Control for NetWare. The Query Upgrade Wizard has been included to convert custom queries into a format that can be recognized by version 7.52 of bv-Control for NetWare. Simply run the Query Upgrade Wizard to perform this operation.

► **To upgrade queries using the Upgrade Wizard**

- 1 Display the contents of the **bv-Control for NetWare** container.

- 2 Double-click the **Upgrade 7.0 Query** object in the details pane.

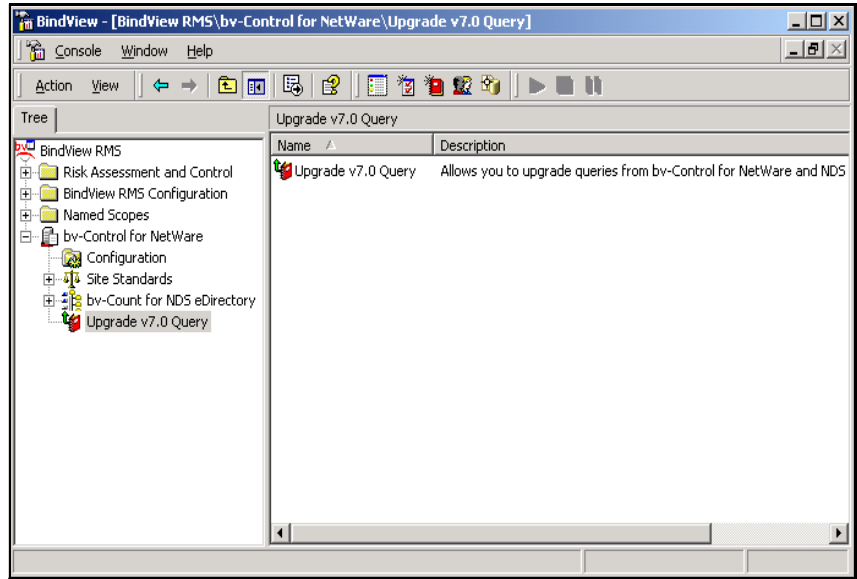


Fig. 33 bv-Control for NetWare container

The **Welcome Panel** of the Upgrade Query Wizard appears.

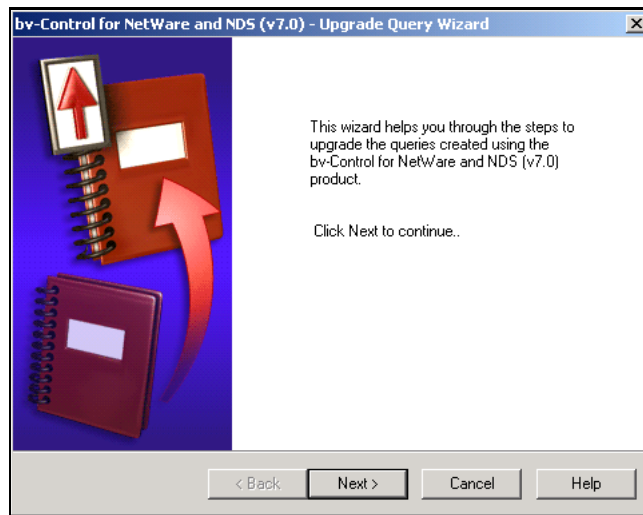


Fig. 34 Welcome Panel of the Upgrade Query Wizard

- 3 Click **Next** to continue.

The **Upgrade Query Path(s)** panel displays.

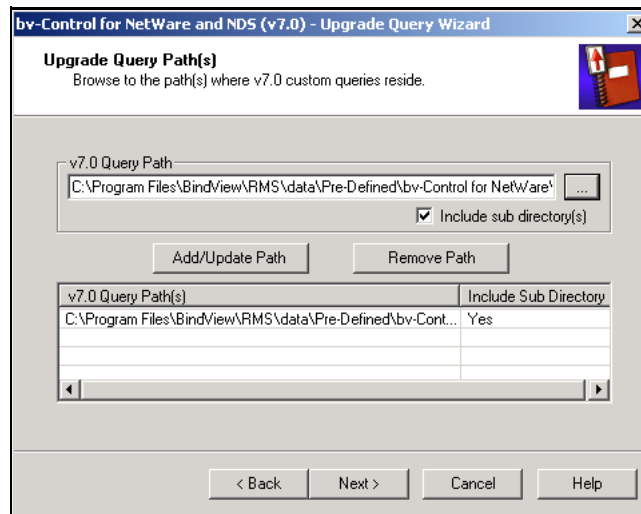


Fig. 35 Upgrade Query Path(s) Panel

- 4 Enter the path for the queries you want to upgrade.
- 5 Enable the **Include subdirectorie(s)** check box if you want to include the subdirectories in your query upgrade.
- 6 Click **Next**.

The **Upgrade Query List** appears.

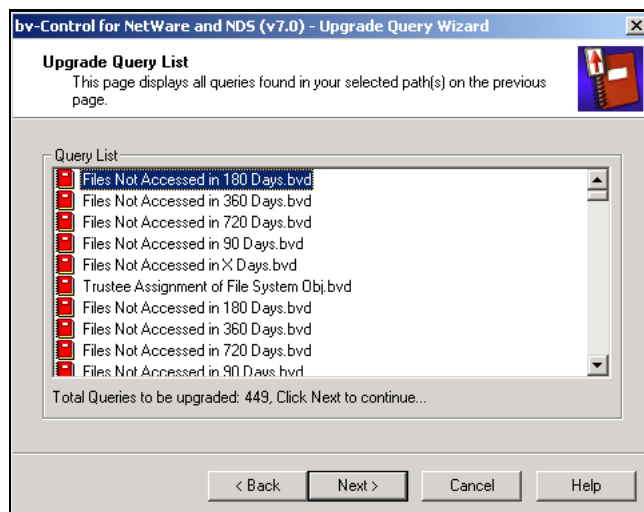


Fig. 36 Upgrade Query List Panel

- 7 Review the contents of the list and click **Next**.

The **Upgrade Destination** panel appears.

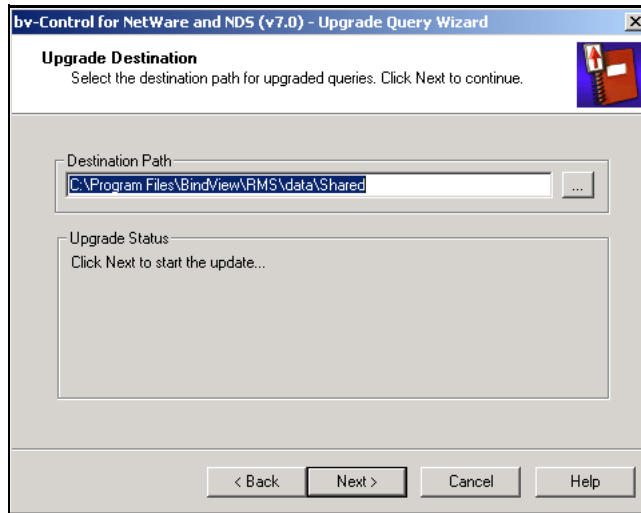
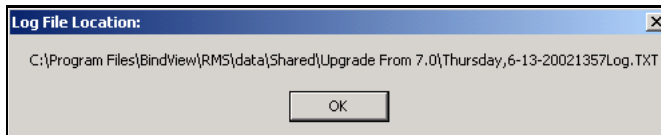


Fig. 37 Upgrade Destination Panel

- 8 Select the destination path for the upgraded queries.
- 9 Click **Next**.

The upgrade query wizard will begin upgrading the queries. Once all queries are upgraded, the **Log File Location** dialog displays.



- 10 Click **OK**.

The **Upgrade Query Result** panel appears.

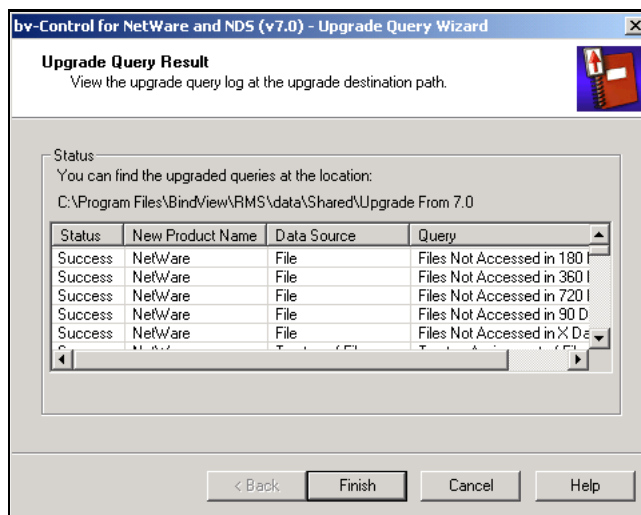


Fig. 38 Upgrade Query Result Panel

The location of the upgraded queries are displayed, as well as the status, new product name, data source, and query name.

- 11** Click **Finish** to close the wizard.

Setting up bv-Control for NetWare

In addition to configuring the RMS Console for bv-Control for NetWare with the configuration wizard, you can also manually configure bv-Control for NetWare. The bv-Control for NetWare product allows you to manually configure the settings for default scopes, adding one or more advanced scopes, linking existing configured credentials, controlling some of the syntax of queries and the ways that the Information Server processes queries, and controlling how Auditing queries are processed.

Setting Up Default Scopes

The BindView RMS Console Query Builder requires you to specify a *scope* which is searched for items which match the query you create. The bv-Control for NetWare Settings option allows you to set a specific default scope more specific than that allowed by the user's credentials and to create advanced scopes which can be used when creating queries.

Before you begin using bv-Control for NetWare, you may want to set up a default scope. In addition, you may want to set up one or more advanced scopes to make it easier to view groups of resources as a unit. For more information on using scopes, please see [Chapter 4, "Scoping," on page 115](#).

If you do not create a default scope, queries will check every object which can be accessed using the credential database associated with the current user. When you create a default scope, you ensure that only relevant objects will be queried. Generally, you should limit the scope of queries to only those trees, servers, volumes, or directories you know are significant to the query.

Setting a default scope allows you to do away with the need to set up an individualized scope for ad hoc queries. In addition, it allows you to create items such as the pre-defined queries that BindView includes with bv-Control for NetWare. These queries use the console's individual default scope instead of requiring scopes to be set and reset by every user.

- ▶ **To create a default scope**
 - 1** Display the contents of the **bv-Control for NetWare** container and double-click the **Configuration** object.

- 2 Double-click the **Settings** object in the details pane (Fig. 39).

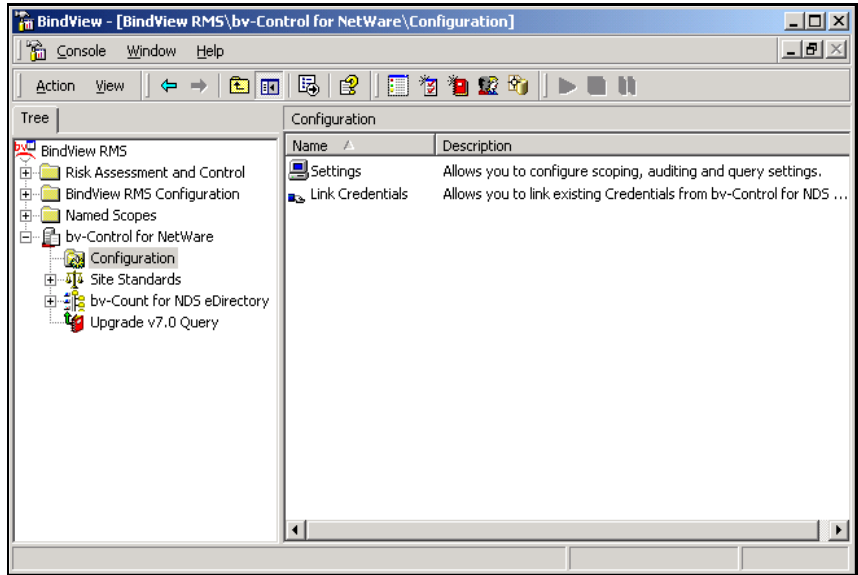


Fig. 39 by-Control for NetWare Container

The **Settings** dialog appears (Fig. 40).

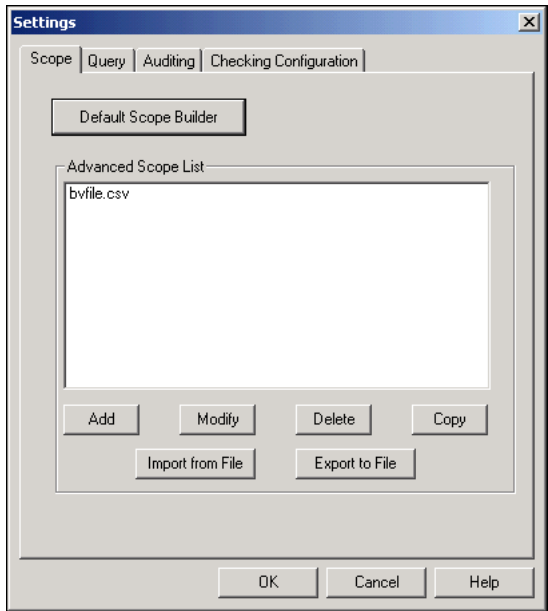


Fig. 40 Settings Dialog

- 3 Click **Default Scope Builder** to create a default scope.

The **Default Scope Builder** dialog appears.

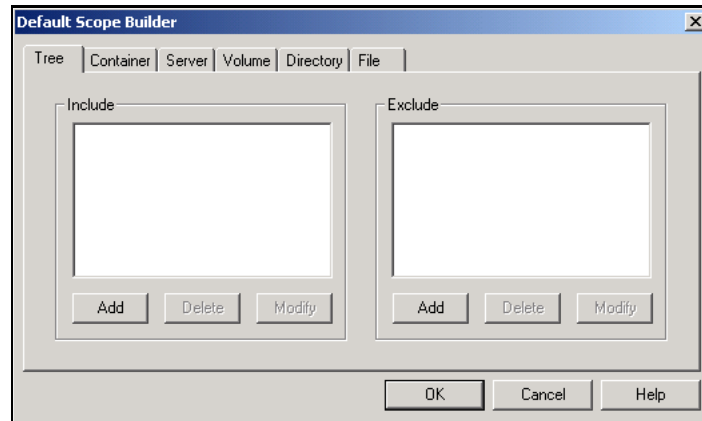


Fig. 41 Default Scope Builder Dialog

The **Default Scope Builder** allows you to specify which items should be included in or excluded from the default scope that you are creating.

A default scope can be as simple or as complex as you choose. A scope can have a single term, or you can choose to include multiple items from a single class, or it can be compound—that is, you can include an item, but exclude another while including a third, a fourth, a fifth, and so on. You can include or exclude items of different classes in the same scope.

- 4 To add an item to an Include or Exclude list, choose the tab for that category item from the top of the dialog. There are tabs for Trees, Containers, Objects, Servers, Volumes, Directories, and Files.
- 5 Click **Add** in the **Include** or **Exclude** areas to add an item to include or exclude.

The **Add** dialog appears.

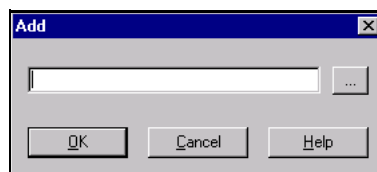


Fig. 42 Add Dialog

- 6 Type the identifying information for the item you want to add to the Include or Exclude list in the field and click **OK** to save the changes you made.

Note: If you are not sure about the identifying information for the item, click the browse (...) button to the right of the field.

The **Value Helper** dialog appears.

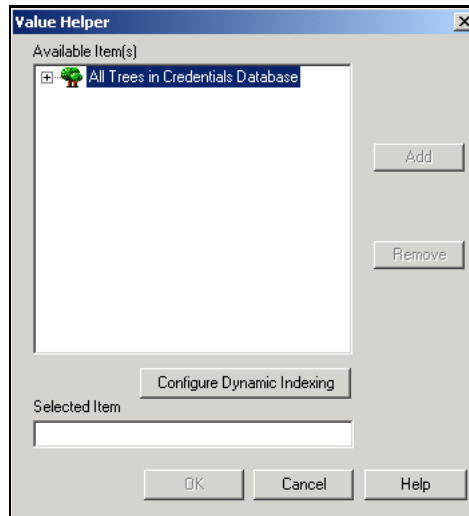


Fig. 43 Value Helper Dialog

The Value Helper dialog only displays items that the current user's credentials allow access to. You can use the Value Helper dialog to navigate through the resource objects available to select one to add to the Include or Exclude list.

- 7** Once you locate the item you want to add to the list, double-click it or click it and click **Add**, and it will appear in the **Selected Item** area at the lower end of the dialog. You can only add items that are appropriate to the currently selected tab in the **Default Scope Builder** dialog.
- 8** When you've selected the correct item, click **OK** to close the dialog. The **Add** dialog reappears with the item you selected in the field.
- 9** Click **OK** to close the dialog and save the changes you made. The item is added to the Include or Exclude field on the tab you chose in the **Default Scope Builder** dialog.
- 10** Click **OK** to close the **Default Scope Builder** dialog and save the default scope you created.

You can add as many items as you want to the Include or Exclude lists for each tab of the Default Scope Builder dialog.

Setting Up Advanced Scopes

Advanced Scopes are named collections of scope information that you can create before they are needed and then use later in queries. In addition, Advanced Scopes can be complex, with multiple items included or excluded, just like Default Scopes. The Simple Scopes that you create while creating a query cannot be as complex as an Advanced Scope, nor can you exclude items from Simple Scopes.

► **To create and Advanced Scope**

- 1 Display the contents of the **Configuration** object in the **bv-Control for NetWare** container and double-click the **Settings** object in the details pane.

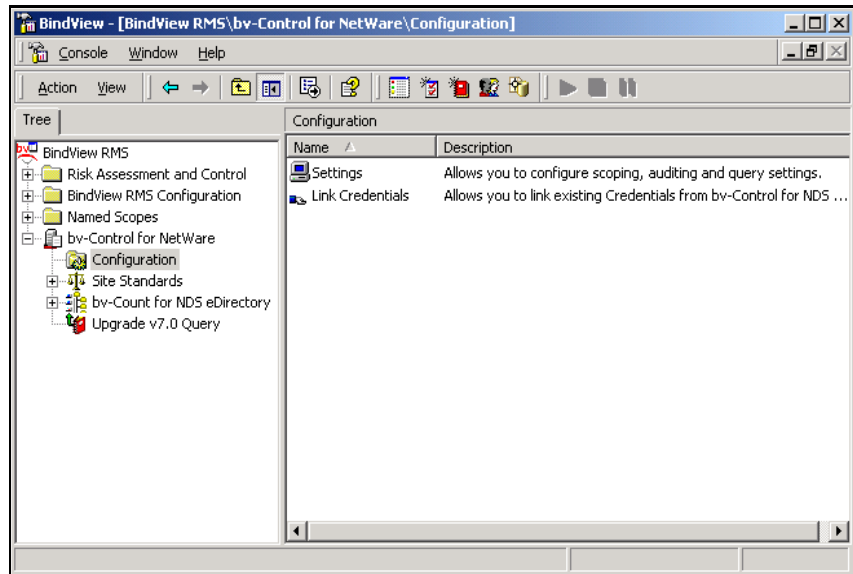


Fig. 44 bv-Control for NetWare Container

The **Settings** dialog appears.

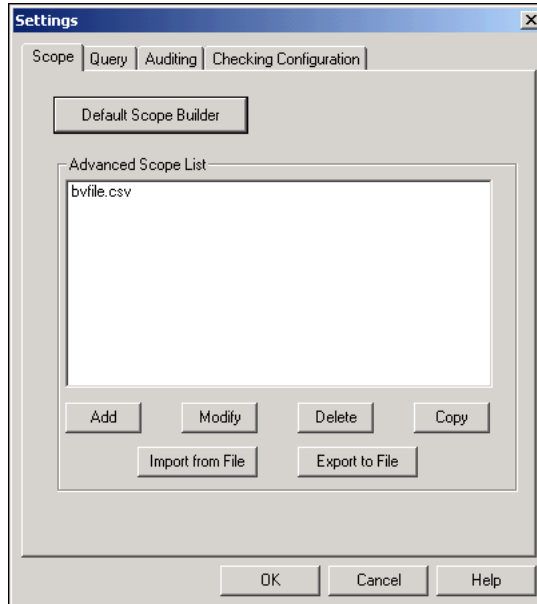


Fig. 45 Settings Dialog

- 2 Click **Add** to create an Advanced Scope.

The **Advanced Scope Name** dialog appears.

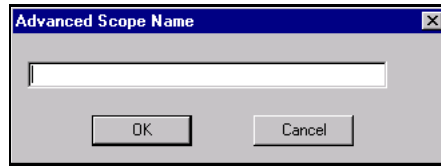


Fig. 46 Advanced Scope Name Dialog

- 3 Type a name for the new scope and click **OK** to create the new scope.

The **Advanced Scope Builder** dialog appears.

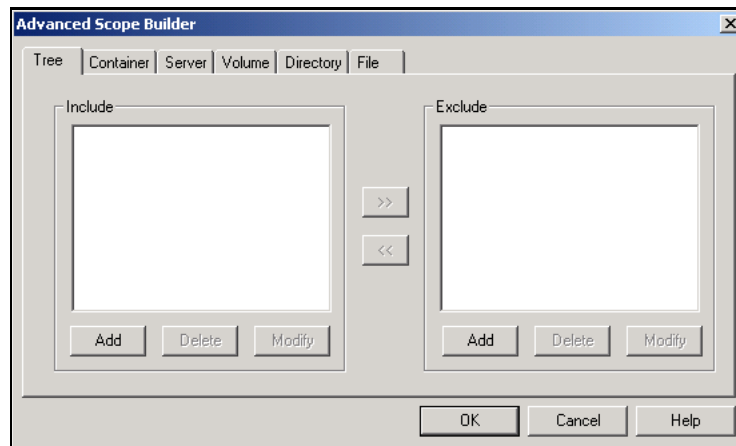


Fig. 47 Advanced Scope Builder Dialog

The **Default Scope Builder** dialog allows you to specify which items should be included in or excluded from the Advanced Scope that you are creating.

An **Advanced Scope** can be as simple or as complex as you choose. It can also be compound—that is, you can include an item, but exclude another while including a third, a fourth, a fifth, and so on. You can include or exclude items of different classes in the same scope.

In addition, advanced scopes support wildcards. You can specify items that include the * and ? wildcards. The * wildcard matches any number of characters. The ? wildcard matches a single missing character. Thus, an entry of "a*" will match all values beginning with "a," while "a?" will match all two-character values beginning with "a."

- 4 To add an item to an include or exclude list, choose the tab for that category item from the top of the dialog. There are tabs for Trees, Containers, Objects, Servers, Volumes, Directories, and Files.
- 5 Click **Add** in the **Include** or **Exclude** areas to add an item to include or exclude.

The **Add** dialog appears.

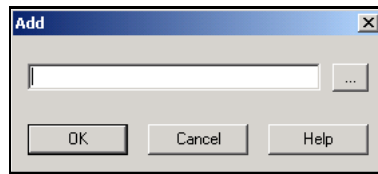


Fig. 48 Add Dialog

- 6 Type the identifying information for the item you want to add to the Include or Exclude list in the field and click **OK** to save the changes you've made.

Note: If you are not sure about the identifying information for the item, click the browse (...) button to the right of the field.

The **Value Helper** dialog appears.

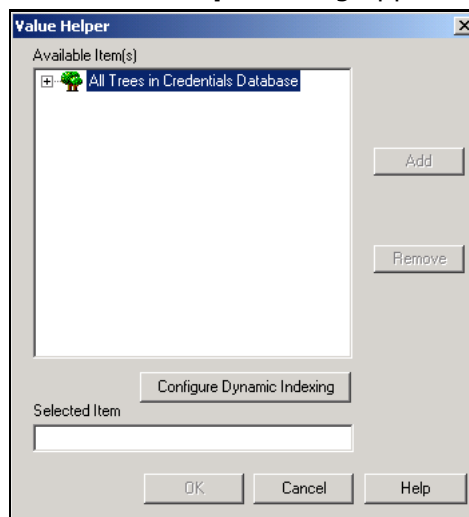


Fig. 49 Value Helper Dialog

The Value Helper dialog only displays items that the current user's credentials allow access to. You can use the Value Helper dialog to navigate through the resource objects available to select an item to add to the include or exclude list.

- 7 Once you locate the item you want to add to the list, double-click it or click it and click **Add**, and it will appear in the **Selected Item** area at the lower end of the dialog.
- 8 When you've selected the correct item, click **OK** to close the dialog. The **Add** dialog reappears with the item you selected in the field.
- 9 Click **OK** to close the dialog and save the changes you made. The item is added to the Include or Exclude field on the tab you chose in the **Advanced Scope Builder** dialog.

- 10 Click **OK** to close the **Advanced Scope Builder** dialog and save the new Advanced Scope you created. The new Advanced Scope is ready to use in queries.

You can add as many items as you choose to the Include or Exclude lists for each tab of the **Advanced Scope Builder** dialog.

Modifying or Deleting an Advanced Scope

The **Scope** tab of the **Settings** dialog allows you to modify or delete the advanced scopes that you created.

► **To modify an Advanced Scope**

- 1 Display the contents of the **Configuration** object of the **bv-Control for NetWare** container and double-click the **Settings** object in the details pane (Fig. 50).

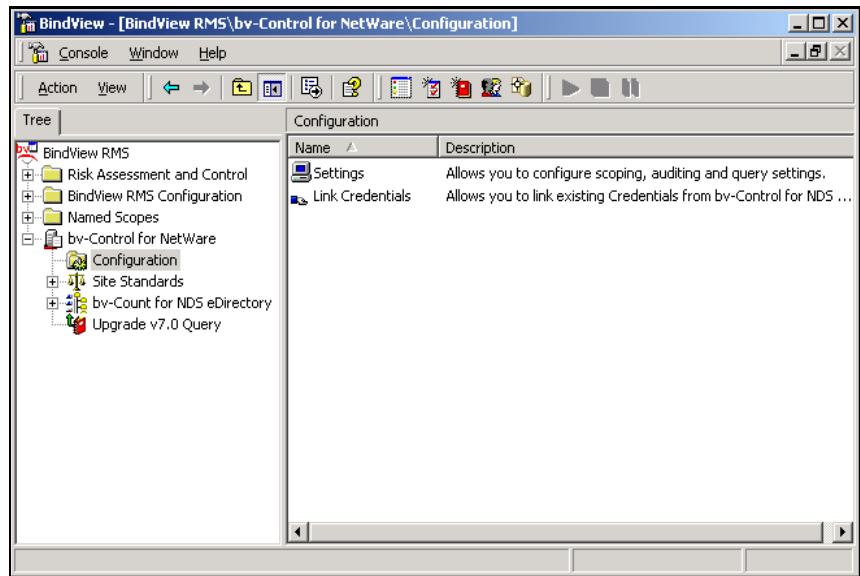


Fig. 50 bv-Control for NetWare Container

The **Settings** dialog appears.

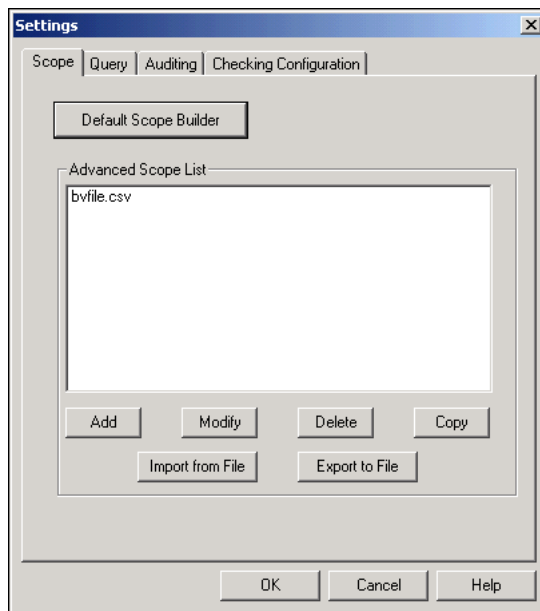


Fig. 51 Settings Dialog

- 2 Select the scope you want to modify and click **Modify**.
The **Advanced Scope Builder** dialog appears.

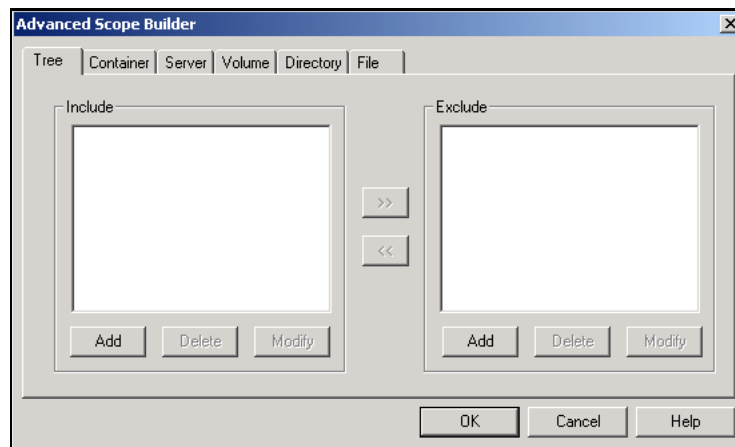


Fig. 52 Advanced Scope Builder Dialog

The tabs in the **Advanced Scope Builder** dialog will be populated with the entries which already exist in the scope.

- 3 To add another item to the scope's Include or Exclude lists, choose the appropriate tab from the top of the dialog and click **Add** in the **Include** or **Exclude** areas to add an item to include or exclude.

The **Add** dialog appears.

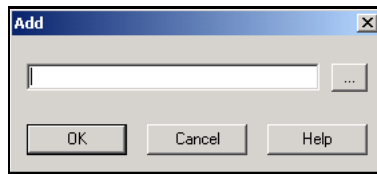



Fig. 53 Add dialog

- 4 Type the identifying information for the item you want to add to the Include or Exclude list in the field and click **OK** to save the changes you've made.

Note: If you are not sure about the identifying information for the item, click the browse  button to the right of the field.

The **Value Helper** dialog appears.

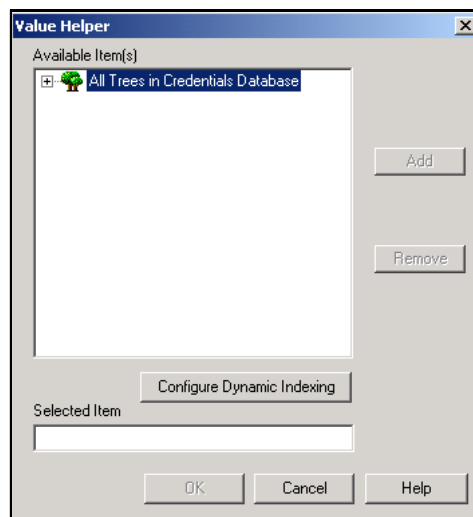


Fig. 54 Value Helper Dialog

The Value Helper dialog only displays items that the current user's credentials allow access to. The user can use the Value Helper dialog to navigate through the resource objects available to select an item to add to the Include or Exclude list.

- 5 Once you locate the item you want to add to the list, double-click it or click it and click **Add**, and it will appear in the **Selected Item** area at the lower end of the dialog. You can only add items that are appropriate to the currently selected tab in the **Advanced Scope Builder** dialog.
- 6 Once you select the correct item, click **OK** to close the dialog. The **Add** dialog reappears with the item you selected in the field.
- 7 Click **OK** to close the dialog and save the changes you made. The item is added to the Include or Exclude field on the tab you chose in the **Advanced Scope Builder** dialog.

- 8 To delete an item already included in the Advanced Scope, select it and click **Delete**.
- 9 To modify an existing term, select it and click **Modify**. The **Modify** dialog appears, which allows you to make changes to the selected term.
- 10 Click **OK** to close the **Advanced Scope Builder** dialog and save the new Advanced Scope you've created. The new Advanced Scope is ready to use in queries.

You can add as many items as you choose to the Include or Exclude lists for each tab of the **Advanced Scope Builder** dialog.

► **To delete an Advanced Scope**

- 1 Display the contents of the **Configuration** object in the **bv-Control for NetWare** container and double-click the **Settings** object in the details pane (Fig. 55).

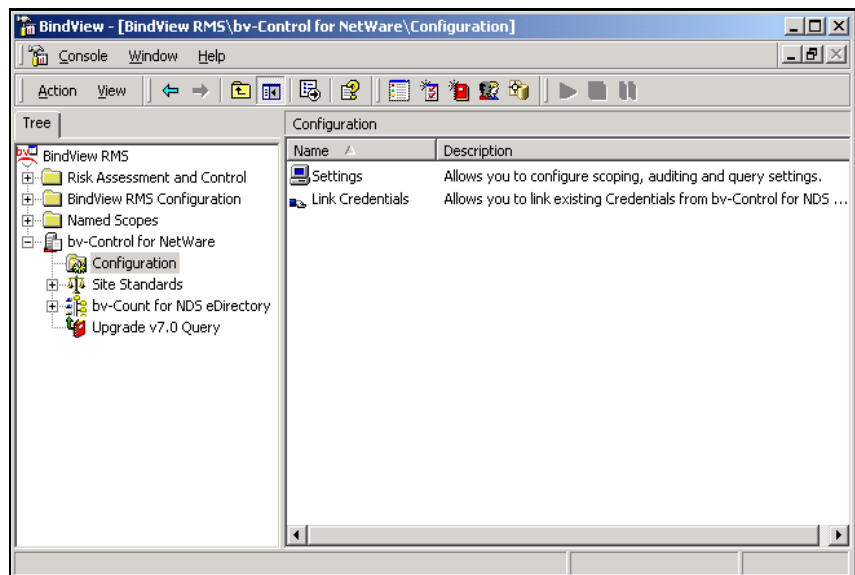


Fig. 55 bv-Control for NetWare Container

The **Settings** dialog appears.

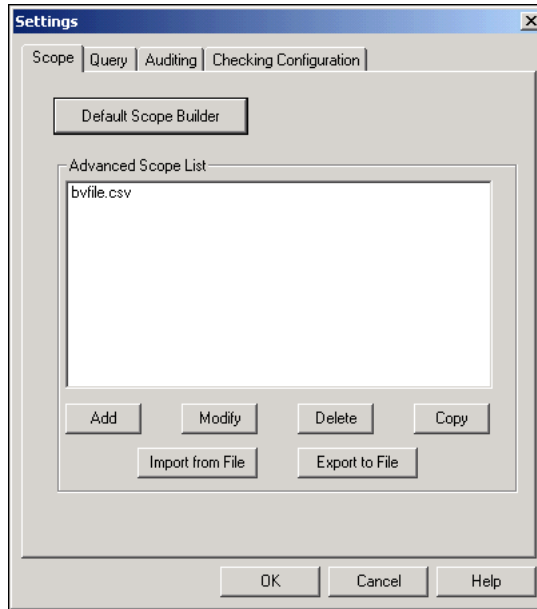


Fig. 56 Settings Dialog

- 2 Select the scope you want to delete and click **Delete**. The Advanced Scope is deleted.

Setting Query Preferences

You can use the **Query** tab of the **Settings** dialog to configure the order and syntax of NDS names recognized by bv-Control for NetWare. In addition, you can configure how bv-Control for NetWare calculates free disk space and other attributes.

► **To change Query Preferences**

- 1 Display the contents of the **Configuration** object in the **bv-Control for NetWare** container and then double-click the **Settings** object in the details pane (Fig. 57).

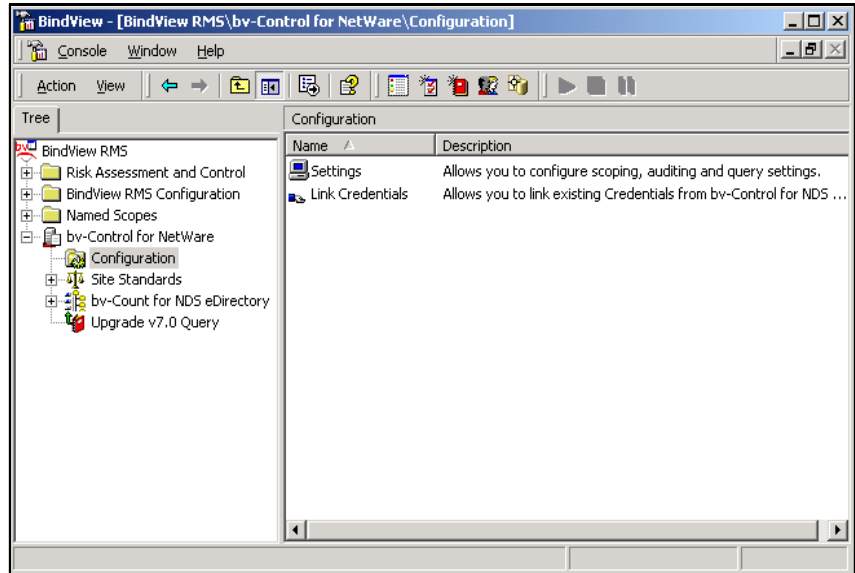


Fig. 57 bv-Control for NetWare Container

The **Settings** dialog appears.

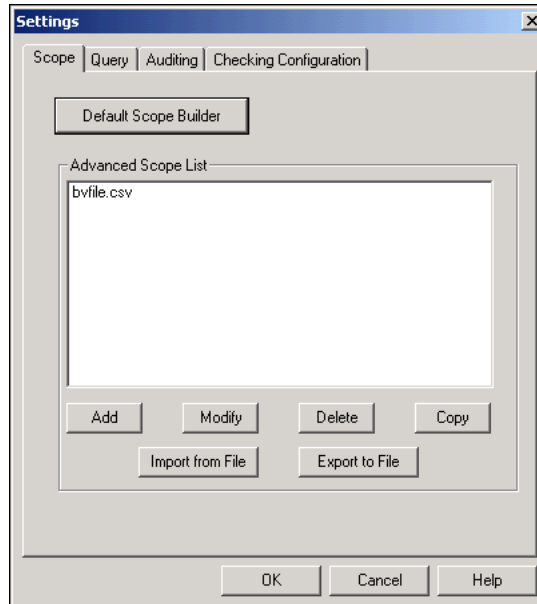


Fig. 58 Settings Dialog

- 2 Select the **Query** tab from the top of the dialog.

The **Query** tab appears (Fig. 59).

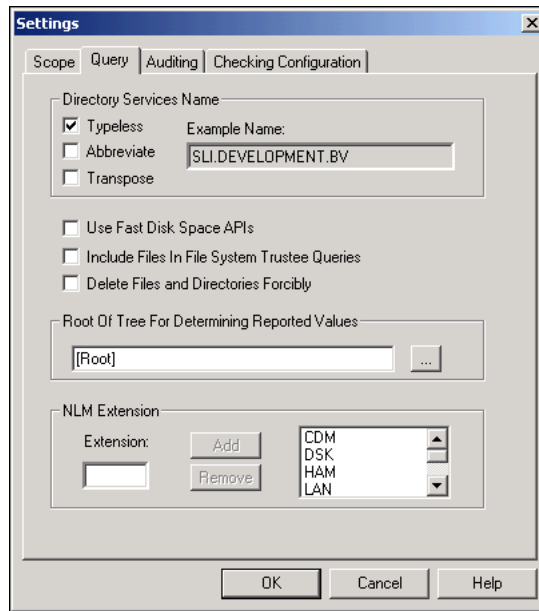


Fig. 59 Settings Dialog —Query Tab

The Query tab allows you to make changes to the way your query is processed by the Information Server and to make changes to the way retrieved information is returned. [Table 1, “Query Tab Options”](#) describes the options available.

- Once you make the desired changes to the Query settings, click **OK** to close the dialog and save the changes.

Table 1 Query Tab Options (Part 1 of 2)

Option	Description
Directory Services Name	The Directory Services Name options allow you to control how object distinguished names are displayed by bv-Control for NetWare.
Typeless	When this option is selected, object type designations will be omitted from all object distinguished names.
Abbreviate	When this option is selected, all object distinguished names will be displayed relative to a user’s current context.
Transpose	When this option is selected, the order of objects in object-distinguished names will be reversed.

Table 1 Query Tab Options (Part 2 of 2)

Option	Description
Use Fast Disk Space APIs	When selected, bv-Control for NetWare will use information NetWare stores about disk space used on the disk. This calculation is very close to the actual size of files—the margin of error is 3.5 kilobytes per volume of the exact amount—but cannot be used on structures smaller than a volume (directories and paths). When this is not selected, bv-Control for NetWare will total the size of the files in the scope of the query itself. This option is slower, but slightly more accurate. bv-Control for NetWare will also use this method automatically when it cannot use the Fast Disk Space APIs.
Include Files in File System Trustee Queries	When this option is selected, all files will be included in File System Trustee Queries. When this is unchecked, only directories will be included.
Delete Files and Directories Forcibly	When this option is selected, bv-Control for NetWare will delete selected files and directories forcibly.
Root of Tree for Determining Reported Values	bv-Control for NetWare uses the value in this field to restrict data collection in <i>secondary queries</i> (i.e., queries which are implied by other fields, such as Rights to... fields) to a part of your NDS tree. When you enter a context in the field or use the value helper to select a context, bv-Control for NetWare treats that context as if it were the root of the tree when performing these secondary queries. This option helps with performance tuning on large, complex trees, when you are performing these secondary queries. When you create a query, bv-Control for NetWare will <i>always</i> use the scope you specify in the query. Normally, you should leave this item set to [Root].
NLM Extension	This area of the dialog shows the file extensions that bv-Control for NetWare recognizes as being associated with NetWare NLM files for the NLMs on Disk Data Source. To remove an existing NLM extension, select it from the list on the right and click Remove . To add an extension, type it in the Extension field and click Add .

Setting Auditing Preferences

The **Auditing** tab allows to specify which type of audit log file should be used to report from. You can choose one of four sources for audits. You can report from:

- Current Audit Log File
- Newest History Audit Log File
- Oldest History Log File
- All History Audit Log Files

► To set Auditing Preferences

- 1 Display the contents of the **Configuration** object in the **bv-Control for NetWare** container and double-click the **Settings** object in the details pane (Fig. 60).

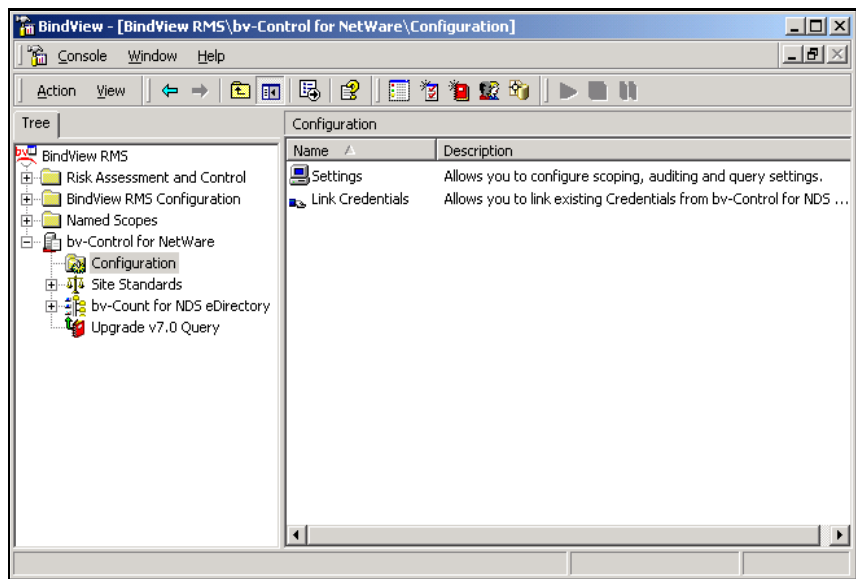


Fig. 60 bv-Control for NetWare Container

The **Settings** dialog appears.

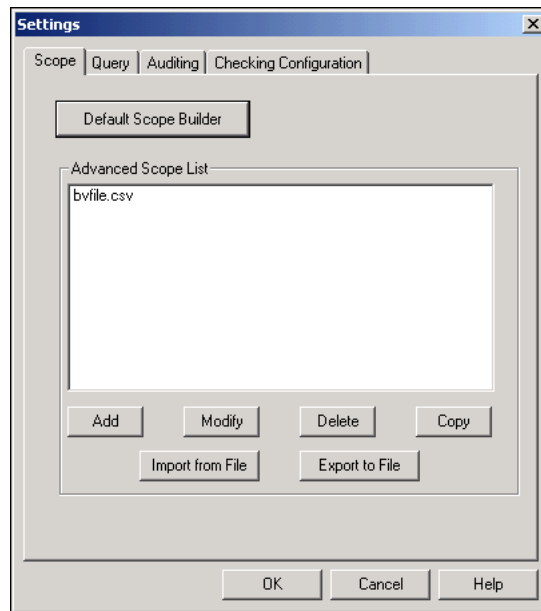


Fig. 61 Settings Dialog

- 2 Select the **Auditing** tab (Fig. 62).

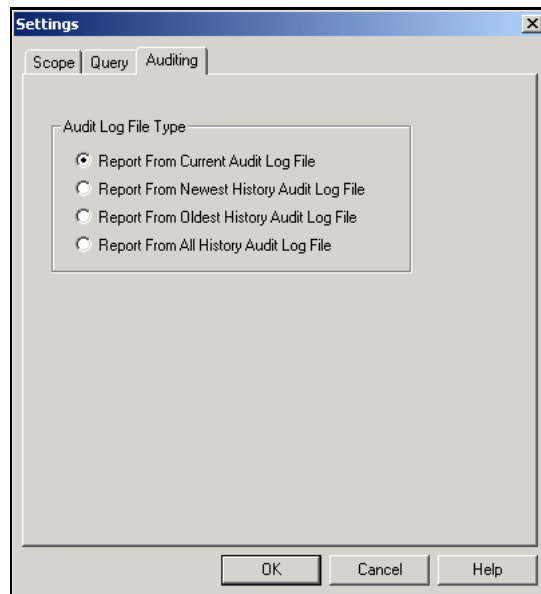


Fig. 62 Settings Dialog—Auditing Tab

- 3 Select the source you prefer to use for the Audit Log File.
- 4 Click **OK** to close the dialog and save your changes.

Checking Product Configuration Settings

The **Checking Configuration** tab of the Settings dialog allows you to select whether or not to check the bv-Control for NetWare

configuration settings each time the BindView RMS Console is launched.

Note: If you do not enable this option, the configuration settings of the bv-Control for NetWare product will not be verified when you launch the BindView RMS Console.

► **To set configuration preferences**

- 1 Display the contents of the **Configuration** object in the **bv-Control for NetWare** container and double-click the **Settings** object in the details pane (Fig. 60).

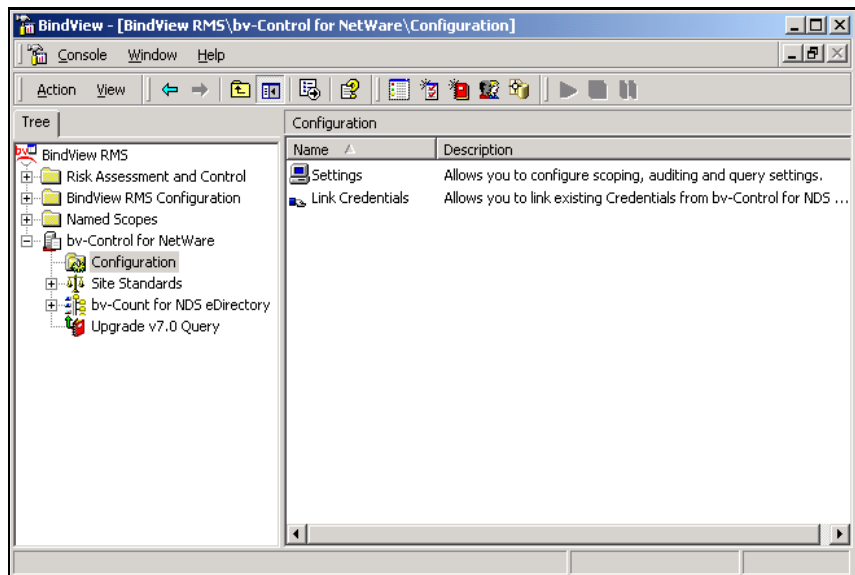


Fig. 63 bv-Control for NetWare Container

The **Settings** dialog appears.

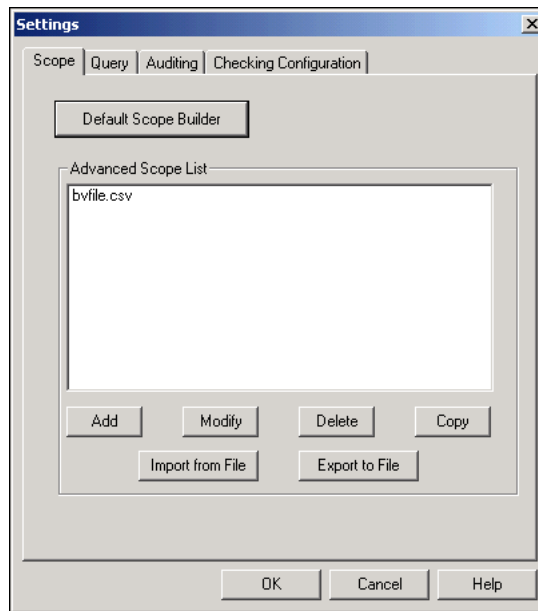
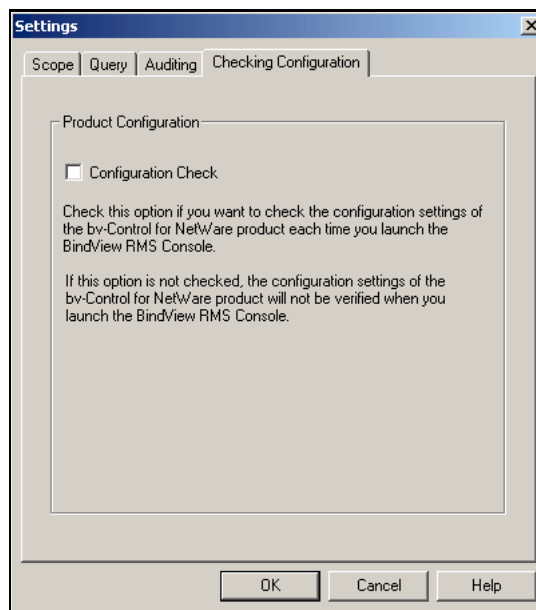


Fig. 64 Settings Dialog

- 2 Select the **Checking Configuration** tab.

The **Checking Configuration** Tab displays.



- 3 Enable the **Configuration Check** box to check the configuration settings when you launch the BindView RMS Console.
- 4 Click **OK** to close the dialog and save your changes.

DOS Partition Analysis

In NetWare, the network is represented by a database containing the NDS tree. The NDS tree provides the logical view of a NetWare network. When the NDS tree is defined, the NDS is partitioned into separate subtrees. Each partition is stored on a NetWare server. A NetWare server can contain only one partition. For DOS partition analysis, the **BVSIM4.NLM** file must be installed on the server which you are requesting information from.

Loading the BVSIM4.NLM file

The BVSIM4.NLM file is used for analyzing files on the file server's DOS partition. Because it is updated so often, the BVSIM4.NLM file is not included in your bv-Control for NetWare package. In order to install them you need to download it from the BindView Web site. The URL for the site is **<http://www.bindview.com>**.

Once you have downloaded the file, you can install it on your server(s).

You can use the NetWare RCONSOLE utility to load the BVSIM4.NLM file, or you can go to the server to load the file.

► **To load the BVSIM4.NLM file using RCONSOLE**

- 1 Copy the BVSIM4.NLM file from the directory where you downloaded them to the **SYS:SYSTEM** directory of one of the servers that contains one replica in the set of replicas.
- 2 Use RCONSOLE to connect to the server's console prompt, or if you prefer not to use RCONSOLE, go to the server's console.
- 3 At the server prompt, type `load BVSIM4` and press **Enter**.
- 4 The BVSIM4.NLM is loaded into the server's memory.
- 5 If you intend to load the BVSIM4.NLM file on the server permanently, edit the server's AUTOEXEC.NCF file, adding the line `load bvsim4`.
- 6 Repeat steps 1-4 for each set of replicas that will be analyzed.

Upgrading from the BindView RMS Console

Prior to upgrading the previous BindView RMS Console version to the current Console, BindView recommends that you read and follow the steps described in the *BindView RMS Console and Information Server Upgrade Guide*.

Note: If you have multiple products added to the previous Console, you must upgrade all of them at the same time.

Removing bv-Control for NetWare

Removing bv-Control for NetWare consists of the following:

- Uninstalling bv-Control for NetWare
or
- Removing bv-Control for NetWare from the Console

Uninstalling the Product

You can uninstall bv-Control for NetWare from your machine by using the recommended process of removing programs through the **Add/Remove Programs** dialog.

- ▶ **To uninstall bv-Control for NetWare**
 - 1 Close all applications running under Windows.
 - 2 Click **Start** from the task bar.
 - 3 Select **Settings**, and click **Control Panel**.
 - 4 From the **Control Panel**, double-click **Add/Remove Programs**.

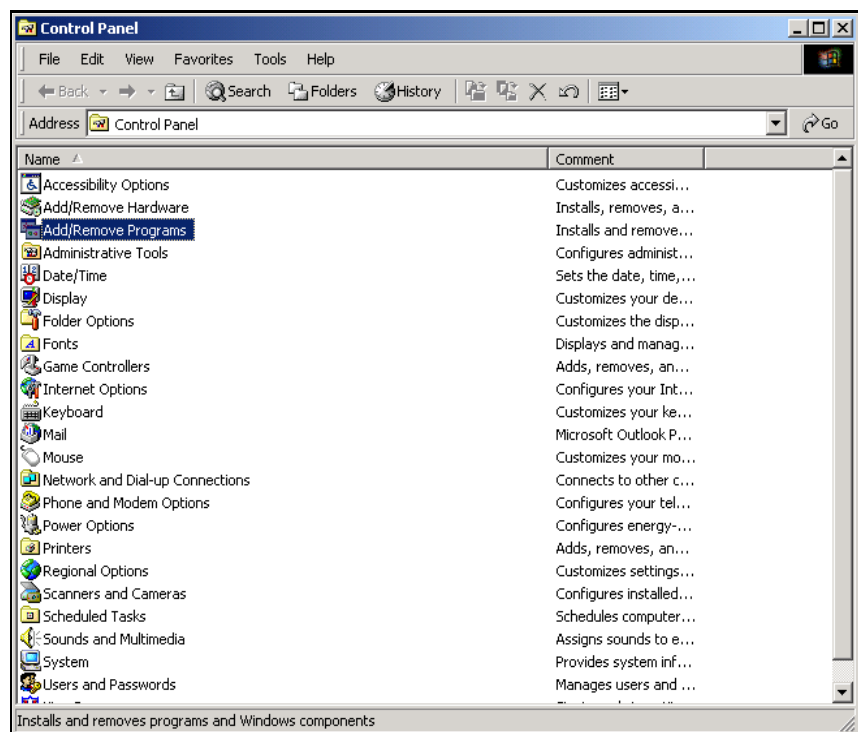


Fig. 65 Control Panel

- From the **Add/Remove Programs** dialog, highlight **bv-Control for NetWare**, and click **Change/Remove**.

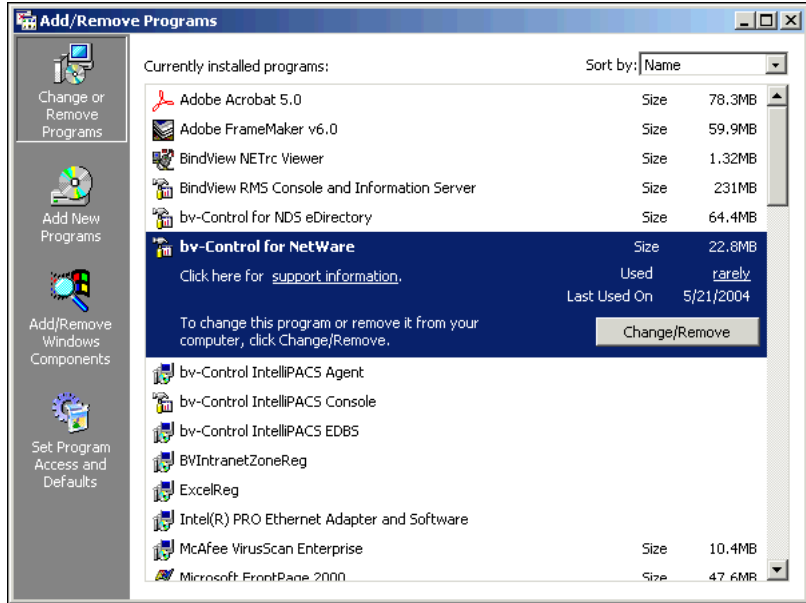


Fig. 66 Add/Remove Programs Dialog

The **Welcome** dialog appears.

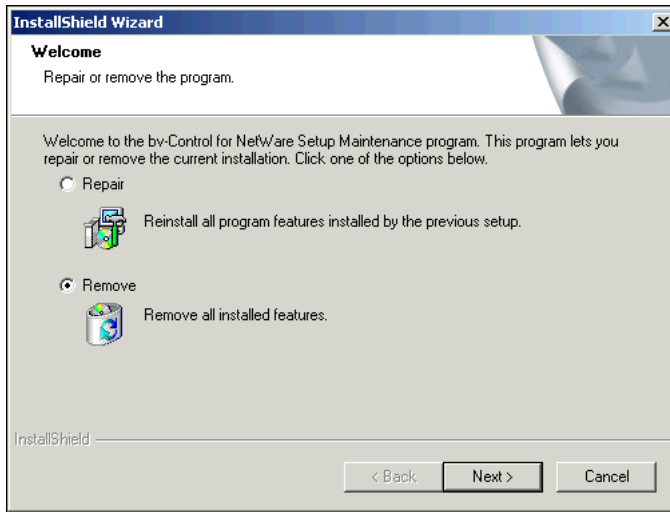
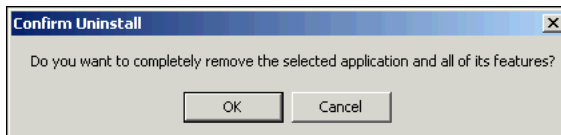


Fig. 67 Welcome dialog

- Select **Remove** from the options on the dialog.
 - Click **Next** to continue with the removal process.
- The **Confirm Uninstall** message appears.



- 8 Click **OK** to completely remove bv-Control for NetWare.
The unInstallShield Wizard will begin removing bv-Control for NetWare from your machine.

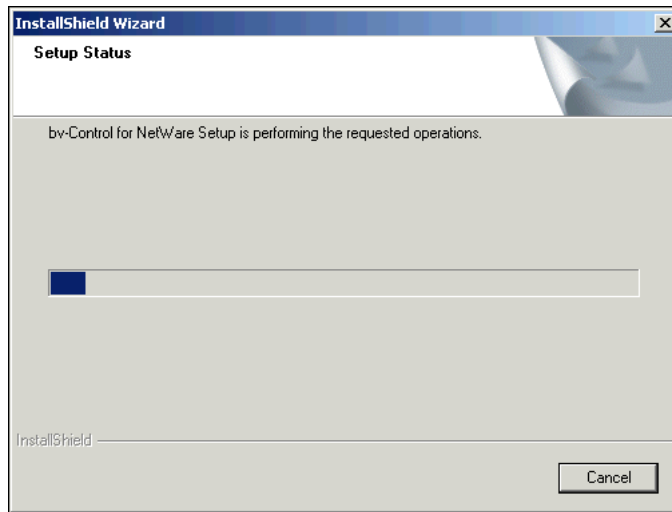


Fig. 68 Uninstall Shield

After the uninstall process is finished, the **Maintenance Complete** panel appears.

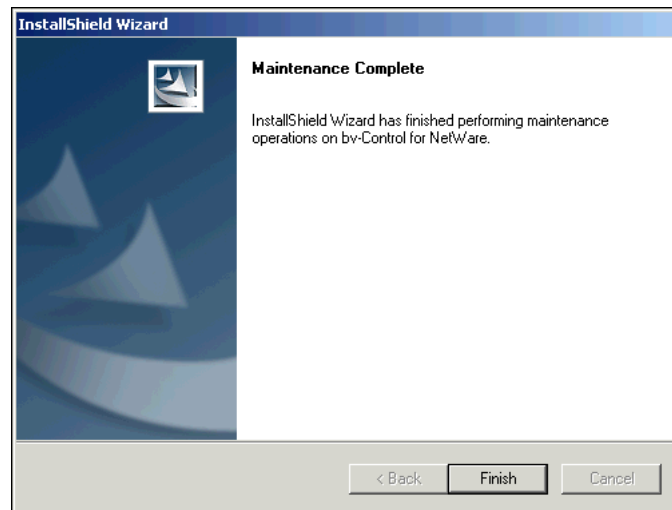


Fig. 69 Maintenance Complete panel

- 9 Click **Finish**.

Note: For information on how to uninstall the BindView RMS Console, refer to the *BindView RMS Console and Information Server User Guide*.

Removing the Product

You can remove bv-Control for NetWare from the Console by using the Add/Remove Product wizard.

► **To remove *bv-Control for NetWare* from the Console**

- 1 From the console tree, right-click on the BindView RMS container to display the shortcut menu. The **Add/Remove Product** wizard panel appears.

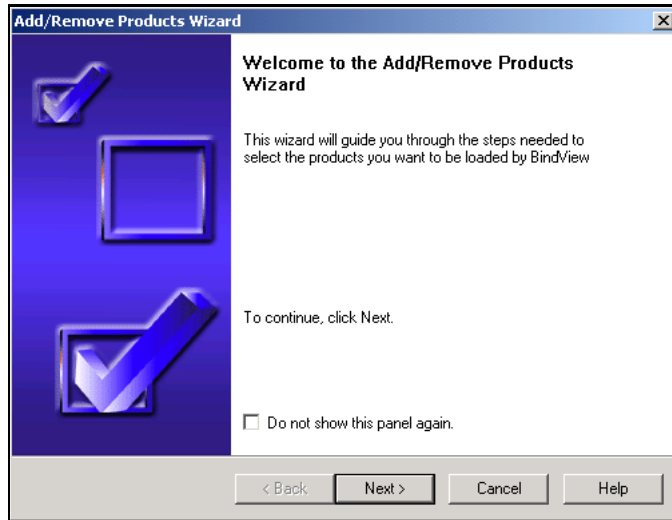


Fig. 70 Add/Remove Products Welcome Panel

- 2 Select the **Add/Remove Product** command.
- 3 Click **Next**.

The next **Add/Remove Products** panel appears.

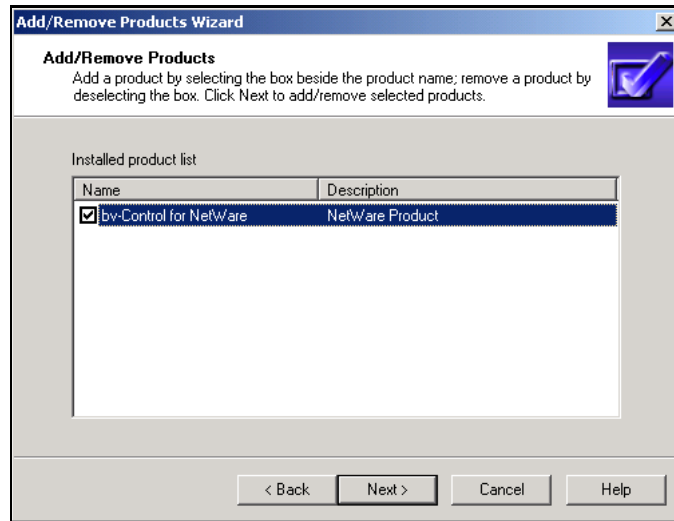
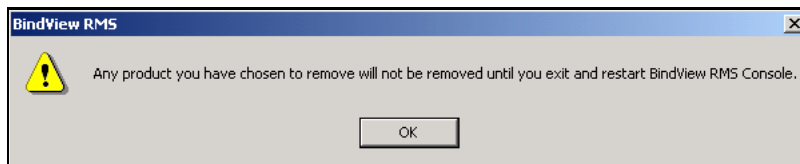


Fig. 71 Add/Remove Products panel

- 4 Uncheck ***bv-Control for NetWare*** and click **Next**.
- 5 Click **Finish** to complete the removal process.

A message appears recommending that you to restart your machine.



6 Click **OK**.

3

Using Query-Related Features

In This Chapter

Understanding Queries	74
Creating a Query	75
Running Queries	84
Dialog Book	87
Using ActiveAdmin	89
Baselining.....	93
Exporting	96
Creating Task Lists.....	101
Creating Schedules	105
Charting.....	111

Understanding Queries

A query is a question that you define based on a specific set of criteria, and submit to the Information Server to receive specific information about resource objects in your environment.

By querying your environment using bv-Control for NetWare, administrators can use the Query Builder process to create reports that are specific to the data sources and fields of the query. The query can be customized to report on specific information in your organization. The query results can then be saved for analysis and planning of your environment at a later time.

You must have processing rights to create and modify queries. Only BindView Administrators can assign user rights for query processing.

For information on assigning query rights, see the *BindView RMS Console and Information Server User Guide*, or online Help.

You must also have at least one credential database assigned to you to be able to successfully query resource objects. You can only query the resource objects whose credentials are valid in the credential database that is assigned to you.

Query Components

The following components allow you to create a query:

- **Data Source** - Fields that represent a resource object or a collection of resource objects that are specific to bv-Control for NetWare.
- **Field Specification** - Allows you to select the fields to be reported on by the query.
- **Filter Specification** - Allows you to define values for certain fields in the query results. These fields are used to select specific records, and to more narrowly define the information that the query gathers.
Filters are not required in query definitions.
- **Sort Specification** - Allows you to determine the order in which fields and values appear in the query results.
Sorts are not required in query definitions.
- **Scope Specification** - Allows you to define which resource objects are examined during query processing.

Creating a Query

The first step in defining a query is to determine the information about your environment that you want to gather. When defining a query, use the **Select Data Source** dialog and the **Query Builder** dialog to specify the information that you want and the manner in which you want it collected. These dialogs can be accessed from the **New Query** icon on the BindView product toolbar.

For additional information about the **Select Data Source** and **Query Builder** dialogs, see the *BindView RMS Console and Information Server User Guide*.

Selecting a Data Source

You must select a data source for the query definition. A data source contains fields that represent a resource object, or a collection of resource objects.

► To select a data source

- 1 Click the **New Query**  icon on the product toolbar. The **Select Data Source** dialog appears.

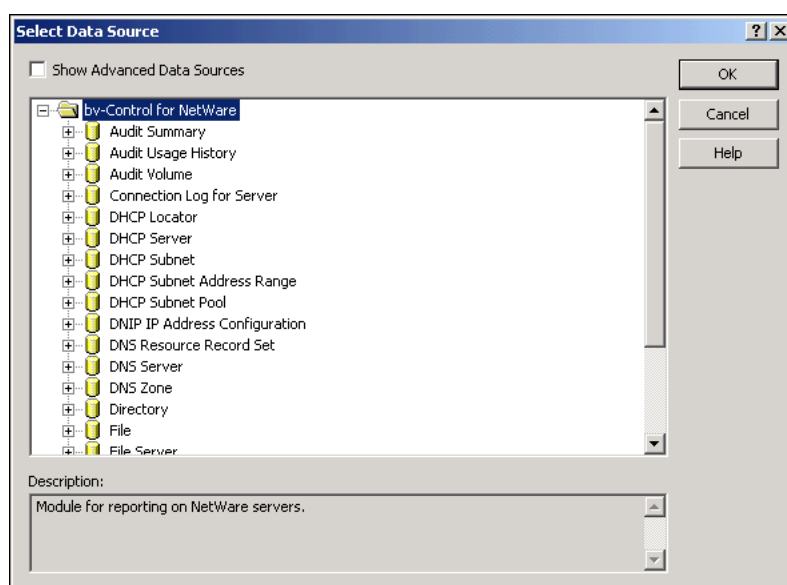


Fig. 72 Select Data Source Dialog

- 2 Select a data source and click **OK**. The **Query Builder** dialog appears ([Fig. 73 on page 76](#)).

Adding Fields

To add fields to the query definition, use the **Field Specification** tab on the **Query Builder** dialog. A query definition must contain at least one field.

The added fields define the type of information received about the resource objects when the query is run.

► **To add a field**

- 1 Select a field in the **Available Fields** list.

You can view a description of the selected field by clicking the **Field Info** button.

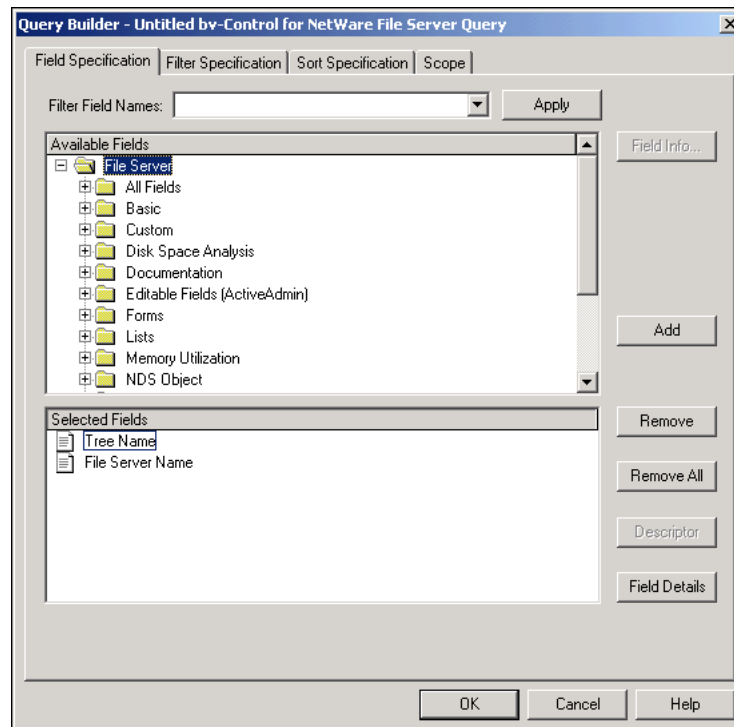


Fig. 73 Query Builder Dialog - Field Specification Tab

- 2 Click **Add**.

Fields can also be added by double-clicking them, or by dragging them to the **Selected Fields** list.

The field appears in the **Selected Fields** list.

Fields appear in the dataset in the order they appear in the **Selected Fields** list. The field order can be rearranged by dragging fields.

Some fields, such as ranges, require a descriptor value. A dialog (Fig. 74) for that field appears after you click **Add**.

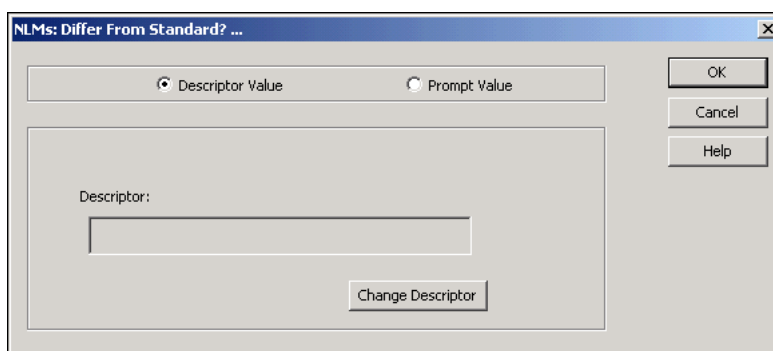


Fig. 74 Descriptor Field Dialog - Prompt Value

After you enter the value and click **OK**, the field with its value appears in the **Selected Fields** area.

Filtering the Available Fields List

You can quickly search for a specific field in the selected data source by creating a filter for the **Available Fields** list.

► **To filter the Available Fields list**

- 1** Enter the string in the **Filter Field Names** text box (Fig. 73 on page 76).
- 2** Click **Apply**.

The fields that contain the string appear in the **Available Fields** list (Fig. 73).

Clearing the **Filter Field Names** box and clicking **Apply** repopulates the **Available Fields** list with all the fields contained in the data source.

Adding Filters

You can add filters to the query definition to reduce the number of resource object records returned in the dataset. Filters consist of one or more filter terms. A filter term is a value, or group of values, selected by the user that defines the record types that are returned in the dataset.

Users must supply all filter term values before the Information Server can process a query that contains a filter. Users supply filter term values either immediately after adding a filter term to a query definition, or each time the query is run. If the user who creates the query definition includes a prompt user command, the filter term value must be defined by the user who runs the query.

When the Information Server processes a query, it applies the filter to each record that is gathered for the selected resource objects. Only the records that match the filter are included in the dataset.

► **To add a filter term**

- 1** Select the **Filter Specification** tab on the **Query Builder** dialog.

2

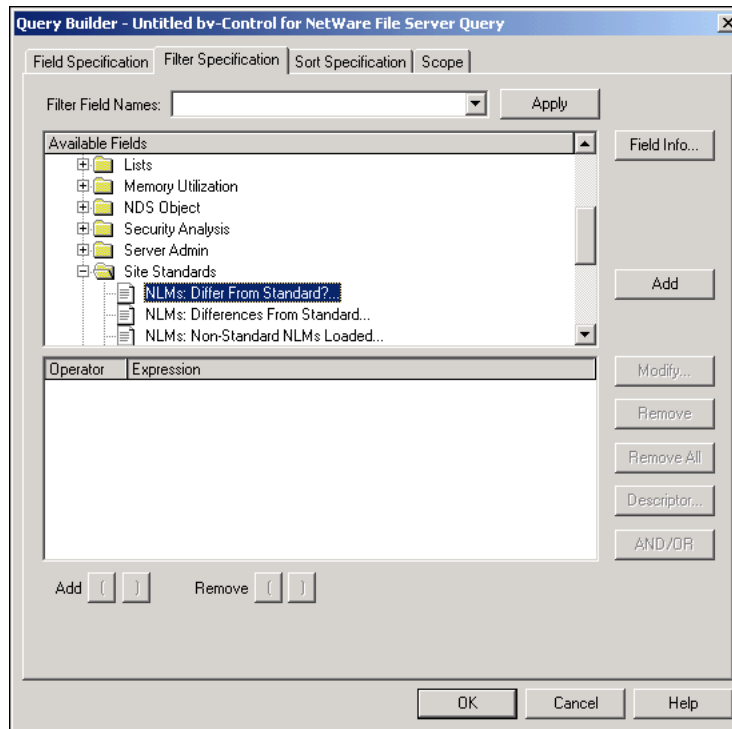


Fig. 75 Query Builder Dialog - Filter Specification Tab

3 Select a field for which you want to define a filter term and click **Add**.

The **Filter Term Definition** dialog appears.

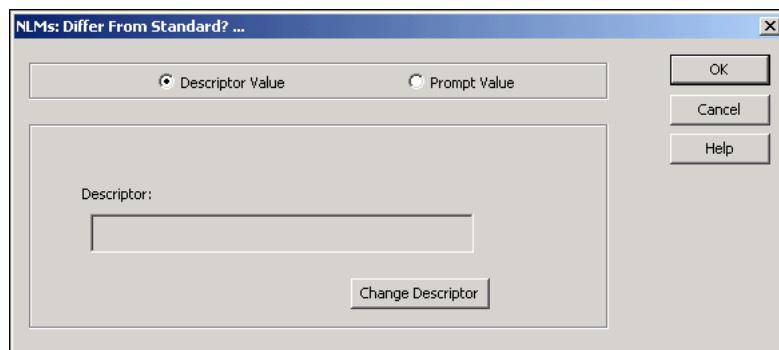


Fig. 76 Specific Value Filter Term Definition

The **Filter Term Definition** dialog allows you to further filter the selected field.

- 4 Select a filter option.
- 5 Select an operator from the drop-down list.
- 6 Enter a specific value for the operator in the **Specify a value** box.
- 7 Click **OK**.

The filter term appears in the **Expression** list on the **Filter Specification** tab (Fig. 75 on page 78).

Grouping Filter Terms

You can group two or more filter terms that you want to function as a single unit by using the **Add** parentheses buttons on the **Filter Specification** tab to group filter terms. The **Remove** parentheses buttons ungroup the filter terms.

Modifying and Removing Filter Term Definitions

To modify the filter term, select the filter term and click **Modify**. The **Modify** button invokes the **Filter Term Definition** dialog (Fig. 76 on page 78). To remove a filter term, select the filter term and click **Remove**.

Filtering Field Names

As on the **Field Specification** tab, you can quickly search for a specific field in the selected data source by creating a filter for the Filter Field Names. See "Filtering the Available Fields List" on page 77.

Adding Sorts

Sorts determine the order in which sort fields and sort field values appear in the dataset. You can only apply sorts to fields that you added to the query definition.

► To add a sort

- 1 Select the **Sort Specification** tab on the **Query Builder** dialog.

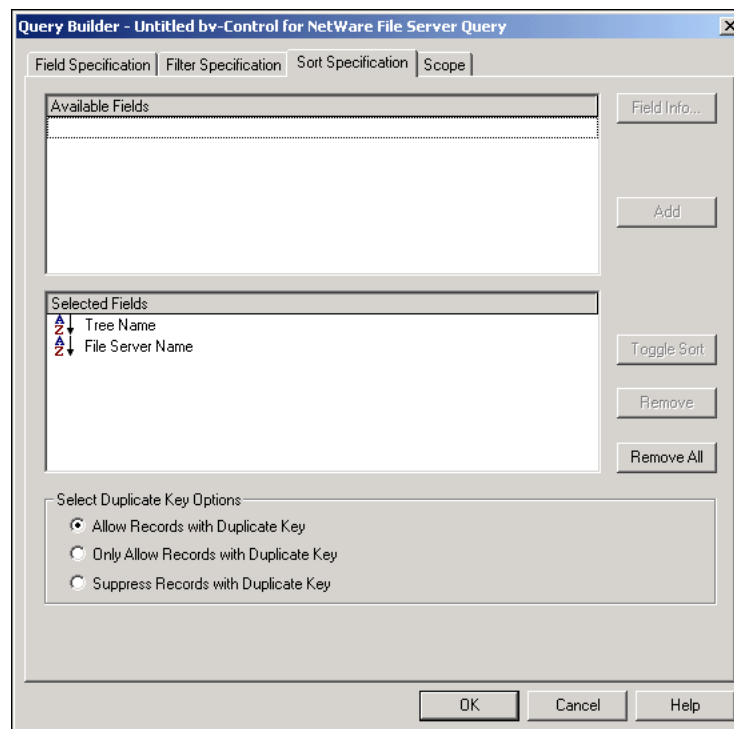


Fig. 77 Query Builder Dialog - Sort Specification Tab

- 2 Select a field and click **Add**.

The selected sort fields appear in the **Selected Fields** list (Fig. 77 on page 79).

The fields and field values appear in the dataset according to the sort specification.

- 3 Select a duplicate key option.
 - **Allow Records with Duplicate Key** - Includes all records regardless of key duplication.
 - **Only Allow Records with Duplicate Key** - Includes only those records that have duplicate keys.
 - **Suppress Records with Duplicate Key** - Includes only the first record of a key.

Modifying and Removing Sort Fields

To modify the sort direction of the fields, select a field and click **Toggle Sort** to toggle between an A to Z or Z to A sort for the values returned for the sort field. You also can change the sort direction by double-clicking the sort field.

To modify the sort order of the fields, select a field and drag it to the desired position.

To remove a field, select a field and click **Remove**. The field is removed from the **Selected Fields** list.

Adding Scopes

A scope narrows the range of resource objects that are queried. A scope consists of user-selected scope items. A scope item is a single resource object or a container that holds several resource objects.

Since the Information Server only queries the resource objects indicated by the scope, you can use scopes to significantly reduce the time it takes to retrieve a dataset.

► **To add a Scope**

- 1 Select the **Scope** tab on the **Query Builder** dialog (Fig. 78).
- 2 Select a scope in the **Available Items** list.

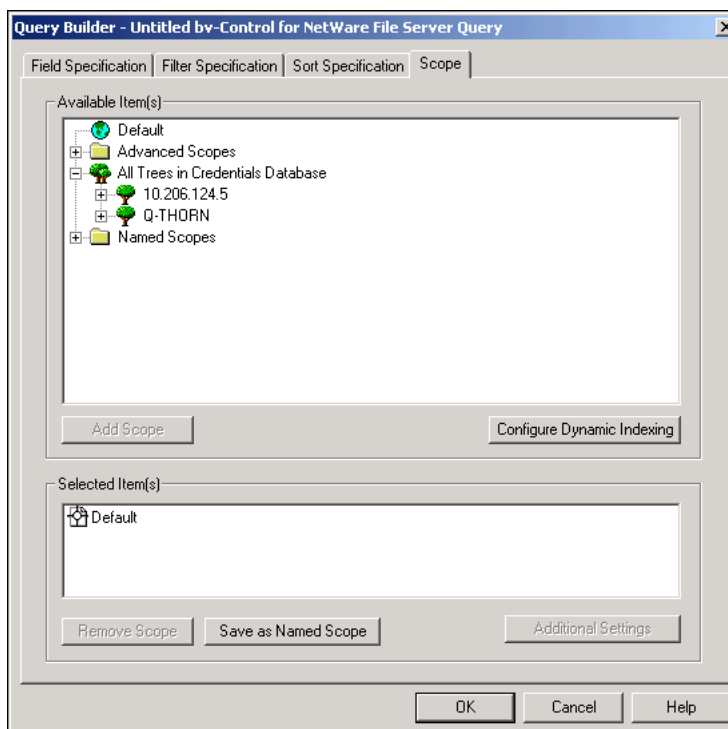



Fig. 78 Query Builder Dialog - Scope Tab

3 Click **Add Scope**.

The scope appears in the **Selected Item(s)** list.

If the selected data source allows you to specify advanced scope filters, the **Additional Settings** dialog appears.

Using Dynamic Indexing Dynamic indexing reduces the display time of scope items on the **Scope** tab of the **Query Builder** dialog. Dynamic indexing alphabetically categorizes large numbers of nodes, or scope items, into several folders.

Dynamic index folders have a unique icon  and are labeled with the name of the first and last scope item in the folder. By default, dynamic indexing is enabled for all users. Each user has their own default dynamic indexing settings.

► **To disable or modify your default dynamic index settings**

- 1 Click **Configure Dynamic Indexing** on the **Scope** tab.

The **Configure Dynamic Indexing** dialog appears.

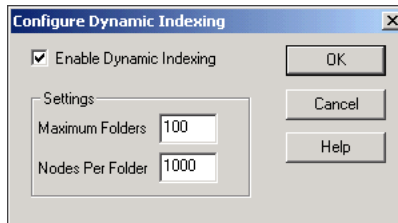


Fig. 79 Configure Dynamic Indexing Dialog

- 2 Select to enable or disable dynamic indexing. If you disable dynamic indexing, proceed to step 4.
- 3 Enter the number of folders and nodes that you want to be displayed in the **Available Items** list.
- 4 Click **OK**.

Saving Named Scopes

A named scope is a group of saved scope items stored on the Information Server. All users of the Information Server can access any named scope saved on it.

- 1 Select the **Scope** tab on the **Query Builder** dialog (Fig. 78 on page 81).
- 2 Select the item in the **Selected Item(s)** list.
- 3 Click **Save as Named Scope**.

The **Named Scope** dialog appears.

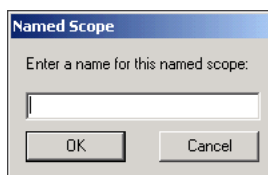


Fig. 80 Named Scope Dialog

- 4 Enter the name for the scope.
- 5 Click **OK**.

The named scope is saved on the Information Server that you are currently using and can be reused for other queries based on the data source.

Adding Named Scopes to Query Definitions

You can add a named scope to any query definition that contains the same data source as the one associated with the named scope. When you add a named scope, you link the named scope to the query definition.

► **To add a named scope to a query definition**

- 1 Expand the **Named Scopes** folder on the **Scope** tab on the **Query Builder** dialog (Fig. 78 on page 81).

All named scopes stored on the Information Server for the selected data source appear.

- 2 Select the named scope.

- 3 Click **Add Scope**.

The scope is now listed in the **Selected Item(s)** field.

- 4 Click **OK**.

The named scope is linked to the query definition.

Note: If you save a query definition that contains a link to a named scope, any modifications made to the named scope are automatically applied to query definitions that use the named scope.

Removing a Scope

To remove a scope, select the scope and click **Remove**. The scope is removed from the **Selected Fields** list.

Saving a Query Definition

A query definition is referred to as the Query Binder by the BindView RMS Console. By default, the Query Binder file is saved in the **My Items** folder, a subfolder found in the **Risk Assessment and Control** subfolder of the **BindView Risk Management** container. If you want to save your Query Binder in a different location, you can browse for the location and select it. The **Query Options** dialog is used to save the Query Binder.

► **To save a Query Binder**

- 1 Click **OK** on the **Query Builder** dialog.

The **Query Options** dialog appears.

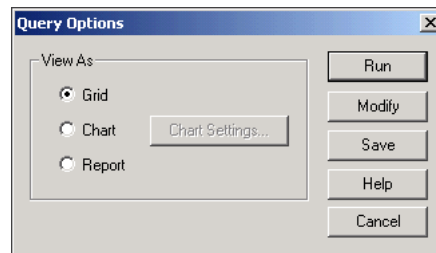


Fig. 81 Query Options Dialog

- 2 Click **Save**.

The **Save Query** dialog appears.

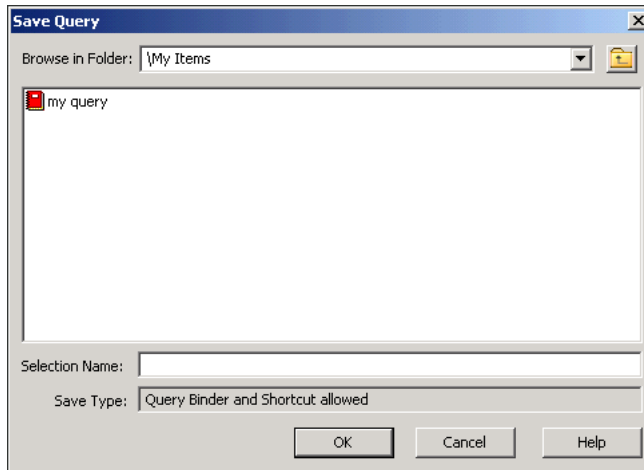


Fig. 82 Save Query Dialog

- 3 Enter the name of the Query Binder in the **Selection Name** field.
- 4 Click **OK**.
The **Query Options** dialog reappears (Fig. 83), and you are now ready to run the query.

Running Queries

You can run a query from the **Query Options** dialog or the **Query Binder** shortcut menu. When you run a query, the Information Server polls the resource objects you selected in the query definition and returns this information in a dataset.

Datasets can be displayed in the following view types:

- **Grid** - Displays the dataset in a spreadsheet-style interface. Grid columns represent the fields included in the query definition, the grid rows represent the resource object records, and grid cells contain the gathered resource object attributes.

If a record length exceeds the displayed column width, a red arrow appears in the record cell. Red arrows invoke pop-up windows when you place the cursor on them.

After running a query, always check for messages that have been returned with the query results. Click the **Messages** button at the lower right-side of the report to view messages.

- **Chart** - Displays the results of a query in a graphic format. Charts are created and modified using the Chart Builder Wizard. The wizard guides you through the process of building a custom chart for your query. During the building process, you select the type of chart (column, pie, or histogram) you want to build, and how you want the chart to be labeled.
- **Report** - Allows you to create a variety of customized reports for your query results, and to print a report of the data results from your query. The Console is installed with default settings. However, you can customize the default settings by using the

Global Report Style Settings item in the **BindView RMS Configuration** folder.

For more information about query results settings, see the *BindView RMS Console and Information Server User Guide*.

► **To run a query from the Query Options dialog**

- 1 Click **OK** on the **Query Builder** dialog.

The **Query Options** dialog appears.

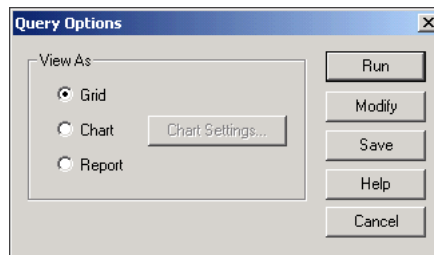


Fig. 83 Query Options Dialog

- 2 Select the view type in the **View As** area.
- 3 Click **Run**.

The dataset appears.

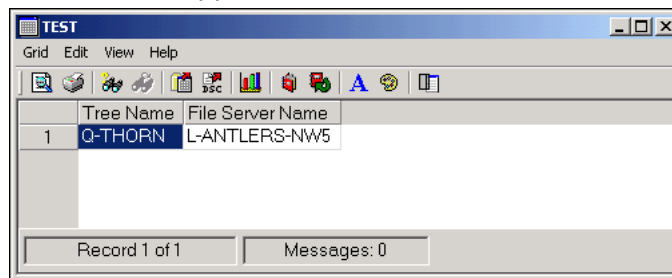


Fig. 84 Query Results in Grid View Type

- ▶ **To run a query from an existing query binder**
 - 1 Double-click **Risk Assessment and Control** in the **BindView RMS** container.
 - 2 Click **My Items** to view the existing saved queries.
 - 3 Select the query you want to run.

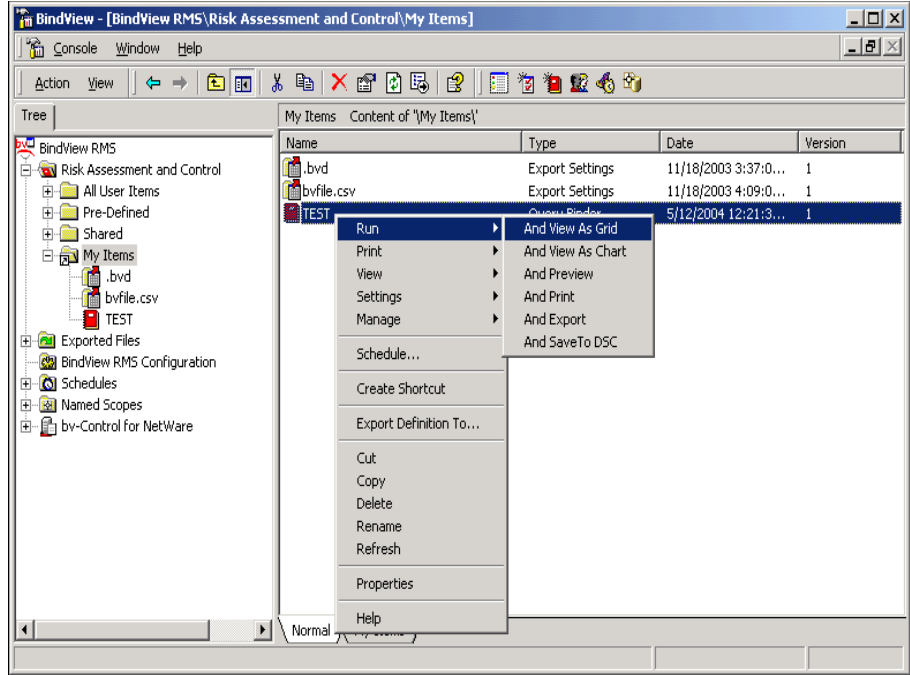



Fig. 85 Accessing the Query Binder

- 4 Select **Run>And View As Grid** from the shortcut menus to run the query.

The query results appear in a grid (Fig. 84).

Rerunning Queries from the Grid Toolbar


The **Rerun Query**  icon on the grid toolbar allows you to rerun the query that was used to create the dataset displayed on the grid. The resulting dataset is automatically displayed as a grid.

Saving datasets in a query binder using either the **Save** or **Save As** command removes the query task from the **Task Status** dialog because the corresponding dataset has been moved into a query binder.

Monitoring the Status of Processed Queries

Using the **Task Status** dialog, you can quickly monitor and manage your query tasks that are processed by the Information Server.

You can access the **Task Status** dialog by clicking the **Task Status**

icon  on the product toolbar, or the **View Task Status** option on a taskpad.

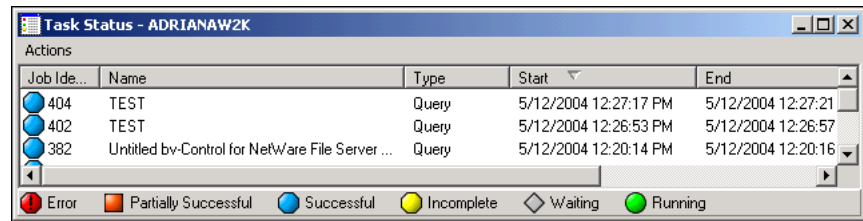


Fig. 86 Task Status Dialog

You can monitor query tasks by observing their associated status icons. You can manage query tasks using the **Query Task** shortcut menu commands:

- **View** – Displays the dataset gathered for the query as a grid.
- **Halt** – Stops query processing and displays the gathered dataset as a grid.
- **Delete** – Stops query processing and deletes the gathered dataset.
- **Save** or **Save As** – Links the dataset to the query binder containing the query definition for the processed query.

Dialog Book

A Dialog Book provides an alternative view of the data available from certain data sources. You can access the Dialog Book using one of the following methods:

- Double-click a record in a grid
- Right-click an object in the Details pane
- Right-click an object in the Console tree

The Dialog Book obtained from a dataset may contain some of the available fields in the data source even if the fields were not included in the query. The fields are organized by tabs in the Dialog Book.

The data in the grid is displayed one row at a time. You use the arrow buttons at the bottom of the dialog to move from one record to another.

► **To access the Dialog Book from a dataset grid**

- 1 Run a query.
- 2 On the query results grid, double-click a record.

The **Dialog Book** dialog appears.

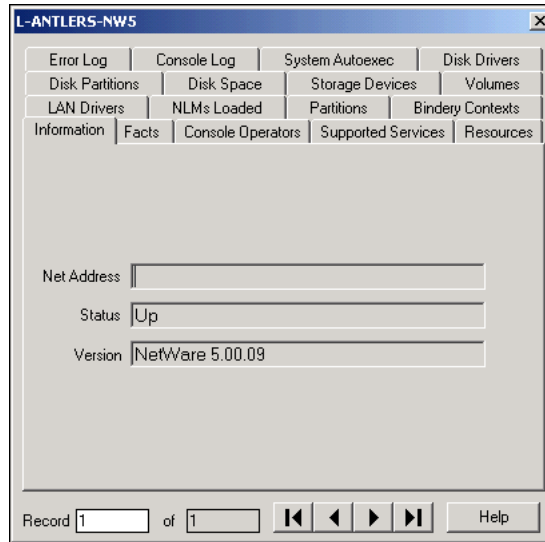


Fig. 87 Dialog Book Dialog

- 3 Select the appropriate tab to access information about the record you selected.

Note: Because data is regenerated when you double-click on a record, the information in the Dialog Book may be different than the data in the grid.

Using ActiveAdmin

The ActiveAdmin® feature is used to manage the following items from the Console:

- Resource objects
- Historical datasets
- Session logs

Users with access rights can manage resource objects by deleting them, or by changing their attributes. When you use ActiveAdmin to manage resource objects, the actual resource objects in your enterprise are deleted or changed. ActiveAdmin does not change resource object records in historical datasets.

BindView Administrators can manage historical datasets and session logs by deleting them from the Information Server.

You must have an ActiveAdmin license and processing rights to use ActiveAdmin. For additional information on ActiveAdmin user rights, see the *BindView RMS Console and Information Server User Guide*.

Deleting Resource Objects

You can delete any resource object that is represented by a data source that supports the ActiveAdmin delete feature. You access the ActiveAdmin delete feature from the **Delete** command on the shortcut menu of a grid row. When you use the **Delete** command, the Information Server deletes the resource object represented in the grid row.

Warning: The ActiveAdmin **Delete** feature permanently deletes resource objects from your enterprise.

► **To delete a resource object**

- 1 Run a query created from a data source that supports the ActiveAdmin delete feature and view the dataset as a grid.

Make sure that the data source selected for the query represents the resource objects you want to delete.

For information on running a query, see [“Running Queries” on page 84](#).

The query results appear in a grid ([Fig. 88](#)).

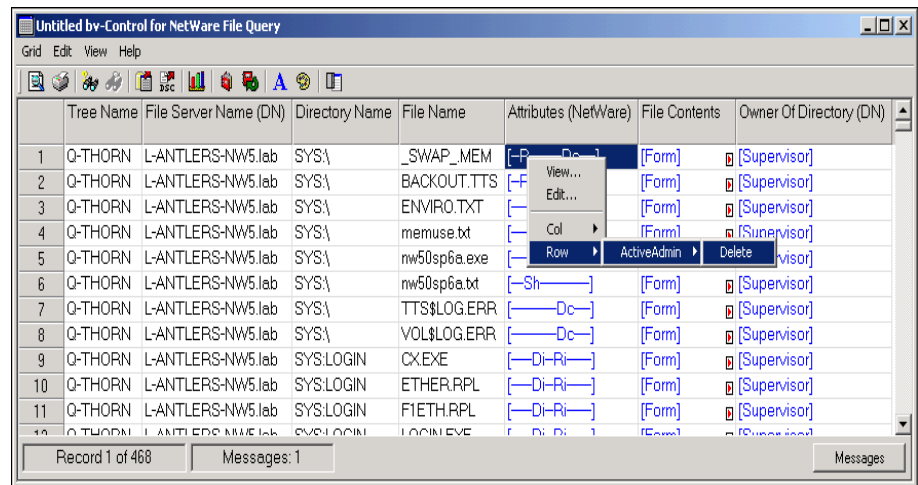


Fig. 88 Grid with ActiveAdmin Delete Feature

- 2 Select the record to be deleted.
- 3 Right-click the associated row number and select **Delete** from the shortcut menu.

The **Delete Action** confirmation dialog appears.

- 4 Click **OK**.

The session log appears after the Information Server processes the ActiveAdmin task.

Changing Resource Object Attributes

You can change any resource object attribute collected for a field that supports the ActiveAdmin change feature. Fields that support the ActiveAdmin change feature are editable fields and are

identified by the **ActiveAdmin** icon  on the **Query Builder** dialog.

You can access the ActiveAdmin change feature from the **Edit** command on the shortcut menu of a grid cell. The **Edit** command is only available on the cells in an editable field column.

The **Edit** command invokes an ActiveAdmin change dialog. When you use this dialog to change the value appearing in the grid cell, the Information Server changes the associated resource object attribute. You can change several values in a grid column at once, or change the values individually.

Warning: The ActiveAdmin **Edit** feature permanently changes resource objects in your Enterprise.

► **To change resource object attributes**

- 1 Run a query created from a data source containing the editable fields that represent the resource objects you want to modify and view the dataset as a grid.

For detailed information on running queries, see ["Running Queries" on page 84](#).

The grid automatically appears after the query has run.

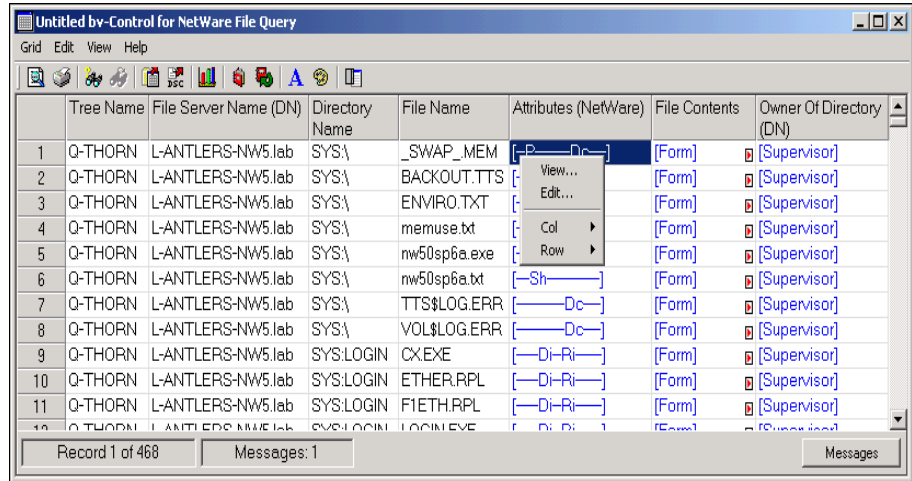


Fig. 89 Grid with ActiveAdmin Edit

- 2 Select the resource object you want to modify.
- 3 Right-click the value and select **Edit** from the shortcut menu.
The **ActiveAdmin Change** dialog appears.
- 4 Edit the value and click **OK**.
The **Change Action** confirmation message appears.
- 5 Click **OK**.

If you have access rights, the session log appears after the Information Server processes the ActiveAdmin task.

Deleting Historical Datasets and Session Logs

BindView Administrators can delete any historical dataset or session log stored on the Information Server, even those created by other users. BindView Administrators use grids created from **Historical Dataset** queries to delete historical datasets or session logs.

► **To delete a historical dataset or session log**

- 1 Run a **Historical Dataset** query and select to view the dataset as a grid.

All the historical datasets and session logs stored on the Information Server appear in a grid.

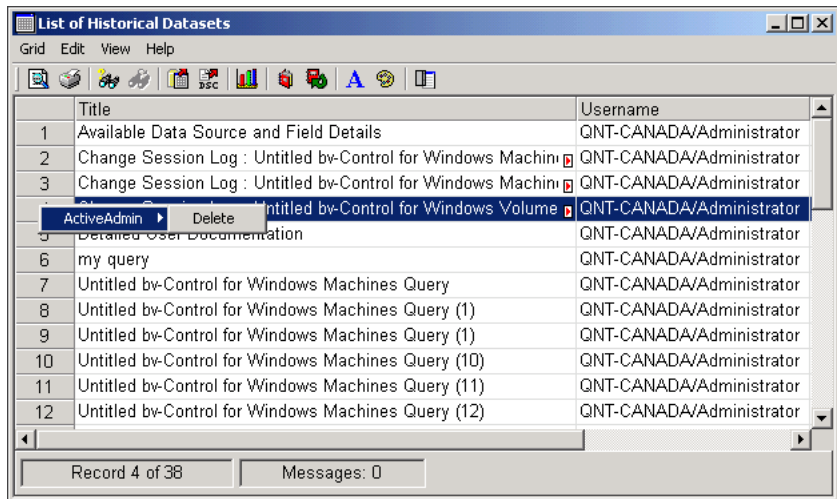


Fig. 90 Historical Dataset Delete

- 2 Select the historical dataset or session log to be deleted.
- 3 Right-click the row number and select **Delete** from the shortcut menu.

The **Delete Action confirmation** dialog appears.

- 4 Click **OK**.

If you have access rights, a session log appears after the Information Server processes the ActiveAdmin task.

Baselining

Baselining compares the records of two historical datasets linked to a query binder and produces a delta dataset that you can export or display as a grid or report. Delta datasets are used to view exceptions and monitor changes in your resource objects over time.

Baselining can help you perform risk management by allowing you to view exceptions and monitor changes in your environment. You can then analyze the differences to determine how your environment has changed between query executions.

You must have at least two historical datasets linked to a query binder to use the baseline feature. These historical datasets must be created from a query definition that contains a data source that supports baselining.

When you baseline two historical datasets, the records in the newer dataset are compared against the records in the older dataset. The older dataset is called the baselined dataset, and the newer dataset is called the compared dataset.

When you run a baseline, the Information Server creates a delta dataset that contains all baselined and compared dataset records that match the user-selected record status options.

Each record status has an associated icon.

Table 2 Baseline Record Status Types

	Added
	Deleted
	Changed
	Unchanged

Creating a Delta Dataset

When you create a delta dataset, it is automatically displayed as a grid. Although you cannot save delta datasets, you can use the grid functionality to print a report or export the delta dataset.

► **To create a delta dataset**

- 1 Right-click the query binder file in the **BindView RMS>My Items** folder and select **Manage>Historical Data** from the shortcut menu.

The **Manage Historical Data** dialog appears.

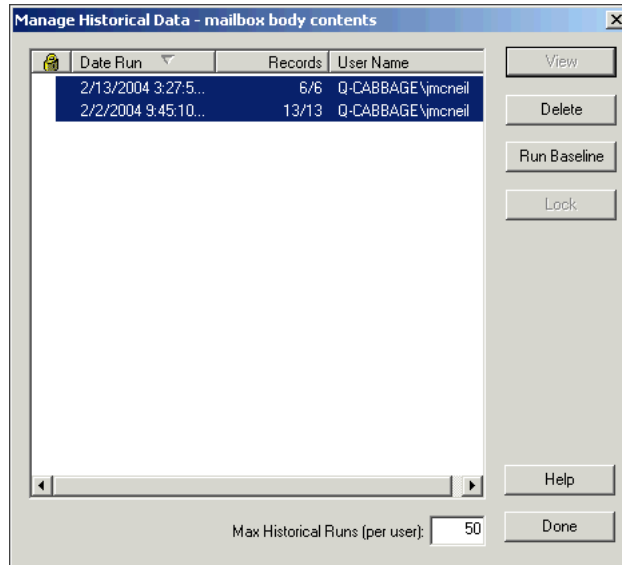


Fig. 91 Manage Historical Data Dialog

- 2 Select the two historical datasets that you want to baseline. Hold the **Control** key down as you make your selections.

Note: The **Run Baseline** button appears dimmed if the data source in the query definition does not support baselining.

- 3 Click **Run Baseline**.

The **Baseline Options** dialog appears, configured with the default settings.

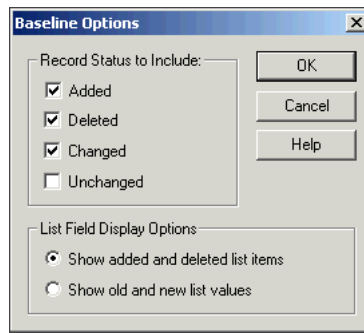


Fig. 92 Baseline Options Dialog

- 4 Select a **Record Status** option.
- 5 Select a **List Field Display** option.
- 6 Click **OK**.

The delta dataset results appear on a baseline grid.

	Status	Server Name	Display Name	Folder Path	Subject	Body
1		L-PRESCOTT-NT4S	dd	Inbox	Welcome to Microsoft Outl	<http://outlook/outlook9/specs/welcomemsg/icons.gif
2		L-PRESCOTT-NT4S	_bob 1	testfolder	[Empty]	[Empty]
3		L-PRESCOTT-NT4S	_bob 1	testfolder	[Empty]	[Empty]
4		L-PRESCOTT-NT4S	_bob 1	testfolder	Out of Office AutoReply:	I am out of the office do not ever call me again.
5		L-PRESCOTT-NT4S	_bob 1	Sent Items	[Empty]	[Empty]
6		L-PRESCOTT-NT4S	_bob 1	Sent Items	[Empty]	[Empty]

Record 1 of 6 Messages: 0

Fig. 93 Delta Dataset Results on a Baseline Grid

The baseline grid displays all records from the two historical datasets that match the selected record status options. The baseline grid is used to create a report of the delta dataset, or to create a delta dataset export file.


Exporting

The Exporting feature allows you to format and send data so that it can be used by another application. You can export the following types of BindView data:

- Datasets
- Historical datasets
- Delta datasets
- Session logs
- Charts

The **Export Setup** dialog is used to export datasets and session logs. The data is exported by either the Console or the Information Server machine, depending on how you open the **Export Setup** dialog.

Table 3 Invoking the Export Setup Dialog

Items that invoke the Export Setup Dialog	Machine to Export From
Export button  on the Grid toolbar	Console
Export command on the Grid menu of a grid	Console
Export button and command on the Grid menu of a baseline grid	Information Server
Run>And Export command on the Query Binder shortcut menu	Information Server
Export button on the Manage Historical Data dialog	Information Server
Query or Baseline Post Process Commands dialog	Console or Information Server

Exporting from the Information Server machine is more secure because BindView Administrators can restrict the directories that users can send export files to.

You can also use the **Export Settings** dialog to save export settings so that you can apply them to multiple datasets or session logs.

Exporting Prerequisites

Before you export a dataset or session log, you must configure the report settings and the export mail server.

Report Settings

Report settings determine the appearance of the report.

► To configure the report settings

- 1 Click the **Grid** menu on the dataset and select **Report Settings**.
- 2 Select the **Fields** tab and select the **Print** check boxes for each field you want to export.
- 3 If you are creating a text-based export file, you should select **Auto** in the **Column Width** area on the **Spreadsheet** tab.

For additional information on report settings, see the *BindView RMS Console and Information Server User Guide*.

Exporting to a Disk File

You can export a dataset or session log to a disk file by specifying a path in the **File Name** box on the **Export Settings** dialog.

► To export to a disk file

- 1 Open the **Export Setup** dialog using one of the methods listed in [Table 3 on page 96](#).

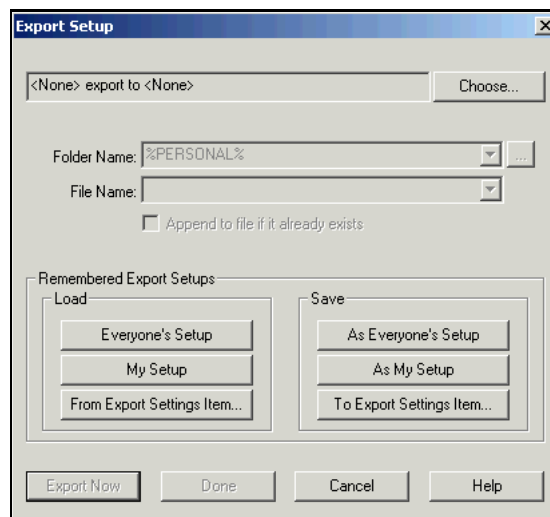


Fig. 94 Export Setup Dialog

- 2 Click **Choose**.

The **Choose Export** dialog appears.

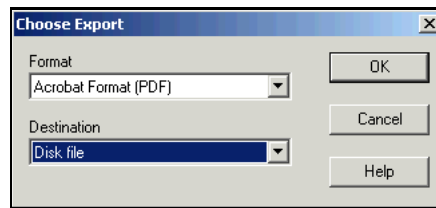


Fig. 95 Choose Export Dialog

- 3** Select a format for the export file from the **Format** drop-down list.
- 4** Select **Disk file** from the **Destination** drop-down list.
- 5** Click **OK**.

The **Export Setup** dialog reappears with the format and destination settings that you defined (Fig. 94 on page 97).

Note: If you selected **Character-separated values**, **Paginated Text** or **MS SQL Server** for your format, a secondary dialog appears. Access the context-sensitive Help on the dialog for detailed information on defining the required format settings.

- 6** Enter the path and file name in the **Folder Name** and **File** boxes. You can use the browse (...) button to select a different folder.
- 7** If you want to add the exported data to an existing file or table, select **Append to file/table if it already exists**.

If the selected export format does not support the append feature, this option will be dimmed.

- 8** Click **Export now**.

The dataset or session log is exported in the defined format to the disk file destination indicated in the **Folder Name** box.

Saving Export Settings

The three types of default export settings are automatically applied to the **Export Settings** dialog according to the following hierarchy:

- Export Settings Item
- User (My Setup)
- Global (Everyone's Setup)

All default export settings are stored on the Information Server. The export settings item and user default export settings are specific to the user who created them. However, all users can access export settings items that reside in the Shared folder, and the global default export settings that are saved by the BindView Administrator.

► **To save export settings**

- 1 Open the **Export Setup** dialog (Fig. 94 on page 97).
- 2 Click **To Export Settings Item**.

The **Save Report Item** dialog appears.

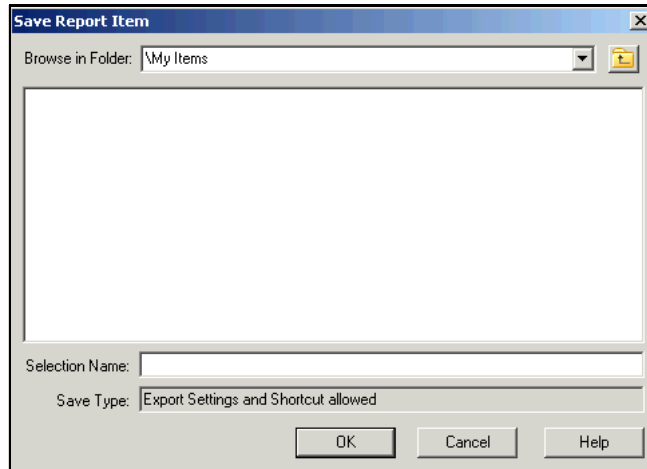


Fig. 96 Save Report Item Dialog

- 3 Enter the name of the export settings item in the **Selection Name** box.
- 4 Click **OK**.

The **Export Setup** dialog reappears (Fig. 94 on page 97).

- 5 Click **OK**.

The settings are saved as the default for the query binder.

As My Setup Export Settings

If you want to save the settings defined in the **Export Setup** dialog as your user default export settings, click **As My Setup** in the **Save** area.

Global Default Export Settings

Only BindView Administrators can save global default export settings for bv-Control for Microsoft Exchange users of the Information Server.

An Information Server can store only one group of global default export style settings at a time. When a BindView Administrator saves new global default export style settings, the old settings are automatically deleted.

Information Servers cannot share global default export style settings.

BindView Administrators use the **As Everyone's Setup** button in the **Save** area of the **Export Setup** dialog to save the settings defined on the dialog as the global default export settings.

Note: The **As Everyone's Setup** option appears dimmed if you are not a BindView Administrator.

► **To apply export settings**

- 1 Open the **Export Setup** dialog (Fig. 94 on page 97).
- 2 Click **From Export Settings Item** in the **Load** area.

The **Select Report Item/Folder/Shortcut** dialog appears.

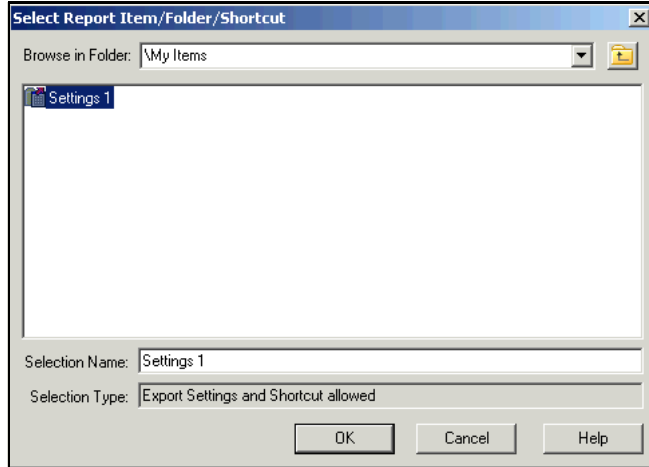


Fig. 97 Select Report Item/Folder/Shortcut Dialog

- 3 Select the export settings item and click **OK**.

The **Export Setup** dialog is now configured with the settings saved in the export settings items.

For detailed information on exporting, see the *BindView RMS Console and Information Server User Guide*.

Creating Task Lists

The Task Lists feature allows you to group several tasks and manage them as one task file. A task list file can contain the following items:

- Query tasks
- Baseline tasks
- Post-process commands for added tasks
- Summary file commands

When you run a task list, the Information Server processes all tasks and post process commands added to the task list in a sequence. If a baseline task is dependent on a query task, the Information Server processes the query task before the baseline task.

When you create a task list, you can perform the following activities:

- Add query tasks from query binders
- Define post process commands for added query tasks
- Apply a scope for added query tasks
- Add baseline tasks from query binders
- Define post process commands for added baseline tasks
- Import query or baseline tasks from saved task lists
- Define summary file properties

► **To create a new task list**

- 1 Click the **New Task List**  icon on the product toolbar. The **Task List** dialog appears.

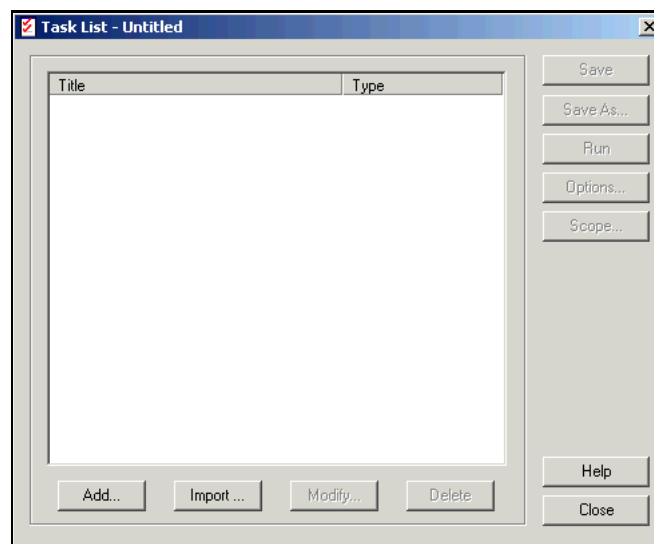


Fig. 98 Task List Dialog

- 2 Click **Add**.

The **Select a Task Type** dialog appears.

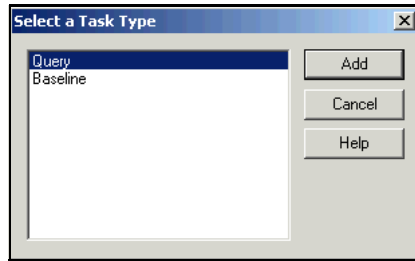


Fig. 99 Select a Task Type Dialog

- 3 Select the task type and click **Add**.

The **Select Query Binder** dialog appears.

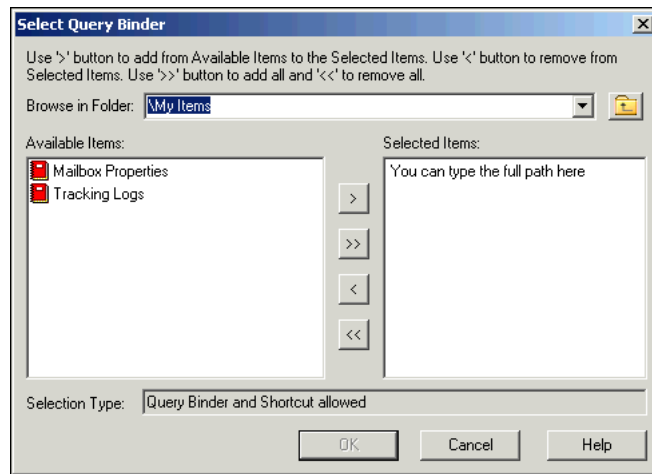


Fig. 100 Select Query Binder Dialog

- 4 Select the Query Binder from the **Available Items** list and click > or click in the **Selected Items** list and enter the full path of the item. To add all items from the **Available Items** list, click >>.

You can browse to other folders using the  button.

- 5 Click **OK** to close the **Select Query Binder** dialog.

The following dialogs that appear are based on the user selecting a Query task type. The dialogs and steps are similar for a Baseline task type.

The **Query Task Item** dialog appears configured with the selected query binder and default post process commands.

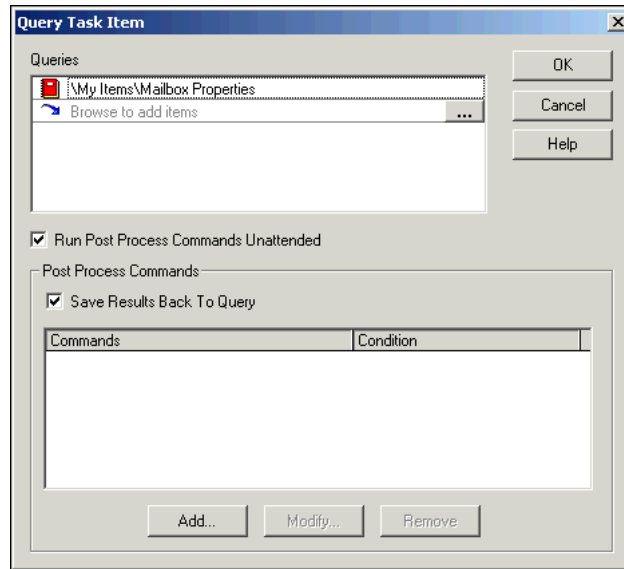


Fig. 101 Query Task Item Dialog

- 6 If you want to add additional query binders to the task item, click the browse (...) button and select the items.
- 7 If you want the Information Server machine to execute the added post process commands when the task list is run, select the **Run Post Process Commands Unattended** check box. If this check box is cleared, the Console machine executes the commands.
- 8 Click **Add**.

The **Query Post Process Commands** dialog appears.

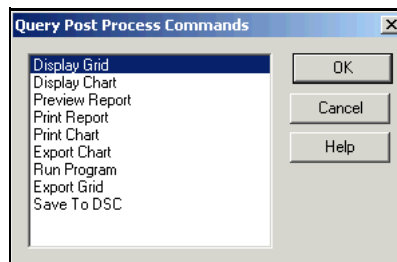


Fig. 102 Query Post Process Commands Dialog

A query task post process command tells the Console or Information Server machine what to do with the dataset gathered for the query task. You must have at least one post process command defined.

- 9 Select the post process command.
- 10 Click **OK**.

If the post process command requires additional user selections, a secondary dialog appears.

If additional user selections are not required, the **Query Task Item** dialog reappears. The post process command you added appears in the **Post Process Commands** list.

If you want to add another post process command, click **Add** and repeat [Step 9](#) and [Step 10](#).

- 11** Continue to add post process commands, if needed.
- 12** Click **OK**.

The **Task List** dialog reappears. The query task you added appears in the list of added tasks.

After you have saved the task list, you can run it at any time.

Running Task Lists

You run task lists from the following locations:

- Task List dialog
- Shortcut menu of a saved task list
- Schedules
- Command line

Use the **Run** button on the **Task List** dialog to run the task list. After you run the task list, the **Run** button changes to **Run Again**.

Saved task lists have shortcut menus that you can use to run the task list.

To start a task list at a specified time, you can use the Console Create Schedule Wizard. As long as the BindView RMS Information Server is running, the task will be processed at the time you specify.

Note: If you create the Scheduled Task on a machine hosting the BindView RMS Console, rather than a machine hosting the Information Server, and the machine is off, the Task List may not be processed on schedule. To ensure that it is processed at the desired time, you should consider creating the Scheduled Task on the machine hosting the Information Server.

You can also use the command-line task list launcher or a third-party scheduling application. For additional information on scheduling task lists, see ["Creating Schedules" on page 105](#).

For information on using the command-line task list launcher or a third-party scheduling application, see the *BindView RMS Console and Information Server User Guide*.

Creating Schedules

You can schedule existing task lists and queries for automatic processing by the BindView Information Server using the **Create Schedule Wizard**. As long as the machine that hosts the BindView Information Server is on and the BindView Information Server Service is running, the scheduled item will be processed at the specified time.

You can schedule tasks lists or queries and have them processed one time only, or on a daily, weekly, or monthly basis. When a task list is scheduled, the task list is processed using the user name and password combination you supply exactly as if that user executed the task list. Any post processing the task list performs will also be executed.


If the tasks in the task list are not set up to run post process commands unattended, all non-interactive post process commands (such as exporting) will be performed. Post process commands that require user interaction (such as displaying a grid or chart) will be performed when the user who created the schedule starts the Console.

To view existing schedules, click the **Schedules** container in the Console tree.

Note: If the current user is a BindView User, only the schedules they create appear. If the current user is a BindView Administrator, all existing schedules appear.

For complete information on Schedules, see the *BindView RMS Console and Information Server User Guide*.

► **To schedule task lists**

- 1 Click the **New Schedule**  icon on the product toolbar, or click **Schedules** in the Console tree and double-click **<double-click to add new schedule>** in the Details pane.

The **Welcome to the Create Schedules Wizard** appears (Fig. 103 on page 106).

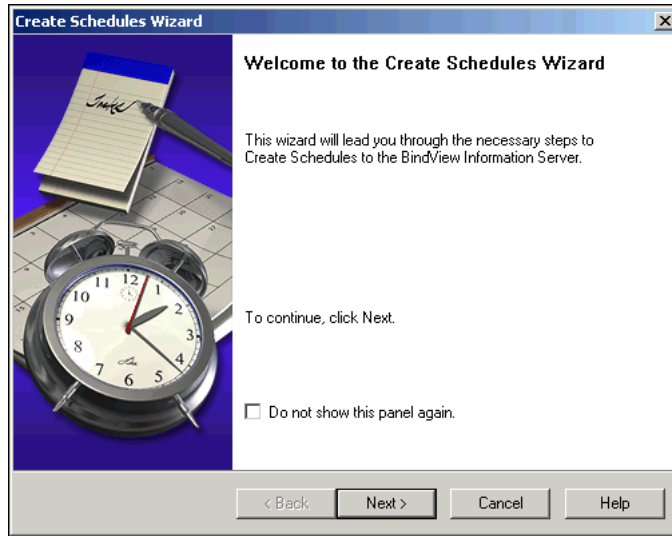


Fig. 103 Welcome to the Create Schedules Wizard

2 Click **Next**.

The **Choose a schedule type** panel appears.

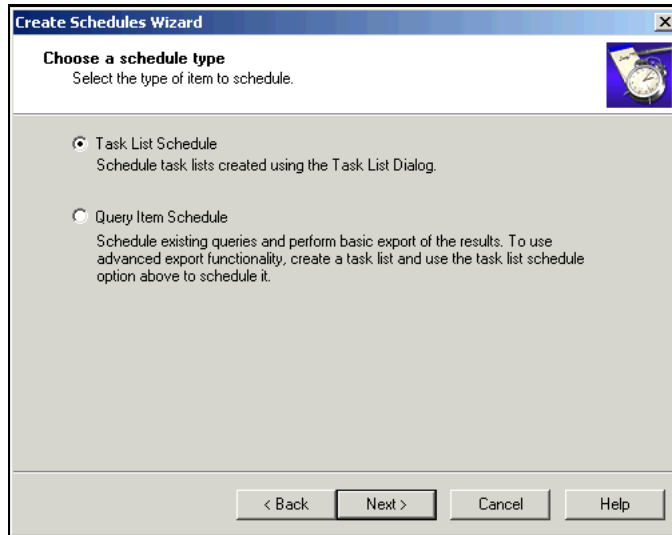


Fig. 104 Choose a Schedule Type Panel

3 Select **Task List Schedule** and click **Next**.

The **Add Items** panel appears.

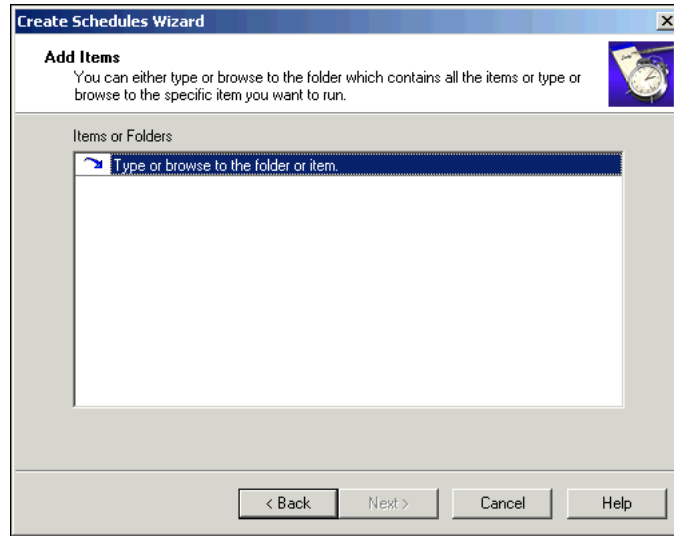


Fig. 105 Add Items Panel

- 4 Enter the full path and name of the folder or item to be added to the schedule. You can also use the browse (...) button that appears when you click in the text box to select the item. You can add one or more task lists, shortcuts to task lists, or folders.

If you add a folder, all the items in that folder will be added to the schedule, including subfolder contents, shortcuts, and linked folders.

If you click the browse (...) button, the **Select file** dialog appears.

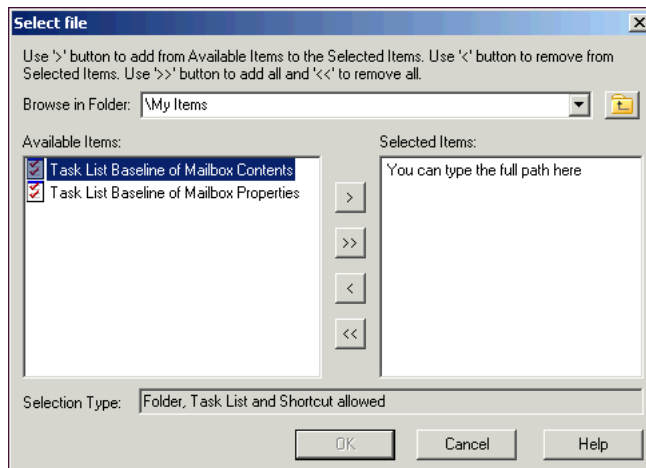


Fig. 106 Select File Dialog

- 5 Select the item from the **Available Items** list and click >. To add all items from the **Available Items** list, click >>.

To remove an item in the **Selected Items** list, select it and click <. To remove all items, click <<.

6 Click **OK**.

The **Add Items** panel reappears (Fig. 105 on page 107).

7 Click **Next**.

The **Name the schedule** panel appears.

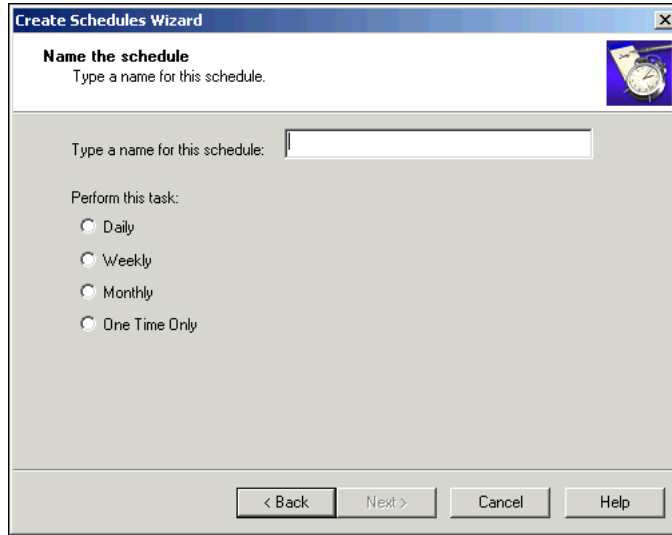


Fig. 107 Name the Schedule Panel

8 Enter a name for the schedule in the **Type a name for this schedule** field and select how often the task should be run.

9 Click **Next**.

The **Specify Schedule** panel appears.

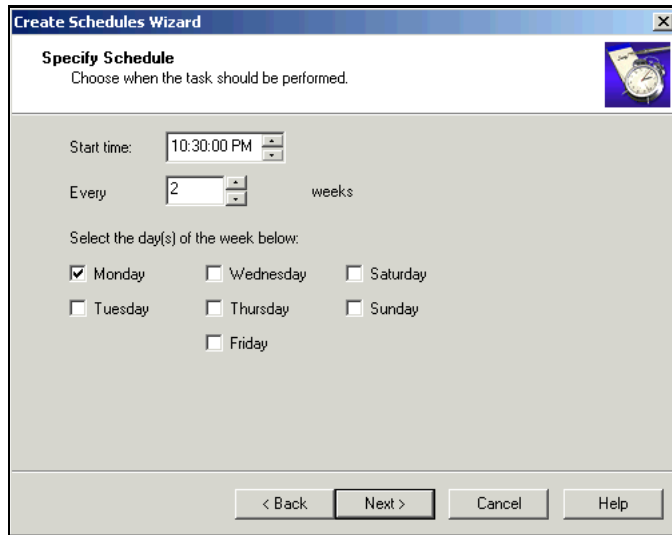


Fig. 108 Specify Schedule Panel - Weekly Options

The contents of the **Specify Schedule** panel vary depending on how often you chose to run the task on the **Name the schedule** panel.

10 Select the time the task should run in the **Start time** box.

11 Select the options specific to the schedule and click **Next**.

The **Specify Account Information** panel appears.

The screenshot shows a dialog box titled "Create Schedules Wizard" with a sub-panel titled "Specify Account Information". The sub-panel contains the following text and controls:

- Header: **Specify Account Information**
- Instruction: "Enter the name and password of a user. The task will run as if it were started by that user." (Accompanied by a small clock icon)
- Field 1: "Enter the user name:" followed by a text box containing "Q-DURIAN\Administrator".
- Field 2: "Enter the password:" followed by an empty password field.
- Field 3: "Confirm password:" followed by an empty password field.
- Buttons: "< Back", "Next >", "Cancel", and "Help".

Fig. 109 Specify Account Information Panel

12 Enter the **User Name** and **Password** that the BindView Information Server uses when processing the task lists in the schedule, and confirm the password.

Caution: Use caution when using another user's credentials. The other user could make changes to their account, including changing the password, at any time. If changes are made to the account and you do not update the credentials in the schedule, the schedule will not be processed at the specified time.

13 Click **Next**.

The **Summary** panel appears.

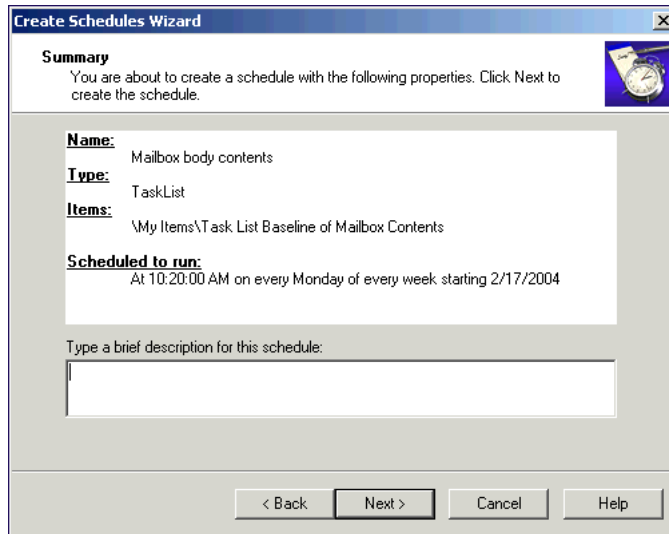


Fig. 110 Summary Panel

- 14 Verify that the settings are correct and enter a description of the schedule in the **Type a brief description for this schedule** field.

If you want to change any of the settings, click **Back**.

- 15 Click **Next**.

The **Create Schedules Wizard** completion panel appears.



Fig. 111 Create Schedules Wizard Completion Panel

- 16 Click **Finish** to close the Wizard.
- 17 The new schedule item appears in the Details pane of the **Schedules** container.

Charting

The chart feature is used to display datasets in a graphic format. Using the Chart Builder Wizard, you can create the following types of charts:

- **Series** – Displays the relative values of one or more fields for each record in a dataset.
- **Histogram** – Displays the value frequencies for the records associated with a single field in a dataset. For information on creating a Histogram Chart, see the *BindView RMS Console and Information Server User Guide*.

You can open the **Chart Builder Wizard** from the following locations:

- **Chart options** in the **Query Options** dialog
- Chart-related Post Process Commands dialogs
- Grid toolbar and **View** menu
- Chart toolbar and **View** menu
- **Query Binder** shortcut menu

Creating a Series Chart

You should only use the series chart type if the dataset you are charting contains a limited number of fields and records.

► **To create a series chart**

- 1 Open the **Chart Builder Wizard** and click **Next**.

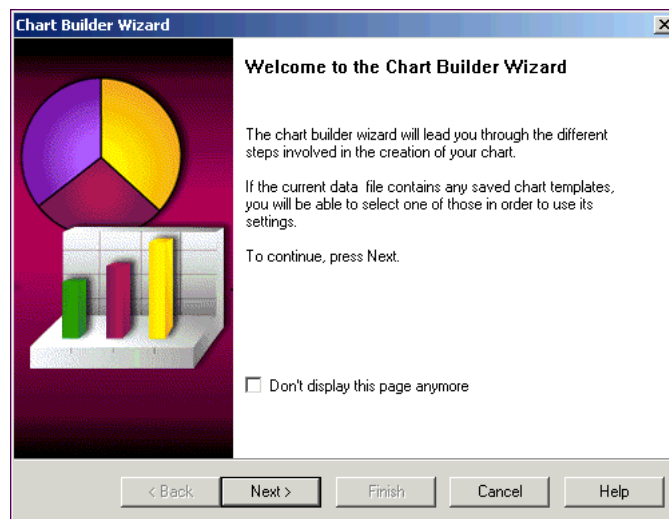


Fig. 112 Chart Builder Wizard Welcome Panel

The **Chart Type** panel appears.

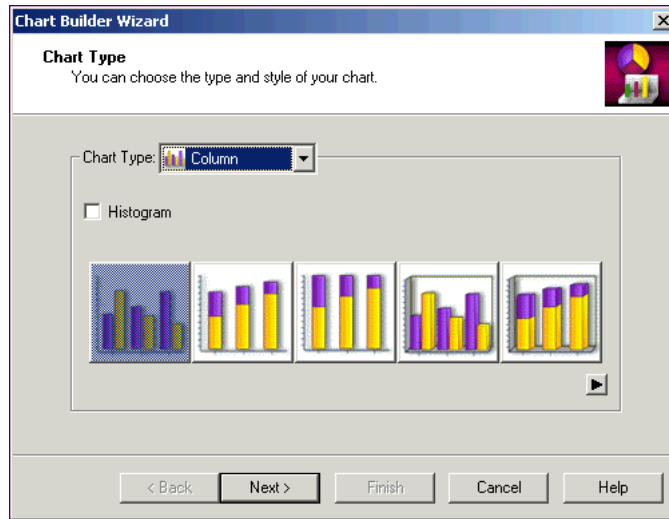


Fig. 113 Chart Type Panel

- 2 Ensure that the **Histogram** check box is cleared and click **Next**.

The **Chart Data Source** panel appears.

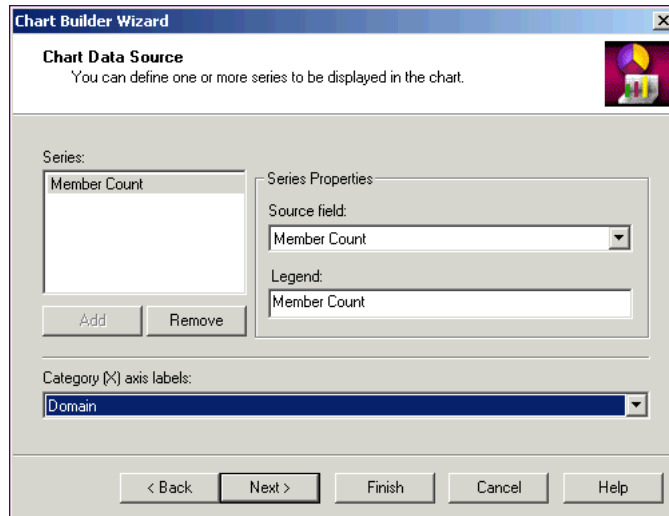


Fig. 114 Chart Data Source Panel

- 3 Designate a field for each **Series** position by selecting the field from the **Source field** list.
- 4 Click **Add**. You must designate a field for each series position in the **Series** list.
- 5 Select the desired label from the **Category (X) axis labels** list and click **Next**.

The **Chart Titles** panel appears.

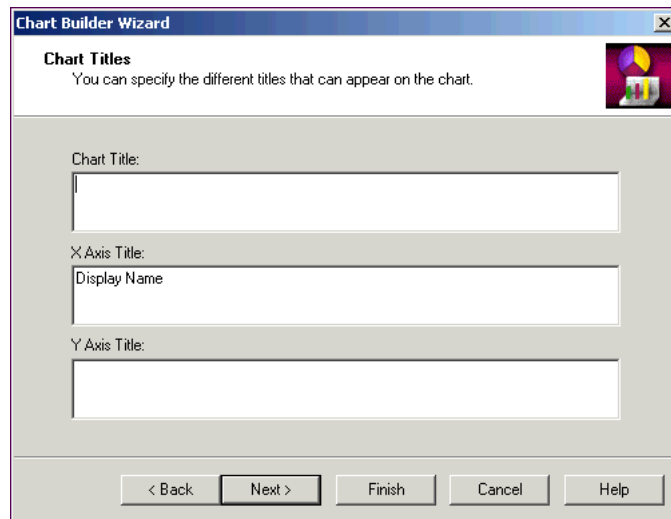


Fig. 115 Chart Titles Panel

- 6** Enter the titles for the chart and click **Next**.

The **Chart Legends** panel appears.

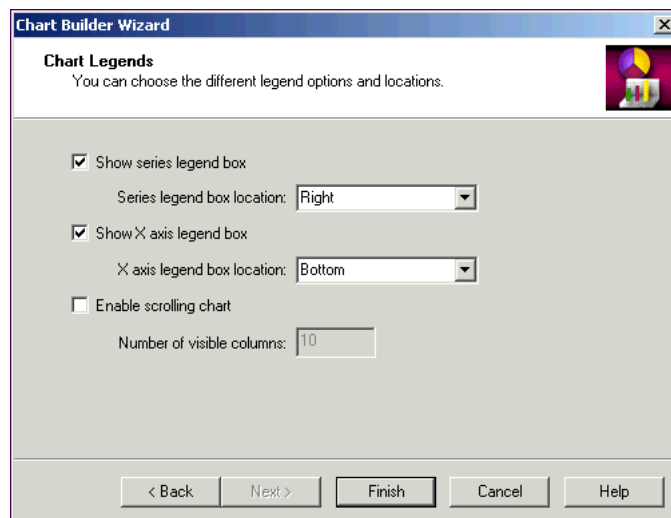


Fig. 116 Chart Legends Panel

- 7** Select the legend check boxes and the position.

Even if you do not select legends now, you can use the chart legend shortcut menu of the completed chart to add them later.

- 8** Add a scroll bar, if needed, and enter the number of series displayed on the chart at one time.

A scroll bar is automatically added to charts that have 20 or more series positions.

- 9** Click **Finish**.

A series chart appears.

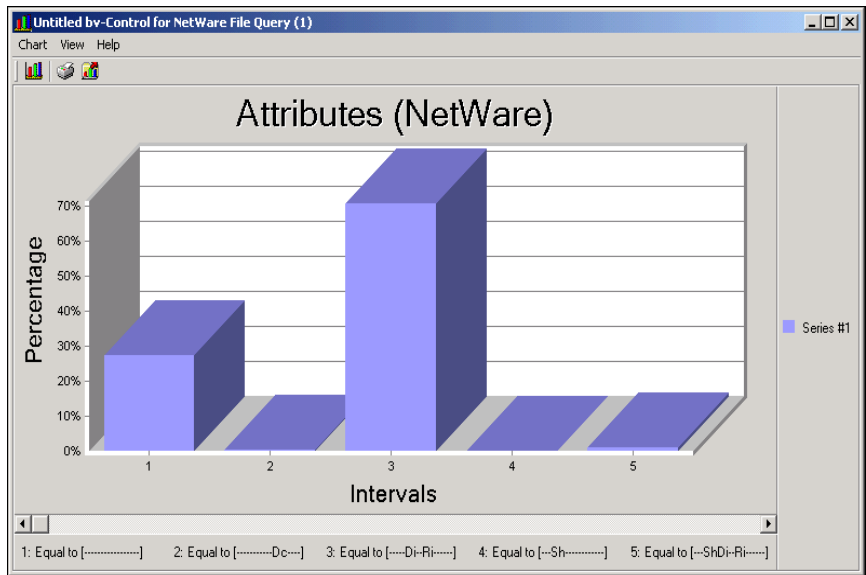


Fig. 117 Column Series Chart

4

Scoping

In This Chapter

Understanding Scoping.....	116
Setting a Scope.....	116

Understanding Scoping

Scoping is the ability of bv-Control for NetWare to limit the amount of data collected from your network based on your selections. Scoping works in conjunction with Filter Specifications to make sure that you do not have to wade through extraneous information in Grids, Charts, and Reports.

The essential difference between the two is that Filtering *discards* information which has already been collected before it is displayed, while Scoping refrains from collecting the information in the first place. By limiting the amount of information that is collected, you save time in the collection process and also make the subsequent filtering process go faster.

bv-Control for NetWare allows you to include any object or combination of objects on your NetWare network in a scope you define, including complex combinations involving multiple object types.

For information on creating Advanced Scopes to use these complex combinations in your queries, please see ["To create and Advanced Scope" on page 51](#). For information on setting up a default scope that will be used for all Queries where no other Scope is specified, please see ["To create a default scope" on page 47](#).

Setting a Scope

When creating a Query, you must specify a scope. When a new Query is created, it will always have the default scope you created assigned to it. If you have never created a default scope, then All Trees in the Credential Database will be used as the Default Scope. For more information on setting up a Default Scope, please see ["To create a default scope" on page 47](#).

When you are creating a new query, you can specify the scope for that query. To do so, select the **Scope** tab of the **Query Builder** (Fig. 118).

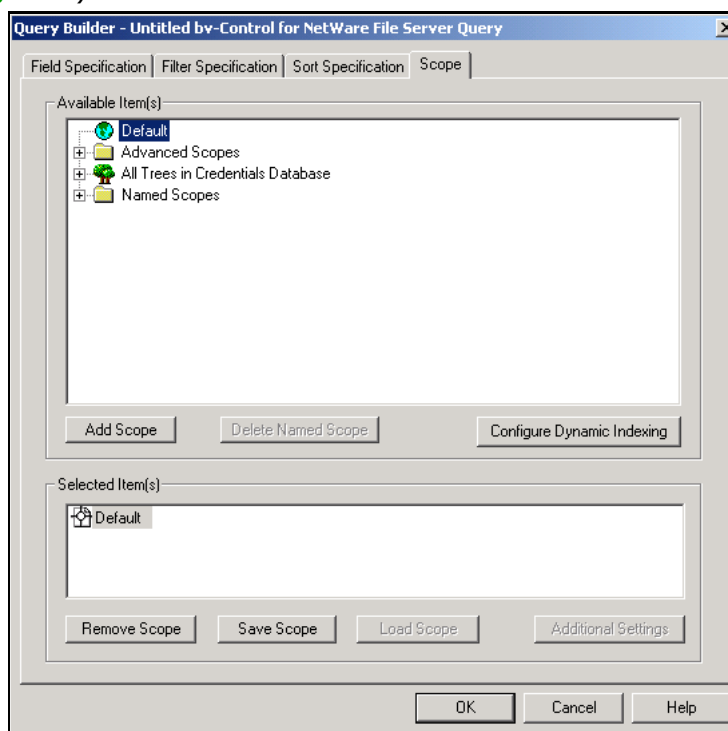


Fig. 118 Query Builder—Scope Tab

The upper part of the dialog displays the elements you can select to add to the scope. The lower part of the dialog displays the items currently added to the scope. Each of the items in the top part of the window with a plus (+) sign beside it contains subordinate items and can be expanded to show those items. To expand an item, double-click it or click the plus (+) sign to the left of the item. When

you expand an item, the contents of the item drop down in a hierarchical list below the item (Fig. 119).

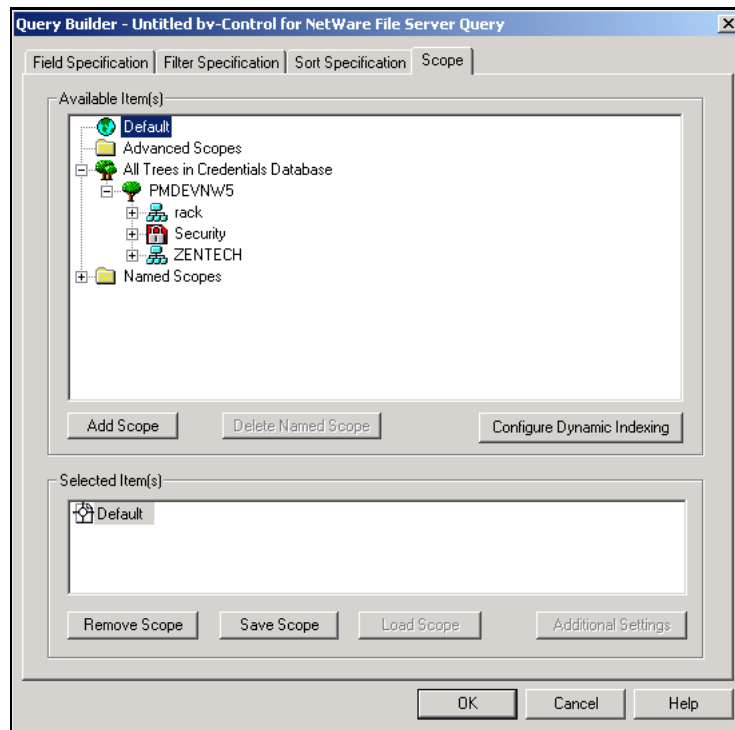


Fig. 119 Query Builder—Scope Tab with Expanded Items

Adding an Item to a Scope

- ▶ **To add an item to a scope**
 - 1 Select the item you want to add.
 - 2 Click **Add Scope** or double-click the item. If you are adding a Named Scope, you can also click **Load Scope** to load the contents of the named scope to the lower part of the dialog.

You can add as many items as you choose to the scope, even if the items are of different classes (Fig. 120).

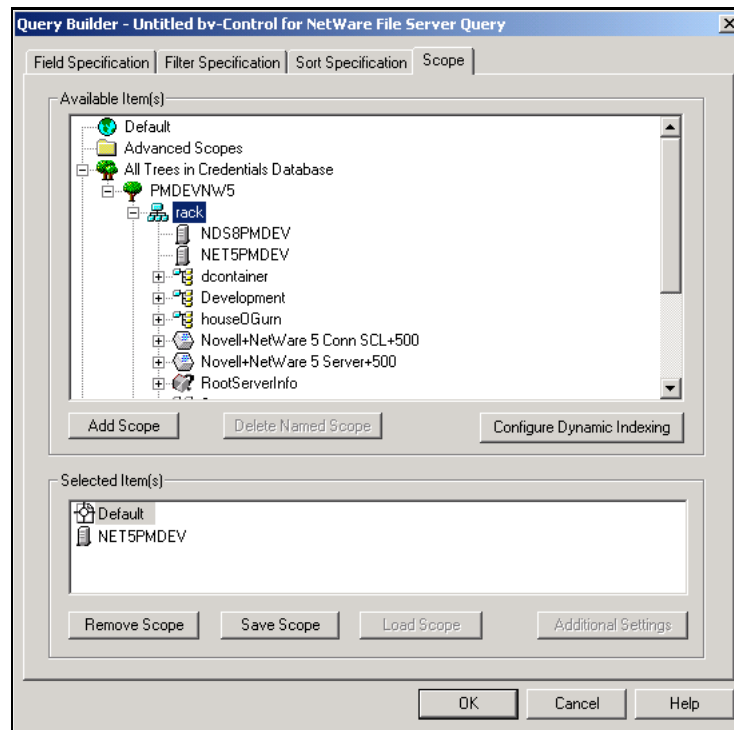


Fig. 120 Scope Tab of Query Builder with a Scope Built

You can also add items from different trees, different subtrees or servers.

Deleting an Item from a Scope

- ▶ **To delete an item from a scope**
 - 1 Select the item you want to delete from the scope in the **Selected Items** area at the bottom of the **Scope** tab.
 - 2 Click **Remove Scope**. The item is removed from the Scope definition.

Saving a Named Scope

► **To save a named scope**

- 1 Within the Query Builder, configure a Scope which meets your needs.
- 2 Click the **Save Scope** button. The **Named Scope** dialog appears.

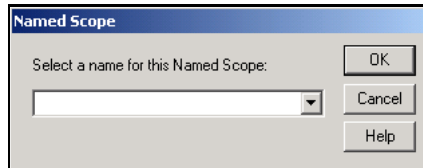


Fig. 121 Named Scope Dialog

- 3 Type a name for the scope and click **OK** to save it.
You can now reuse this scope in any query using the same data source.

Modifying a Named Scope

► **To modify a named scope**

- 1 Open the **Query Builder** dialog, using the same data source used to create the named scope you want to modify.
- 2 Click the **Scope** tab and remove any scope items from the **Selected Item(s)** list.
- 3 Select the desired named scope and click **Load Scope**.
The **Selected Item(s)** list contains the scope items saved in the named scope.
- 4 Add or remove the desired scope items to or from the **Selected Item(s)** list.
- 5 Click **Save Scope**. The **Named Scope** dialog appears.
- 6 Select the named scope you are modifying from the named scope list and click **OK**.
- 7 Click **Yes** in the confirmation dialog that appears.

The named scope is modified with the scope items from the **Selected Item(s)** list. All query definitions containing the named scope are modified with the new scope item selections.


Advanced Scoping

bv-Control for NetWare allows you to use Advanced Scopes to specify which items on your network are included in a query. The default scope builder allows you to browse your network for items to include in a query's scope. Advanced Scopes allow you to add trees, containers, servers, volumes, directories, and files to specify a scope. In addition, Advanced Scopes allow you to use variables and Scope Files to specify a query's scope. These abilities are especially useful since it can take time to enumerate all the items in the tree when browsing for objects.

Import from File

The **Import from File** option allows you to import an advanced scope using a .CSV file.

► **To create an advanced scope using the Import from File option**

- 1 On the Console toolbar, select click the **New Query** icon  .
- 2 Select a data source from the **Select Data Source** dialog.
- 3 On the **Query Builder**, click the **Scope Tab**.

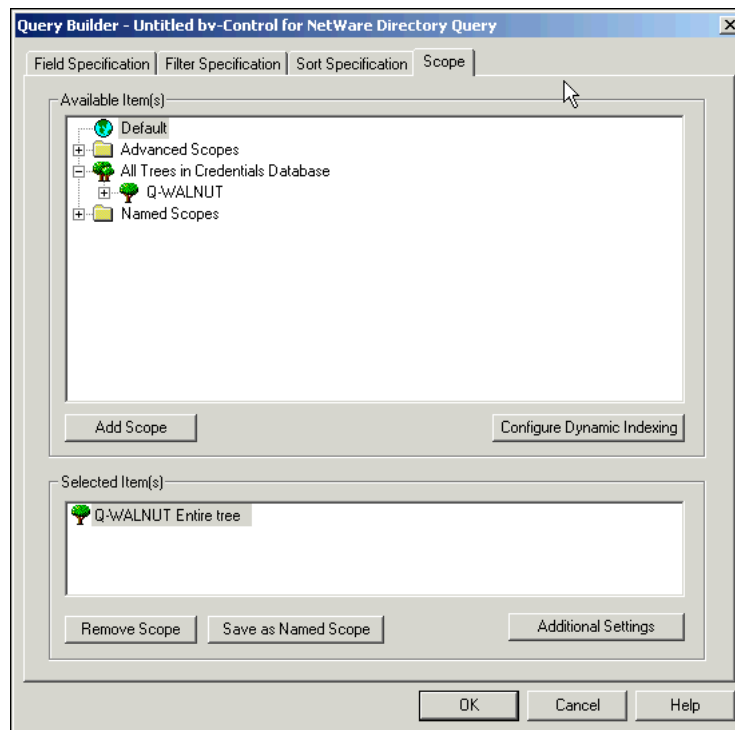


Fig. 122 Query Builder - Scope Tab

- 4 Create a query which results in the information that you require to build the scope.
- 5 Click **OK**.

The **Query Options** dialog appears.

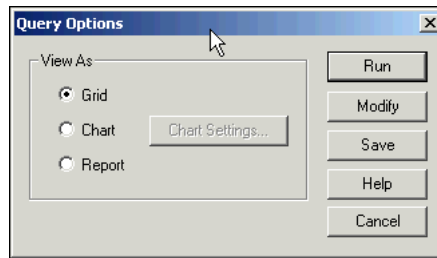


Fig. 123 Query Options Dialog

- 6 Click **Run** to initiate the query.
The dataset appears.

	Tree Name	File Server Name (DN)	Directory Name
1	Q-WALNUT	L-MADISON-NW6.SERVERS.BVCORP	_ADMIN:AuthModels
2	Q-WALNUT	L-MADISON-NW6.SERVERS.BVCORP	_ADMIN:BeastClasses
3	Q-WALNUT	L-MADISON-NW6.SERVERS.BVCORP	_ADMIN:CONTROL
4	Q-WALNUT	L-MADISON-NW6.SERVERS.BVCORP	_ADMIN:Manage_NSS
5	Q-WALNUT	L-MADISON-NW6.SERVERS.BVCORP	_ADMIN:Manage_NSSLSS
6	Q-WALNUT	L-MADISON-NW6.SERVERS.BVCORP	_ADMIN:Manage_NSSLSSZLSS
7	Q-WALNUT	L-MADISON-NW6.SERVERS.BVCORP	_ADMIN:Manage_NSSModule
8	Q-WALNUT	L-MADISON-NW6.SERVERS.BVCORP	_ADMIN:Manage_NSSPool
9	Q-WALNUT	L-MADISON-NW6.SERVERS.BVCORP	_ADMIN:Manage_NSSPoolSYS
10	Q-WALNUT	L-MADISON-NW6.SERVERS.BVCORP	_ADMIN:Manage_NSSPoolSYSZLSS
11	Q-WALNUT	L-MADISON-NW6.SERVERS.BVCORP	_ADMIN:Manage_NSSPoolVOL1
12	Q-WALNUT	L-MADISON-NW6.SERVERS.BVCORP	_ADMIN:Manage_NSSPoolVOL1ZLSS
13	Q-WALNUT	L-MADISON-NW6.SERVERS.BVCORP	_ADMIN:Manage_NSSVolume
14	Q-WALNUT	L-MADISON-NW6.SERVERS.BVCORP	_ADMIN:Manage_NSSVolume_ADMIN
15	Q-WALNUT	L-MADISON-NW6.SERVERS.BVCORP	_ADMIN:Manage_NSSVolumeSYS
16	Q-WALNUT	L-MADISON-NW6.SERVERS.BVCORP	_ADMIN:Manage_NSSVolumeSYS_IV_
17	Q-WALNUT	L-MADISON-NW6.SERVERS.BVCORP	_ADMIN:Manage_NSSVolumeVOL1
18	Q-WALNUT	L-MADISON-NW6.SERVERS.BVCORP	_ADMIN:Manage_NSSVolumeVOL1_IV_
19	Q-WALNUT	L-MADISON-NW6.SERVERS.BVCORP	_ADMIN:Manage_OS
20	Q-WALNUT	L-MADISON-NW6.SERVERS.BVCORP	_ADMIN:NameSpaces
21	Q-WALNUT	L-MADISON-NW6.SERVERS.BVCORP	ADMIN:Pools

Fig. 124 bv-Control for NetWare Directory Query - Result Set

- 7 On the grid toolbar, click the **Export** button  .

The **Export Setup** dialog appears.

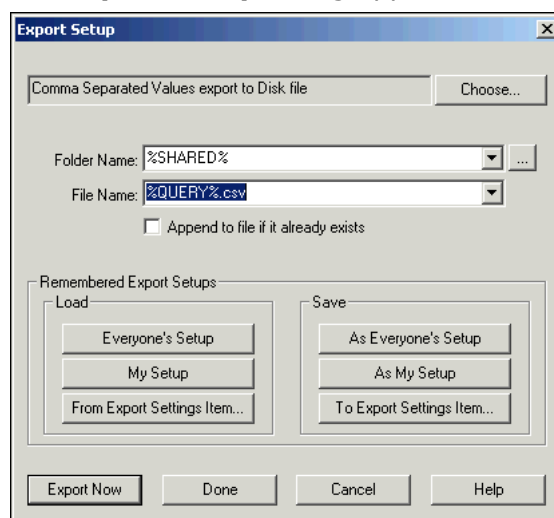


Fig. 125 Export Setup Dialog

Use the **Export Setup** dialog to define and save default export settings, and to export to a dataset.

- 8** Enter the settings to export to a .CSV file.

When the export is finished, the Export completed message appears.

- 9** Click **OK** to close the message. The exported file will be in the location you specified in the Export Setup dialog.

Import from File

5

Site Standards

In This Chapter

Understanding Site Standards	126
Using Site Standards.....	126
Managing Site Standards	128
Standards Related Fields	134
Using Site Standards in Queries.....	134
Using ActiveAdmin with Server Site Standards.....	136

Understanding Site Standards

bv-Control for NetWare has the ability to create *Site Standards*—models of servers to which the real servers on your network are compared. A Site Standard is the collection of these server settings. You do not have to define every possible field in a Site Standard in order to use the Standard.

When you use Site Standards capabilities, you include one or more Site Standards fields in a Grid's Query definition, associate a Site Standard with each field, run the grid, and use the grid's results to direct your standards or policy enforcement efforts. The Site Standards associated with each Site Standards field are compared against all the file servers within the scope of the Query.

Site Standards fields differ from ordinary fields only in that they are compared to a Site Standard file you create. You must select a Site Standard when you add a Site Standards field to the grid's Query definition. In all other ways, they are used just like ordinary fields as discussed in [Chapter 3, "Using bv-Control for NetWare," on page 51](#), and in the *BindView RMS Console and Information Server User Guide*.

bv-Control for NetWare comes with numerous pre-defined server standards for you to import and a number of pre-defined Query Binders that execute Site Standards queries. If you do not import the pre-defined server standard file before running the Query Binders, the queries will not return any useful values.

Most of the effort in using Site Standards goes into defining the Site Standards themselves. You will find that the process of creating a Site Standard is ongoing.

Credential Databases have no effect on Site Standards Queries. If a user has the privileges to create queries, they can create a query that uses Site Standards.

Using Site Standards

Site Standards are defined using the Site Standards object in the bv-Control for NetWare container.

When you use a Site Standard, file servers within the scope of the Query are compared to a previously defined standard. Site Standards can include selected NLM files, set variables, and file standards. A query against a standard can determine if the correct NLM files, set variables, and system files are loaded, set, or installed on network servers. It can also determine if any additional NLM files and set variables are used on those network servers as well.

Site Standards Fields

Depending on the Site Standards fields included in the query, the following elements can be reported:

- Differences From Standard
- Differ From Standard
- Non-Standard <standards element>

"Differences From Standard" Fields

The Differences From Standard fields reports omissions. If the file server being compared to the standard does not have an element on it that was included in the standard, the results of that comparison are reported in this field. The results of the comparison will be a <Form> for server attributes.

"Differ From Standard" Fields

The Differ From Standard fields serves as a quick way of checking for the differences reported in the Differences From Standard fields. A query using this field runs faster, given that it does not have to create the form used with the differences field, and it only has to find the first difference rather than every difference. You could use this field if most of the file servers within the scope of the query are not different, and you expect few exceptions.

"Non-Standard" Fields

The Non-Standard fields report on any additional elements loaded on the file server being compared to the standards that were not included in the standard.

For example, if a given NLM was not included in the standard, but it was loaded on a file server within the scope of the query, it would only be reported in the NLMs: Non-Standard NLMs field. It would not be reported by the NLM: Differences From Standard field. The Differ From Standard field would report "Yes."

Defining Server Attributes

When you define the server attributes of a Site Standard, you are concerned with the NLM files loaded on your file servers, the set variable values used on your file servers, and the files resident on your file servers. When you add a new Site Standard or modify an existing one, you define each of these areas of concern by modifying the lists of each type of element. During a Site Standards query's execution, these listed elements are then compared against the elements actually resident on the file servers within the scope of the query.

Managing Site Standards

bv-Control for NetWare includes tools that allow you to create, import, export, delete, and modify the Site Standards you use.

Adding a Site Standard

Before a standard can be associated with a Site Standards field, when you are defining a Query, that server standard must appear in the **Site Standards** object's details pane. Before it can appear in that list, you must add it or import it. You create the standard first, and then associate it with fields you include in a Query.

Site standards are maintained using the **Site Standards** object in the bv-Control for NetWare container. The existing Site Standards are listed in the **Site Standards** object's details pane. Site Standards are added to this list and modified using this list. They can be deleted from this list as well.

- 1 Right-click in the details pane and choose **Add Site Standard** from the context menu.

The **New Site Standard** dialog appears.

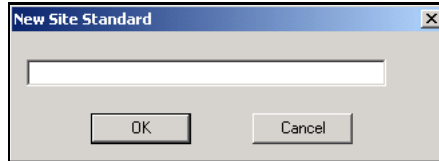


Fig. 126 New Site Standard Dialog

- 2 Type a name for the new Site Standard and click **OK**.

The **Site Standard Setup** dialog appears (Fig. 127).

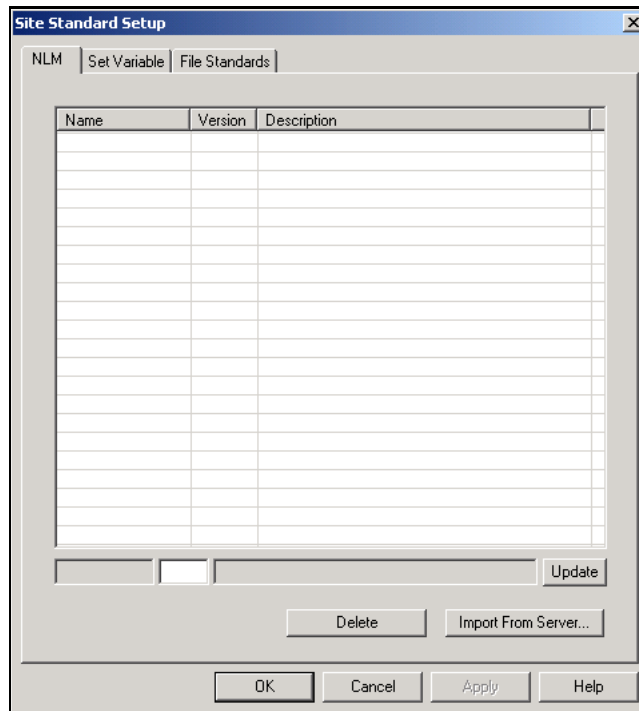


Fig. 127 Site Standard Setup Dialog

- 3 Use the tabs on the **Site Standard Setup** dialog to configure the standard. You can configure some or all of the tabs. Click a tab to bring it to the foreground.

Note: If you only configure some of the tabs of a Site Standard, you can only use it for queries relating to those tabs. Queries that refer to unconfigured items will be meaningless.

- 4 Once you configure the settings the way you want them, click **OK** to close the dialog and save the changes.

► **To set server standards**

To set up the NLM, Set Variable, or File Standards setting, you must begin by importing the settings from an existing server on your network and then deleting those items which you do not want as part of the standard. Begin by choosing or creating a server which is closest in configuration to your proposed standard.

- 1 In the **Site Standard Setup** dialog, select any of the server-related tabs. This example uses the NLM tab (Fig. 128).

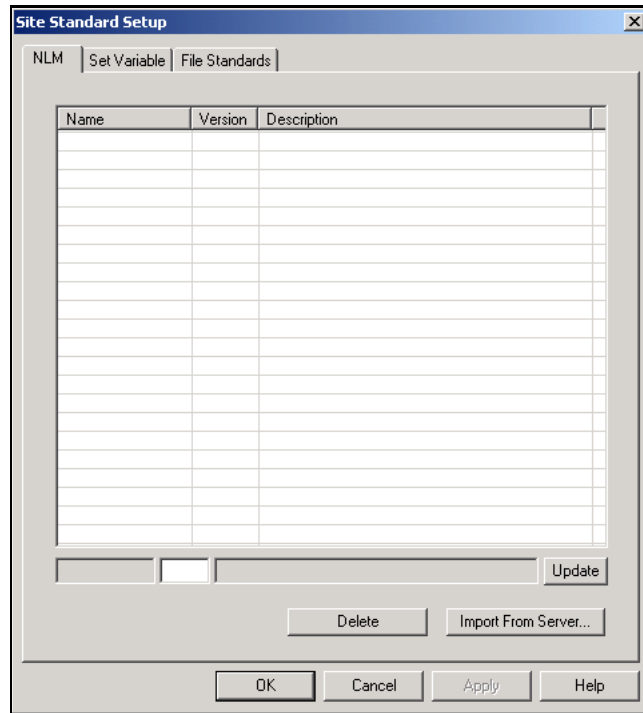


Fig. 128 Site Standard Setup —NLM tab

- 2 Click the **Import From Server** button. The **Value Helper** dialog appears.

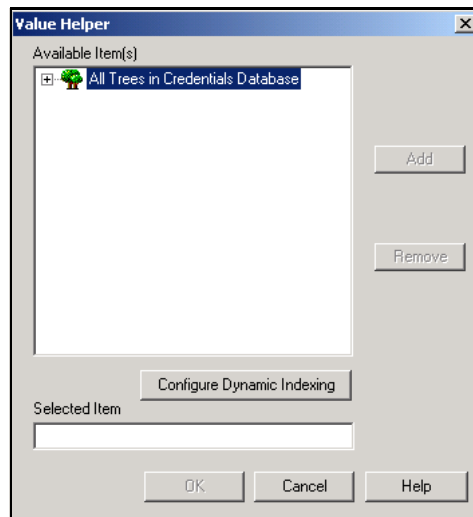


Fig. 129 Value Helper Dialog

- 3 Use the list of trees on the left side of the dialog to navigate to the server you selected.
- 4 Select a server to which your credentials allow you access and click **Add** to add it to the selected items list.

- Click **OK** to close the **Value Helper** dialog and add the items from the selected server to the draft list.

The **Site Standard Setup** dialog reappears with the items added to its list.

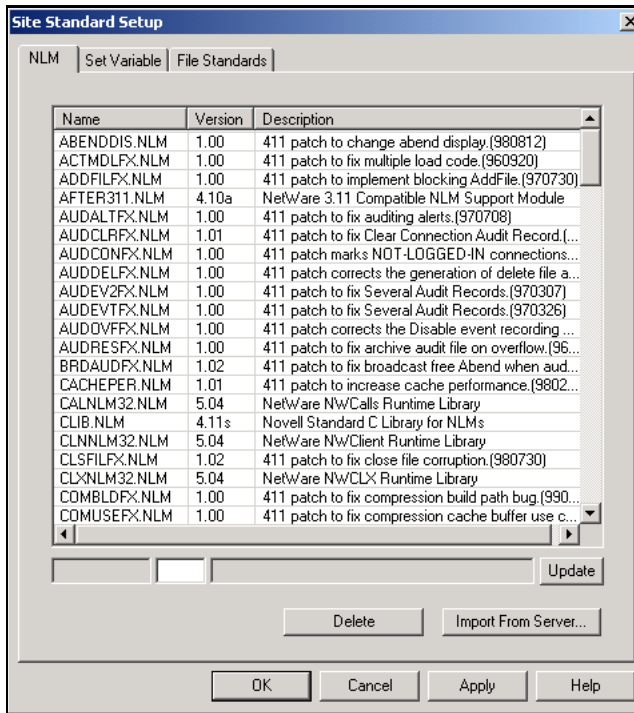


Fig. 130 Site Standard Setup Dialog with Items Added

- To delete items from this draft list, select them and click **Delete**.
- Click **OK** to close the dialog and save your changes, or click **Apply** to save your changes without closing the dialog.

If you prefer, you can make additional changes to the Site Standard before you close the **Site Standard Setup** dialog.

Importing Site Standards

Using the bv-Control for NetWare Setup object, you can import Site Standards files, making them available for use on a number of machines with a minimum of work. bv-Control for NetWare is shipped with several pre-defined Site Standards that are included with the product. These default Site Standards are located in the **\Program Files\BindView\control\NetWare\Site Standards** folder and are automatically imported into the product. User-created Site Standards can be shared between RMS Console users by importing the Site Standard.

► **To import a Site Standard**

- 1 Right-click in the details pane and choose **Import** from the context menu. The **Open** dialog appears.

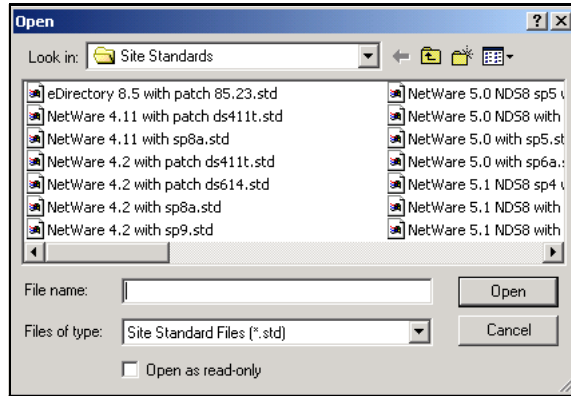


Fig. 131 Open Dialog

- 2 Enter the path where the Site Standard file you want to import is saved and click **Open**.

The Site Standard is imported and added to the list of available standards in the details pane.

Exporting Site Standards

In order to share Site Standards you create, you can export Site Standards to .std files that can then be imported into other copies of the BindView RMS Console on other users' systems.

► **To export a Site Standard**

- 1 Select the Site Standard you want to export and right-click it. Choose **Export** from the context menu that appears.
- 2 Use the **Save As** dialog to give a name to the Site Standard you are exporting. Choose a location to save the file and click **Save** to export the file.

Deleting Site Standards

When you no longer need to use a Site Standard, you can right-click it and choose **Delete** from the context menu to delete it.

Modifying Site Standards

To make changes to an existing Site Standard, double-click its name in the details pane of the Site Standards object. The **Site Standard Setup** dialog appears, allowing you to make changes to the Standard. When you make changes to a Standard, any queries that refer to that Standard change also reflect the changes in the Standard.

► **To modify a Site Standard**

- 1 Click on the row you want to modify.

The selected items appear in the display bar of the dialog.

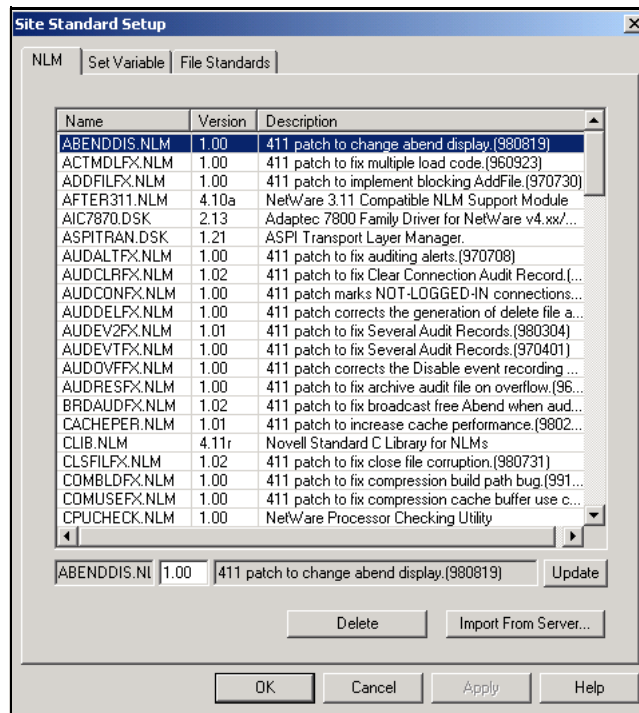


Fig. 132 Site Standard Setup Dialog

- 2 Click on the designated cells in the display bar to edit the values.
- 3 Click **Update** at the right of the display bar to activate the changes.
- 4 Click **OK** to save your changes.

You can also rename a Standard by right-clicking its name in the details pane and choosing **Rename**.

Standards Related Fields

Each of the components that make up a server standard have two to three fields associated with them. A specific field is associated with one of the element lists that are included in the Site Standard. That list is displayed in one of the tabs in the **Site Standards Setup** dialog.

Table 4 Site Standards Dialog Tabs and Associated Standards Fields

Site Standards Setup Tab	Data Source(s)	Attribute Fields
File Standards	File Server	System Files: Differ From Standard?
	File Server	System Files: Differences From Standard
NLM	File Server	NLMs: Differ From Standard?
	File Server	NLMs: Differences From Standard
	File Server	NLMs: Non-Standard NLMs
Set Variable	File Server	Set Variables: Differ From Standard?
	File Server	Set Variables: Differences From Standard
	File Server	Set Variables: Non-Standard Set Variables

Using Site Standards in Queries

Once you've defined Site Standards, you use them in queries to analyze your network. Server standards data is kept in the **File Servers** data source.

► **To define queries using site standards fields**

When you define a server standard query, you should use the following steps:

- 1** Select the **File Server Data Source** for a Site Standard query.
- 2** Add the Site Standards fields, associating a Site Standard with each Site Standard field. You can associate different Site Standards with each Site Standard field.
- 3** Run the query.
- 4** Interpret the results of the Site Standard query using a grid, a chart, or a report.

The same standard does not have to be selected for each field in the Query. The Site Standard selected for a field will appear next to the

field name in the Query Builder's **Selected Fields** list. The Site Standard selected will also appear in the column heading of a grid's dataset. Since different Site Standards can be associated with different fields in the same query, you could, for example, compare the NLM files on the file servers within the scope of a query to NLM files included in several server standards using one query.

When you add several fields to a query at once, Site Standards are associated with those fields in the order that the fields were added. You should be careful when selecting several fields at once if the same Site Standard is not going to be used for each field. You should check the Standards you have associated with the field in the Query Builder's Selected Fields list, and again in the Query's grid dataset. For more information on creating and using queries, please see "[Defining a Query](#)" on page 54 and the *BindView RMS Console and Information Server User Guide*.

Intrepreting the Results of a Site Standards Query

After you have defined the Query, you run it exactly like any other query. If you run it as a grid or a report, the results include a column for each of the fields included in the Query.

A cell in a column of a dataset can contain the following values:

- [Form]
- [None Found]
- [unknown]
- [unavailable]

For server attribute fields, a [Form] result is returned for each attribute reported, regardless of whether differences were actually found. The form lists the differences, if any, that were found during a Site Standards query. The [Form] result can be opened to display a form. That form contains a row for each difference found. The columns describe the differences between the element that was found and the same element in the standard.

A [None Found] result means that no differences were found.

An [unknown] result means that no comparison was possible. This occurs when a server standard list was not defined.

An [unavailable] result means that you could not access the file server for the purposes of making the comparison. Your credentials may not provide the appropriate rights to access NLM files, set variables, or files on the server.

Once you have your Site Standards report, you can use it to determine the actions, if any, that will need to be taken to bring your network into conformance with your needs.

Using ActiveAdmin with Server Site Standards

When you use Server Site Standards, you cannot use ActiveAdmin® features directly from grids. Instead, you must first determine if there are differences with a Site Standard and then use the Site Standards detail pane to bring the server into conformance with that Standard.

If you use a query to find differences with a Standard, you can then select the Standard and force the server to conform to the Standard.

- ▶ **To force a server to conform to a Site Standard**
 - 1 Open the details pane of the Site Standards container in the bv-Control for NetWare container.
 - 2 Select the Site Standard you want the server to conform to and right-click it.
 - 3 Choose **Files, NLMs, or Set Variables** from the **Conform To** submenu.

The **Conform to...** dialog will appear.

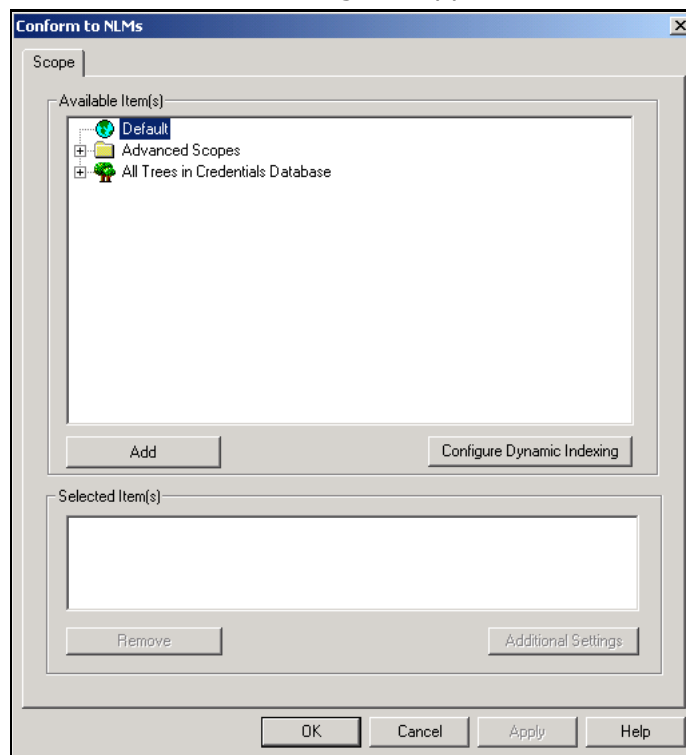


Fig. 133 Conform To... Dialog

- 4 Locate the server(s) or scopes you want to conform to the Standard and click the **Add** button to add them to the **Selected Items** list.
- 5 Once you add all of your items, click **OK**.

bv-Control for NetWare will force the server(s) you selected to conform to the Site Standard.

A

bv-Count for NDS eDirectory Utility

Introduction

The bv-Count® for NDS® eDirectory™ utility is provided as a simple, quick method for you to count the number of NetWare servers you select. You can choose to count all servers or servers of a specific type. This utility is an add-on to bv-Control for NetWare.

► To use *bv-Count for NDS eDirectory*

- 1 Run the BindView RMS Console and open the bv-Control for NetWare container. Inside it, open the bv-Count for NDS eDirectory container.
- 2 Double-click on the bv-Count for NDS eDirectory Utility in the details pane. The bv-Count for NDS eDirectory Utility dialog appears.

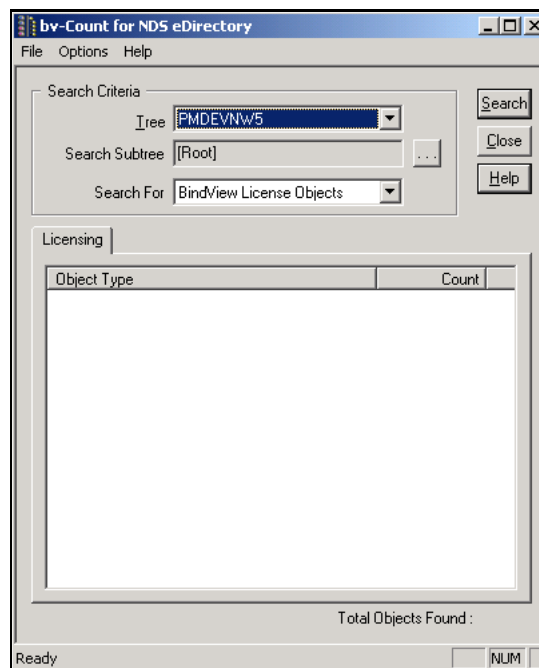


Fig. 134 bv-Count for NDS eDirectory Utility Dialog

- 3 Click the browse button to specify the server that the utility should search for.

The **Select Container** dialog appears.

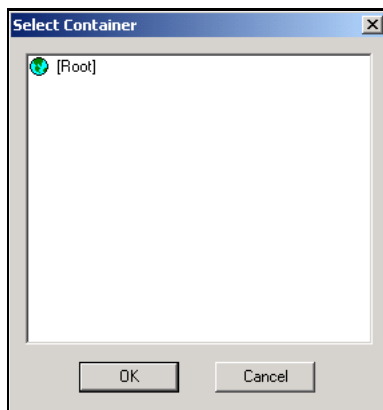


Fig. 135 Select Container Dialog

- 4 Double-click on items in the list to expand them and show their contents.
- 5 Single-click an item and click **OK** to close the dialog and select the level below which the utility should search.
- 6 Select the object type that the utility should search for from the **Search For** list.
- 7 Click **Search** when you are ready for the utility to begin its search.

The utility counts the objects you specified and displays its results in the dialog.

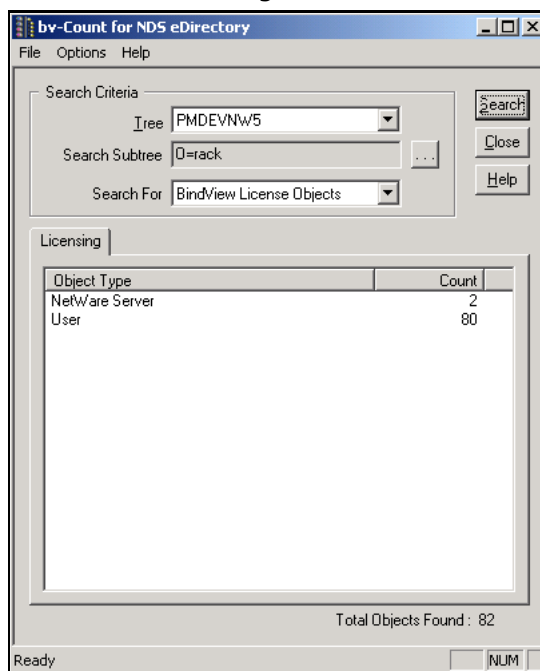


Fig. 136 bv-Count for NDS eDirectory Utility with Results

- 8 For more information about the objects, click the **Details** tab and double-click to expand the containers.

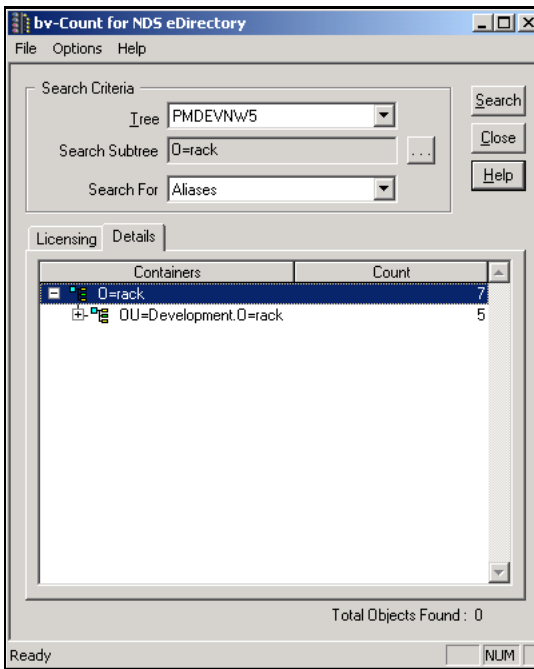


Fig. 137 bv-Count for NDS eDirectory Utility Details Pane

- 9 To save the results, choose **Save As** from the **File** menu and specify a name and location where the file should be saved.
- 10 When you are ready to quit the utility, click **Close** or choose **Exit** from the **File** menu.

B

Secondary Windows 2000 Installation

Introduction

When installing bv-Control® for NetWare® on a secondary Windows® 2000 Domain Controller that has Active Directory® replicated to it, a **Replication Wait Dialog** appears during the installation process.

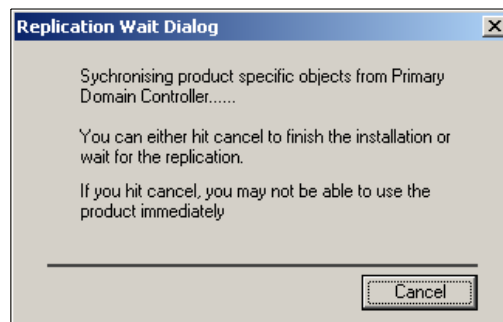


Fig. 138 Replication Wait Dialog

The **Replication Wait Dialog** appears because the **BV Console Users** and **BV Console Admin** groups are installed on the primary Domain Controller, and the BindView RMS® Console cannot be launched on the secondary Domain Controller until these groups are replicated through Active Directory®.

If you choose not to click the **Cancel** button during the installation process, the dialog will disappear automatically after the groups are replicated. After the replication occurs, the installation process continues and bv-Control for NetWare will immediately be ready for use after installation.

If you choose to click the **Cancel** button, the dialog will disappear and the installation process will continue. If you launch the BindView RMS Console before the groups have been replicated, you will receive an "Initial Failed" message in the MMC Console pane and the product will be unusable. If this occurs, simply close MMC and wait for the groups to replicate. Once replication occurs, you will be able to launch the Console.

► **To verify replication**

You can verify if the groups have been replicated by opening up the **BindView Properties** dialog. You can get to the **BindView Properties** dialog using the following steps:

- 1 From the computer **Desktop**, right-click **My Computer**.
- 2 Select **Manage**.

This will launch the **Computer Management Console**.

- 3 Under the Share Folders container, expand the **Shares** folder.
- 4 From the details pane, right-click on the **BindView** share.
- 5 Select **Properties**.

The **BindView Properties** dialog appears.

- 6 Select the **Share Permissions** tab.

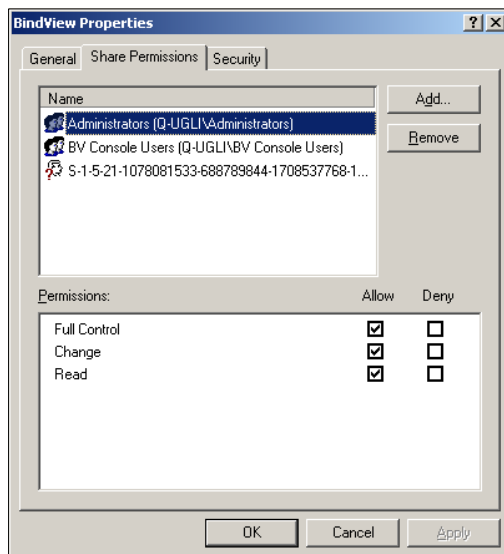


Fig. 139 BindView Properties Dialog

From [Fig. 139](#), you can see that the **BV Console Users** group is already replicated, but the **BV Console Admins** group is not. The string of numbers and dashes under the **BV Console Users** group is a placeholder representing the **BV Console Admins** group waiting to replicate.

► **To force replication**

Instead of waiting on the Active Directory replication to occur on its own (which can take up to 45 minutes), you can manually force a replication.

- 1 From the Windows **Start** menu, go to **Programs**.
- 2 Select **Administrative Tools**.
- 3 Select **AD Sites and Service**.

The **AD Sites and Services Console** appears.

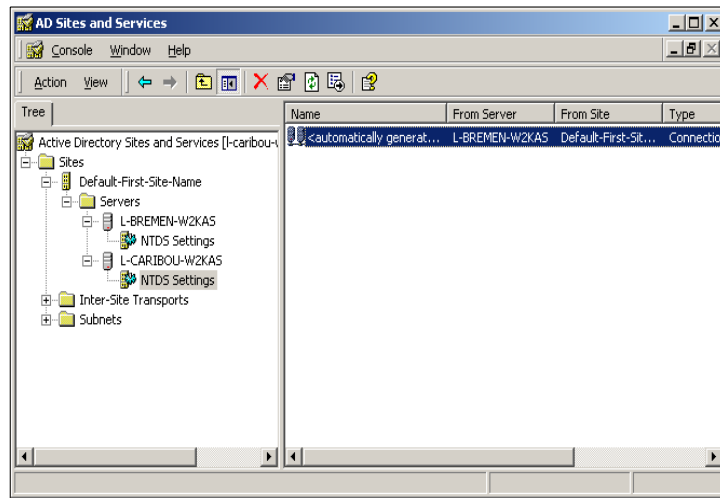


Fig. 140 AD Sites and Services Console

- 4 Navigate to the **NTDS Settings** on the secondary Domain Controller where bv-Control for NetWare was installed (shown in [Fig. 140](#)).
- 5 From the details pane, right-click on the connection object.
- 6 Choose **Replicate Now**.

Note: You will be notified if the replication was successful.

Glossary

ActiveAdmin	Feature that allows a user to delete resource objects, historical datasets, or session logs; or to modify resource object attributes.
advanced scope	Named collections of scope information that you can create before they are needed and can use later in queries.
attributes	Characteristics of a resource object.
auditing	Reporting feature that enables you to generate reports against data sources.
audit log file	Lists the selected object audit events that occur during an audit.
container	Item appearing in a tree that holds objects or other containers.
credential database	Collection of information stored on the Information Server that provides access rights to resource objects.
data source	Group of fields related to resource objects with similar attributes, or properties.
default scope	A scope that ensures that only relevant objects will be queried.
eDirectory	A Novell directory service that stores and manages objects such as users, applications, network devices, and data.
field	Attributes, or properties, of the selected data source.
named scope	Group of saved scope items associated with a specific data source and Information Server.
NetWare	Novell's proprietary network operating system.
NDS	A Novell information name service that organizes network resources -- users, groups, printers, servers, volumes, and other physical network devices -- into a hierarchical tree structure.
query	Request for information from selected resource objects.
query binder	Item used to store and manage query-related information.
scope	Part of the query definition that narrows the range of possible resource objects to be queried, thereby reducing the run time of the query.
server	The physical hardware device or machine that runs the network operating system.
site standards	Comparison of users against a standard user configuration.

Index

A

- access rights
 - ActiveAdmin, 89
- accessing data
 - export settings, 98
 - named scopes, 89
- ActiveAdmin, 17
 - accessing, 89, 90
 - and site standards, 136
 - changing resource object attributes, 90 – 91
 - defined, 89
 - deleting
 - historical datasets, 92
 - resource objects, 89 – 90
 - session logs, 92
 - editing resource object attributes, 90 – 91
 - historical dataset deletion, 92
 - modifying resource object attributes, 90 – 91
 - resource object
 - attribute edits, 90 – 91
 - deletion, 89
 - rights to use, 89
 - session logs, 92
- Add/Remove
 - Confirm File Deletion, 68
 - Programs Properties, 68
- Adding
 - Licenses, 33
 - Product Licenses, 32
- adding
 - fields, 76
 - filters, 77 – 79
 - scope, 80
 - sort fields, 79
- Advanced Scopes, 50, 121
- Advanced Scoping, 121
- appending files
 - export files, 98
- auditing, 18
 - preferences, 62

B

- baseline
 - creating, 94 – 95
 - options dialog, 94

- overview, 93
- requirement, 93
- baselined dataset, 93
- BindView RMS Console
 - installing, 23
 - overview, 16
 - requirements, 23
 - system requirements, 22
- bv-Control for NetWare
 - ActiveAdmin, 17
 - ActiveAdmin server management, 19
 - advanced scope, 50 – 54
 - auditing, 18
 - default scope, 47 – 50
 - described, 17
 - installing, 42
 - NLM support, 19
 - requirements, 23
 - server management, 19
 - site standards, 17
 - trustee analysis, 19
- bv-Count for NDS eDirectory, 19, 139
 - defined, 139
 - details, 141
 - using, 139
- BVSIM4, 66

C

- changing resource object attributes, 90 – 91
- chart format
 - histogram style, 111
 - labels, 112
 - legend, 112, 113
 - series style, 111
 - titles, 113
- chart view
 - accessing the feature for, 111
- compared dataset, 93
- configuring
 - dynamic indexing, 81
 - Information Server
 - export settings, 99
 - Information Server export settings, 99
- Console
 - exporting from, 96
 - post process command execution, 103 – 104
- Credential

- Requirements, 39
- Credential Database, 39
- credentials
 - adding, ?? – 43
 - linking, 43
 - To link existing configured credentials, 43

D

- data source
 - adding to a query definition, 75
 - available fields of, 76
 - defined, 75
 - fields included in, 76
 - selecting for
 - query definition, 75
- data storage
 - named scope, 82
- dataset
 - defined, 84
 - deleting, 87
 - retrieval time of, 80
 - saving to
 - query items, 87
 - viewing, 87
- default
 - dynamic index settings, 81
 - post process commands, 103
- deleting data
 - historical datasets, 92
 - session logs, 92
- deleting resource objects, 89
- delta dataset, 94 – 95
- Dialog Book, 87
- DOS Partition Analysis, 66
- dynamic indexing, 81

E

- editable fields, 90
- editing resource object attributes, 90 – 91
- enterprise
 - system requirements for installation, 22
- export file
 - appending files, 98
- export settings
 - accessing, 98, 100
 - appending export files, 98
 - applying saved settings, 100
 - default, 99
 - global default, 98, 99
 - hierarchy for default settings, 98
 - Information Server default, 98, 99
 - query binder default, 98 – 99
 - settings item, 100

- sharing, 98
- storage location, 98
- user default, 98, 99
- exporting
 - overview, 96
 - prerequisites, 97
 - site standards, 132
 - to a disk file, 97
- expression list, 79

F

- fields, 76
 - adding, 76
 - appearing in
 - chart, 111
 - available fields list, 76
 - editable, 90
 - list of, 76
- filter specification, 74
- filter term, 77
 - adding, 77 – 79
 - grouping, 79
 - modifying, 79
 - removing, 79

G

- global default
 - export settings, 98, 99
- grid, 84
- grid toolbar, 86
- grid view
 - accessing ActiveAdmin, 90, 91, 92
- grouping filter terms, 79

H

- hierarchy for default settings
 - export, 98
- histogram
 - chart, 111
- historical dataset, 93
 - baselined dataset, 93, 94
 - compared dataset, 93, 94
 - deleting, 92
 - delta dataset, 93

I

- icons
 - ActiveAdmin, 90
 - dynamic index folder, 81
 - query binder, 75
- Information Server
 - configuring with

- export settings, 99
- exporting from, 96
- global default
 - export settings, 98, 99
- named scopes stored on, 82
- post process command execution, 103
- system requirements, 22

installation

- system requirements, 22

installing bv-Control for NetWare, 42

- on Windows 2000 secondary domain controllers, 143

L

label

- series chart, 112

legend, 112, 113

License

- agreement, 25

linking

- datasets to query binders, 87

Linking Credentials, 43

M

Microsoft Management Console, 16

MMC, 37

modify

- resource object attributes, 90 - 91

N

named scope

- adding to query definition, 82, 83
- defined, 82
- linking to query definition, 82
- removing, 83

New Task List button, 101

P

Personal folder, 83, 86

post process commands

- default, 103
- defined, 103
- query task defaults, 103

Q

query

- accessing the feature, 75
- components, 74
- grid toolbar, 86
- reducing the processing time of, 80
- results, 85

- running, 84
- using site standards, 134

Query Binder

- accessing, 83
- default export settings, 99
- linking datasets to, 87 - 89
- saving, 83

query definition

- adding
 - filter, 77
 - scope, 80
- data source included in, 75
- resource objects selected in, 75, 80
- scope, 80

query items, sharing, 98

Query Options dialog

- running queries, 85
- saving query binders, 83

query task

- halting, 87
- reduce processing time, 80
- stop processing, 87

Query Upgrade Wizard, 43

R

record

- displayed on
 - histogram chart, 111
 - series chart, 111

Removing the Product, 69

report, 84

Rerun Query button, 86

resource object

- changing attributes of, 90 - 91
- deleting, 89 - 90
- editing attributes of, 90 - 91
- modifying, 90 - 91
- querying, 75, 80
- reducing the number queried, 80

Risk Assessment and Control folder, 83, 86

running tasks

- ActiveAdmin, 89 - 90, 91 - 92
- query, 84
- scheduling for unattended processing, 105

S

saving

- datasets, 87
- query definition, 83

scheduling

- task lists, 105

scope

- advanced, 121

- defined, 80
- deleting advanced, 57
- dynamic indexing, 81
- item, 80
- modifying advanced, 54
- named, 82
- reducing display time of items, 81
- removing, 83
- setting advanced, 50 – 54
- setting default, 47 – 50
- specification feature, 74
- selecting
 - data source, 75
- series chart, 111
- session log
 - deleting from Information Server, 92
- setting up bv-Control for NetWare
 - advanced scope, 50 – 54
 - auditing preferences, 62
 - credentials, ?? – 43
 - default scope, 47 – 50
 - directory services name options, 60
 - fast disk space APIs, 61
 - NLM extensions, 61
 - query preferences, 58 – 63
 - root of tree for reporting, 61
- site standards
 - pre-defined, 126
 - Active Admin, 136
 - adding, 128
 - conforming a server to a standard, 136
 - creating, 128
 - defined, 126
 - defining server attributes, 127
 - deleting, 132
 - differ from standard fields, 127
 - differences from standard fields, 127
 - exporting, 132
 - fields, 126, 134
 - importing, 131
 - in queries, 134
 - interpreting query results, 135
 - managing, 128
 - modifying, 132
 - non-standard fields, 127
 - setting server standards, 129
 - using query results, 135
- sort fields
 - adding, 79
 - modifying, 80
 - removing, 80
- storage of data
 - named scope, 82
- system requirements, 22

T

- task lists
 - creating, 101, 104
 - default settings, 103
 - post process commands, 103
 - processing, 104
 - running, 104
 - scheduling, 105
- Task Scheduler, 105
- task status
 - dialog, 87
- Toggle Sort button, 80
- trustee analysis, 19

U

- Uninstall bv-Control for Microsoft Exchange, 67
- Upgrade, 43
- user default
 - export settings, 98
- user properties
 - dynamic index settings, 82
 - export, 99
- users
 - other settings, 43

V

- view types
 - report, 84

W

- Windows 2000
 - bv-Control for NetWare and domain controller replication, 143
 - installing bv-Control for NetWare on, 143
 - secondary domain controllers, 143